

Special Issue

Sustainable Tourism Management and Service Quality

Message from the Guest Editors

Service quality constitutes a key element for tourism businesses since several favorable consequences have been attributed to correctly managing the quality of the service provided. From a broader perspective, and in line with the United Nations' Sustainable Development Goals (SDGs), while addressing the needs of tourists and the tourism industry is essential, other factors have also become important in tourism development. In this regard, according to the World Tourism Organization (UNWTO)'s guidelines, sustainable tourism development should take full account of its current and future economic, sociocultural, and environmental impacts. For this Special Issue, papers dealing with sustainable tourism management and service quality are welcomed. Quantitative research or mixed research (quantitative and qualitative) will be especially appreciated, in the form of cross-sectional studies, longitudinal studies, case studies, etc.

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I encourage you to contribute a research or comprehensive review article for consideration for publication in *Sustainability*, an international Open Access journal which provides an advanced forum for research findings in areas related to sustainability and sustainable development. *Sustainability* publishes original research articles, review articles and communications. I am confident you will find the journal contributes to enhancing understanding of sustainability and fostering initiatives and applications of sustainability-based measures and activities.

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