

Special Issue

Service Quality in Public Transport Systems and Personal Mobility Vehicles

Message from the Guest Editors

This Special Issue intends to provide a more interactive and focused platform for researchers and practitioners to present and discuss new and emerging ideas. It is focused on researching and studying new challenges in transit service quality. More precisely, the Special Issue aims to investigate novel models, methods, systems, and tools to characterize, develop, measure, and monitor transit service quality. The Special Issue will contribute to discuss and compare suitable novel solutions based on intelligent techniques and possibly applied in real-world environments.

Guest Editors

Dr. Benedetto Barabino
Dr. Cristian Lai
Prof. Dr. Giulio Maternini

Deadline for manuscript submissions

closed (1 February 2022)



Sustainability

an Open Access Journal
by MDPI

Impact Factor 3.3
CiteScore 7.7



mdpi.com/si/62598

Sustainability
Editorial Office
MDPI, Grosspeteranlage 5
4052 Basel, Switzerland
Tel: +41 61 683 77 34
sustainability@mdpi.com

[mdpi.com/journal/
sustainability](https://mdpi.com/journal/sustainability)





Sustainability

an Open Access Journal
by MDPI

Impact Factor 3.3
CiteScore 7.7



[mdpi.com/journal/
sustainability](https://mdpi.com/journal/sustainability)



About the Journal

Message from the Editor-in-Chief

I encourage you to contribute a research or comprehensive review article for consideration for publication in Sustainability, an international open access journal which provides an advanced forum for research findings in areas related to sustainability and sustainable development. The journal publishes original research articles, reviews, conference proceedings (peer reviewed full articles) and communications. I am confident you will find the journal contributes to enhancing understanding of sustainability and fostering initiatives and applications of sustainability-based measures and activities.

Editor-in-Chief

Prof. Dr. Steve W. Lyon

School of Environment and Natural Resources, Ohio State University,
Columbus, OH 43210, USA

Author Benefits

Open Access:

free for readers, with article processing charges (APC) paid by authors or their institutions.

High Visibility:

indexed within Scopus, SCIE and SSCI (Web of Science), GEOBASE, GeoRef, Inspec, RePEc, CAPlus / SciFinder, and other databases.

Journal Rank:

JCR - Q2 (Environmental Studies) / CiteScore - Q1
(Geography, Planning and Development)