Special Issue

Satisfaction, Stress, and Mental Health in the Tourism/Hospitality Industry

Message from the Guest Editor

Satisfaction and stress are directly related to mental health, and, due to the human resource-based characteristics of the tourism/hospitality industry, their management and control have been a difficult issue from the perspective of employees and customers. Thus, this Special Issue focuses on two critical issues in the tourism/hospitality industry: (1) employee work stress, job satisfaction, and mental health, as well as (2) customers' satisfaction level, dissatisfaction-related stress, and mental health, also covering the quality of life, happiness, turnover intention, and behavioral intentions in the tourism/hospitality industry.

Guest Editor

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Message from the Editor-in-Chief

Addressing the environmental and public health challenges requires engagement and collaboration among clinicians and public health researchers.

Scientific discoveries and advances in this research field play a critical role in providing a rational basis for informed decision-making toward control and prevention of human diseases, especially the illnesses that are induced from environmental exposure to health hazards.

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Editor-in-Chief

Prof. Dr. Paul B. Tchounwou

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