



## Digital Sustainability and Customer-Centric Project and Operations Management in Support of the People, Planet, and Profit

Guest Editors:

**Dr. Khaled Medini**

Ecole des Mines de Saint-Etienne,  
UMR LIMOS 6158, 158 Cours  
Fauriel, 42023 Saint-Étienne,  
France

**Prof. Dr. David Romero**

Advanced Manufacturing  
Research Group, Center for  
Innovation in Design and  
Technology, Tecnológico de  
Monterrey, 64849 Monterrey, N.L.,  
Mexico

**Prof. Dr. Thorsten Wuest**

Department of Industrial and  
Management Systems  
Engineering, West Virginia  
University, Morgantown, WV, USA

Deadline for manuscript  
submissions:

**closed (15 November 2022)**

### Message from the Guest Editors

Dear Colleagues,

This Special Issue aims to explore in a synergistic way the practices of *Digital Sustainability*—as the corporate and supply network initiatives that seek to advance the sustainable development goals of businesses and consumers through the creative deployment of digital technologies for value creation, delivery and capture, and of *Customer-centric Projects and Operations*—as an approach to doing business focused on the consumer by providing a positive customer experience at the point of sale and after the sale to drive profit and gain a competitive advantage in the renovated *Digitalized Experience Economy*.

In this Special Issue, we invite scientific contributions addressing this challenge from various perspectives and providing innovative answers to this multidimensional problem. Guest Editors specifically welcome interdisciplinary work and encourage the submission of real-world case studies to provide empirical evidence.

*Guest Editors*

*Khaled Medini*

*David Romero*

*Thorsten Wuest*





an Open Access Journal by MDPI

## Editor-in-Chief

### **Prof. Dr. Marc A. Rosen**

Faculty of Engineering and  
Applied Science, University of  
Ontario Institute of Technology,  
Oshawa, ON L1G 0C5, Canada

## Message from the Editor-in-Chief

I encourage you to contribute a research or comprehensive review article for consideration for publication in *Sustainability*, an international Open Access journal which provides an advanced forum for research findings in areas related to sustainability and sustainable development. *Sustainability* publishes original research articles, review articles and communications. I am confident you will find the journal contributes to enhancing understanding of sustainability and fostering initiatives and applications of sustainability-based measures and activities.

## Author Benefits

**Open Access:** free for readers, with [article processing charges \(APC\)](#) paid by authors or their institutions.

**High Visibility:** indexed within [Scopus](#), [SCIE](#) and [SSCI \(Web of Science\)](#), [GEOBASE](#), [GeoRef](#), [Inspec](#), [RePEc](#), [CAPus](#) / [SciFinder](#), and [other databases](#).

**Journal Rank:** JCR - Q2 (Environmental Studies) / CiteScore - Q1 (Geography, Planning and Development)

## Contact Us

---

*Sustainability* Editorial Office  
MDPI, Grosspeteranlage 5  
4052 Basel, Switzerland

Tel: +41 61 683 77 34  
[www.mdpi.com](http://www.mdpi.com)

[mdpi.com/journal/sustainability](http://mdpi.com/journal/sustainability)  
[sustainability@mdpi.com](mailto:sustainability@mdpi.com)  
X@Sus\_MDPI