

Special Issue

The Enabling Role of Industry 4.0 for Customer Centricity and Environmental Sustainability

Message from the Guest Editors

This Special Issue aims to promote research concerning the applications and impacts on Industry 4.0, beyond the effects on the production department. In particular, we are seeking studies investigating the role of Industry 4.0 in achieving both customer-focused and environmental friendly application in the manufacturing context. We are especially interested in innovative papers adopting empirical methodologies such as surveys or case studies. Keywords: Industry 4.0; digital transformation; smart supply chain; servitization; product-service system; circular economy; sustainability

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Message from the Editor-in-Chief

Systems is a leading venue for the quick and global dissemination of results of cutting-edge research in various areas of systems science and systems-related fields. An increasing number of researchers are realizing the enormous potential of systems thinking in managing the many unprecedented and complex issues in all areas of need. The *Systems* journal provides a home of exceptional quality for the manuscripts of these researchers who often find it difficult to publish their work in conventional discipline focused journals.

Editor-in-Chief

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