

Special Issue

AI-Driven Labor Transformation and Sustainability in Hospitality and Tourism

Message from the Guest Editors

We particularly encourage submissions that employ rigorous qualitative, quantitative, longitudinal, and mixed-method approaches to capture the evolving and dynamic nature of AI-driven labor transformation in hospitality and tourism. Methods such as ethnographies, in-depth case studies, experiments, and multi-level designs are especially valuable for examining the complex and multi-layered implications of AI-enabled labor restructuring.

We also welcome theoretically grounded contributions drawing on perspectives such as socio-technical systems theory, institutional theory, labor process theory, sustainable HRM and ESG frameworks, and paradox theory to advance deeper conceptual understanding of how AI reshapes work, organizations, and sustainability outcomes.

We look forward to receiving your manuscripts and engaging with the innovative and meaningful research emerging in this area. By bringing together diverse theoretical and methodological perspectives, this Special Issue aims to stimulate rigorous and impactful scholarly dialog on how AI-driven labor transformation can contribute to, or challenge, the pursuit of a more sustainable future for hospitality and tourism.

Guest Editors

Dr. Soona Park
Dr. Mohamed E. Mohamed
Dr. Yiran Kevin Liu

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Sustainability
Editorial Office
MDPI, Grosspeteranlage 5
4052 Basel, Switzerland
Tel: +41 61 683 77 34
sustainability@mdpi.com

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Message from the Editor-in-Chief

I encourage you to contribute a research or comprehensive review article for consideration for publication in Sustainability, an international open access journal which provides an advanced forum for research findings in areas related to sustainability and sustainable development. The journal publishes original research articles, reviews, conference proceedings (peer reviewed full articles) and communications. I am confident you will find the journal contributes to enhancing understanding of sustainability and fostering initiatives and applications of sustainability-based measures and activities.

Editor-in-Chief

Prof. Dr. Steve W. Lyon
School of Environment and Natural Resources, Ohio State University,
Columbus, OH 43210, USA

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