

## Special Issue

# Satisfaction, Stress, and Mental Health in the Tourism/Hospitality Industry

### Message from the Guest Editor

Satisfaction and stress are directly related to mental health, and, due to the human resource-based characteristics of the tourism/hospitality industry, their management and control have been a difficult issue from the perspective of employees and customers.

Thus, this Special Issue focuses on two critical issues in the tourism/hospitality industry: (1) employee work stress, job satisfaction, and mental health, as well as (2) customers' satisfaction level, dissatisfaction-related stress, and mental health, also covering the quality of life, happiness, turnover intention, and behavioral intentions in the tourism/hospitality industry.

---

### Guest Editor

Prof. Dr. Sunghyup Sean Hyun  
School of Tourism, Hanyang University, Seoul 04763, Republic of Korea

---

### Deadline for manuscript submissions

closed (28 February 2023)



## International Journal of Environmental Research and Public Health

---

an Open Access Journal  
by MDPI

---

CiteScore 8.5  
Indexed in PubMed



[mdpi.com/si/108499](https://mdpi.com/si/108499)

*International Journal of  
Environmental Research and  
Public Health*

Editorial Office  
MDPI, Grosspeteranlage 5  
4052 Basel, Switzerland  
Tel: +41 61 683 77 34  
[ijerph@mdpi.com](mailto:ijerph@mdpi.com)

[mdpi.com/journal/  
ijerph](https://mdpi.com/journal/ijerph)





# International Journal of Environmental Research and Public Health

---

an Open Access Journal  
by MDPI

---

CiteScore 8.5  
Indexed in PubMed



[mdpi.com/journal/  
ijerph](https://mdpi.com/journal/ijerph)



## About the Journal

### Message from the Editor-in-Chief

Addressing the environmental and public health challenges requires engagement and collaboration among clinicians and public health researchers. Scientific discoveries and advances in this research field play a critical role in providing a rational basis for informed decision-making toward control and prevention of human diseases, especially the illnesses that are induced from environmental exposure to health hazards.

*IJERPH* provides a forum for discussion of discoveries and knowledge in these multidisciplinary fields. Please consider publishing your research in this high quality peer-reviewed journal.

---

### Editor-in-Chief

Prof. Dr. Paul R. Ward

School of Society and Culture, Adelaide University, Adelaide 5001,  
Australia

---

### Author Benefits

#### Open Access:

free for readers, with article processing charges (APC) paid by authors or their institutions.

#### High Visibility:

indexed within Scopus, PubMed, MEDLINE, PMC, Embase, GEOBASE, CAPlus / SciFinder, and other databases.

#### Journal Rank:

CiteScore - Q1 (Public Health, Environmental and Occupational Health)