

## Special Issue

# Improving Quality of Service and Safety Perception in Public Transport Systems

### Message from the Guest Editors

This Special Issue is dedicated to the analysis of public transport users' perceptions of service quality and safety. Perceptions of quality and safety are very important to encourage the use of collective transport systems and consequently to help promote more sustainable forms of mobility. In this Special Issue, we invite papers related to all public transport modes that propose service quality and safety analysis, and policies to promote mobility using conventional techniques or new technologies. Novel contributions proposing new theoretical insights, method development, or applications are encouraged. Special attention will be given to studies investigating variations of user perceptions in space and time. Prof. Dr. Luigi Luigi dell'Olio

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### Guest Editors

Prof. Dr. Luigi dell'Olio

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Prof. Dr. Laura Eboli

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### Deadline for manuscript submissions

closed (31 May 2020)



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# About the Journal

## Message from the Editor-in-Chief

I encourage you to contribute a research or comprehensive review article for consideration for publication in Sustainability, an international open access journal which provides an advanced forum for research findings in areas related to sustainability and sustainable development. The journal publishes original research articles, reviews, conference proceedings (peer reviewed full articles) and communications. I am confident you will find the journal contributes to enhancing understanding of sustainability and fostering initiatives and applications of sustainability-based measures and activities.

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## Editor-in-Chief

Prof. Dr. Steve W. Lyon

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