

Special Issue

Organizing Work in Healthcare

Message from the Guest Editors

In the last three decades, in the context of growing concern for patient safety, service quality, and financial constraints, the organization of work in healthcare has been strongly affected by reforms of all kinds: new governance, diagnosis-related groups (DRGs), mandatory quality assessment and certification procedures, coordinated pathways, the implementation of lean management, new nursing jobs, electronic health records, etc. These policies consisted mostly of the implementation from above of managerial tools and procedures developed on the basis of metrological evidence that does not always take into account the specificity of local contexts of work. These tools and procedures had an unpredictable and variable impact on work and workload. In order to better implement and assess these changes, a more pragmatic approach is needed. This Special Issue seeks manuscripts (original qualitative/quantitative research articles, reviews, opinion papers, etc.) that describe and analyze the development of work and workload in healthcare organizations.

Guest Editors

Dr. Mathias Waelli

Dr. Emilien Jeannot

Prof. Dr. Souhayl Dahmani

Deadline for manuscript submissions

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Healthcare
Editorial Office
MDPI, Grosspeteranlage 5
4052 Basel, Switzerland
Tel: +41 61 683 77 34
healthcare@mdpi.com

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About the Journal

Message from the Editor-in-Chief

Healthcare is an international, scientific, peer-reviewed, open access journal on health care systems, industry, technology, policy, and regulation, and is published semimonthly online by MDPI. Ocular Wellness & Nutrition Society (OWNS) is affiliated with Healthcare and its members receive discounts on article processing charges.

Editor-in-Chief

Prof. Dr. Lorraine S. Evangelista

Sue & Bill Gross School of Nursing, University of California, Irvine, CA
92697, USA

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