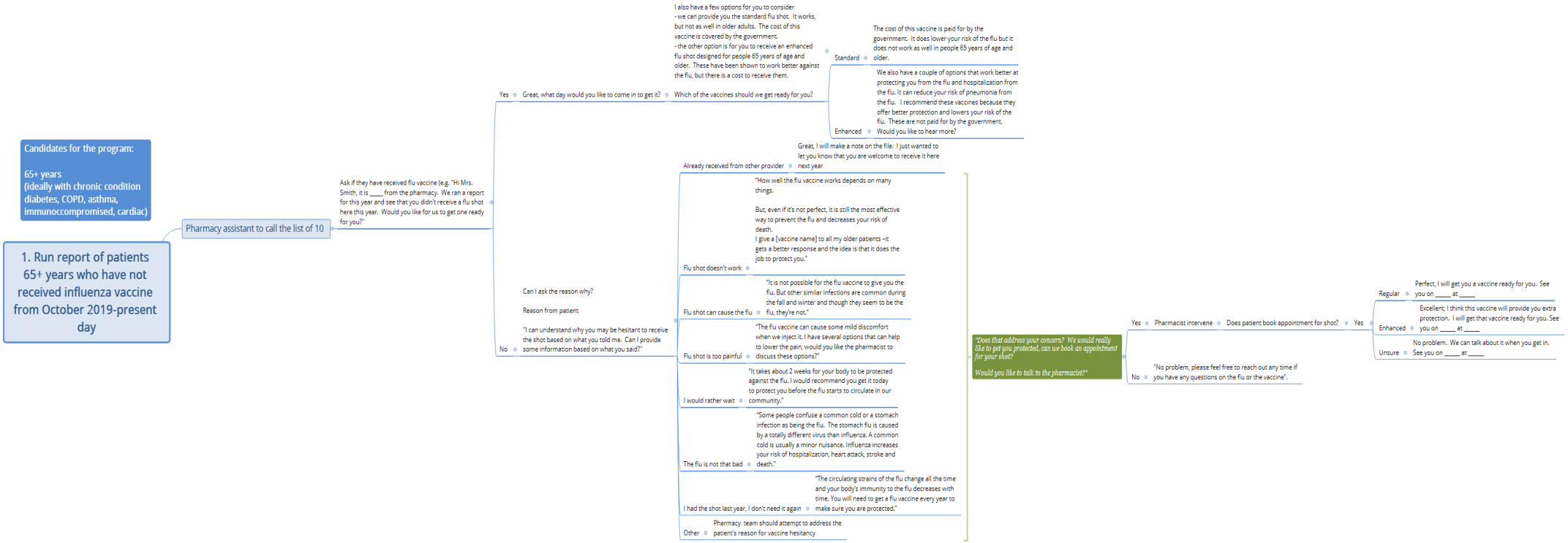Supplementary File A – Strategy and flow chart of the pharmacist intervention