

Special Issue

Innovations and Change in Service Industry Management

Message from the Guest Editors

Some indicative topics, neither exclusive nor exhaustive, are listed below:

- Artificial intelligence in services;
- Blockchains, digital currencies, and services;
- Changing nature of competitive advantage in service industries;
- Changing nature of service consumer behavior;
- Conceptualizing services 4.0;
- Co-production of service experiences;
- Diversity, equity, and inclusion in service employment;
- Emerging models of service design and delivery;
- International and cross-cultural contrasts in services;
- International differences in services;
- Internet of Things as a service enabler;
- Metaverse and the virtualization of services;
- New service skills and future of employability in service industries;
- Performance and emotional labor in smart services;
- Service analytics and methodologies;
- Supply chain innovations in service industries;
- Service sustainability;
- Smart technologies and business models in services;
- Technological entrepreneurship in services;
- Technology and human touch in value creation in services;
- The future of tradition and authenticity in services;
- The role of service robots;
- Trends in service outsourcing.

We look forward to receiving your contributions.

Guest Editors

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About the Journal

Message from the Editor-in-Chief

Welcome to *Administrative Sciences*, the journal aims to advance and communicate knowledge concerning management theory and practice both in public administration and in profit organizations; it encourages submissions that build on interdisciplinary research in related fields, such as business, economics, political science, gender studies, psychology, sociology, physiology, communication theory or artificial intelligence and their implications on management, organizations and the society. Join us on a journey through the *Administrative Sciences*, where management merges with innovation.

Editor-in-Chief

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