

## Special Issue

# 4th Industrial Revolution and New Trends in Service Industry

### Message from the Guest Editors

We are calling for papers for a Special Issue of the journal *Sustainability* on research into the trend of service industry changes in the 4th Industrial Revolution. The disruptive technology of the 4th Industrial Revolution is opening up a new era in distribution and logistics. The gaps among production, distribution, and logistics are disappearing, and convergence between markets and industries is growing. Additionally, unmanned distribution is actively being reviewed in fields such as logistics, delivery, stores, and warehouses, with drones drawing attention in unmanned delivery, and kiosks in unmanned stores. Amazon Go, Sam's Club Now, Bingo Box, and Tao Cafe are the first global unmanned stores, but they are unlikely to be the only ones. Thus, the proposed papers for this Special Issue may cover a broad range of distribution, logistics, and services strategies reflecting the technologies of 4th Industrial Revolution to enhance the national economy and people's quality of life.

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### Guest Editors

Prof. Dr. Jae-Ik Shin  
Prof. Dr. Jae-Won Hong  
Prof. Dr. Ji-Hee Jung

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### Deadline for manuscript submissions

closed (31 May 2021)



## Sustainability

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# About the Journal

## Message from the Editor-in-Chief

I encourage you to contribute a research or comprehensive review article for consideration for publication in Sustainability, an international open access journal which provides an advanced forum for research findings in areas related to sustainability and sustainable development. The journal publishes original research articles, reviews, conference proceedings (peer reviewed full articles) and communications. I am confident you will find the journal contributes to enhancing understanding of sustainability and fostering initiatives and applications of sustainability-based measures and activities.

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## Editor-in-Chief

Prof. Dr. Steve W. Lyon

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