

Special Issue

How Patient Experience Contributes to Improving Healthcare

Message from the Guest Editor

This Special Issue aims to highlight how patient experience can serve as a lever for improving the quality, safety, and equity of healthcare systems. We welcome contributions that explore innovative approaches to integrating patient voice into clinical practice, care organization, and policy-making. In this Special Issue, original research articles, systematic reviews, and meta-analyses are welcome. Research areas may include (but are not limited to) the following: * Patient-reported experience measures (PREMs); * Experience-informed quality improvement strategies; * Organizational culture and patient-centered care; * Methodologies for analyzing patient experience; * Policy and governance innovations involving patient voice.

Guest Editor

Prof. Dr. Stéphanie G. Gentile
Faculte De Medecine De Marseille, Aix Marseille Universite,13008
Marseille, France

Deadline for manuscript submissions

30 June 2026



Healthcare

an Open Access Journal
by MDPI

Impact Factor 2.7
CiteScore 4.7
Indexed in PubMed



mdpi.com/si/249132

Healthcare
Editorial Office
MDPI, Grosspeteranlage 5
4052 Basel, Switzerland
Tel: +41 61 683 77 34
healthcare@mdpi.com

[mdpi.com/journal/
healthcare](https://mdpi.com/journal/healthcare)





Healthcare

an Open Access Journal
by MDPI

Impact Factor 2.7
CiteScore 4.7
Indexed in PubMed



[mdpi.com/journal/
healthcare](https://mdpi.com/journal/healthcare)



About the Journal

Message from the Editor-in-Chief

Healthcare is an international, peerreviewed, open access, multidisciplinary journal. Original research articles, short communications, review articles, and symposium highlights are welcomed.

Healthcare hopes to influence global health and disease aspects, and hopes to gain high visibility and acceptance by the scientific and healthcare community and will dedicate itself to covering special and specific topics in special issues.

We would be pleased to welcome you as one of our authors.

Editor-in-Chief

Prof. Dr. Lorraine S. Evangelista

Louise Herrington School of Nursing, Baylor University, Dallas, TX
75246-1754, USA

Author Benefits

High Visibility:

indexed within Scopus, SCIE and SSCI (Web of Science), PubMed, PMC, and other databases.

Journal Rank:

JCR - Q2 (Health Policy and Services) / CiteScore - Q1
(Leadership and Management)

Rapid Publication:

manuscripts are peer-reviewed and a first decision is provided to authors approximately 21.5 days after submission; acceptance to publication is undertaken in 2.6 days (median values for papers published in this journal in the first half of 2025).