

Special Issue

Community Question Answering: From Recent Advances in Methods, Techniques, Models and Applications to Future Perspectives

Message from the Guest Editors

Community question answering (CQA) encompasses a broad class of services for knowledge sharing and collaborative learning, that allow askers to post questions upon specific information needs, in the attempt to receive satisfactory responses from expert answerers of the consulted community. Essentially, in CQA, the information needs of askers together with the wisdom, replying willingness and collective intelligence of answerers form altogether a human and social computation system. Within the latter, askers and answerers operate as human sensors. The former report the emergence of an information need in the community. The latter act individually and/or cooperatively, to sense and process the information needs posted by askers in their questions, so that these latter can be timely and satisfactorily replied through high-quality responses. Hitherto, the increasing relevance and popularity of CQA have fostered a wide spectrum of contributions from both academia and industry

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