Special Issue

Digital Transformation, Information Management, and Sustainable E-government

Message from the Guest Editor

This Special Issue aims to collect contributions that empirically investigate the effects and challenges of digital transformation in the public sector. In particular, the interest is in cases that analyze the use of big data and analytics and artificial intelligence for decision-making as well as for the design and delivery of public services to citizens. We welcome studies that investigate value creation and value capture in the digital transformation of government internal activities and external services as well on new forms of participation and deliberation. This Special Issue focuses on, but is not limited to, the following topics:

- Artificial Intelligence in the public sector;
- Automated decision making and policy-making;
- Digital governance and social innovation;
- Digital innovation and co-creation in public services;
- Digital participation;
- Digital transformation and alignment in public administration;
- Ethical aspects of the digitalization of the public sector:
- Value creation and value capture in digital public services.

Guest Editor

Dr. Gianluigi Viscusi

Imperial College Business School, South Kensington Campus, SW7 2AZ, London, UK

Deadline for manuscript submissions

closed (30 April 2021)



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Sustainability Editorial Office MDPI, Grosspeteranlage 5 4052 Basel, Switzerland Tel: +41 61 683 77 34 sustainability@mdpi.com

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Message from the Editor-in-Chief

I encourage you to contribute a research or comprehensive review article for consideration for publication in *Sustainability*, an international Open Access journal which provides an advanced forum for research findings in areas related to sustainability and sustainable development. *Sustainability* publishes original research articles, review articles and communications. I am confident you will find the journal contributes to enhancing understanding of sustainability and fostering initiatives and applications of sustainability-based measures and activities.

Editor-in-Chief

Prof. Dr. Marc A. Rosen

Faculty of Engineering and Applied Science, University of Ontario Institute of Technology, Oshawa, ON L1G OC5, Canada

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