SUPPLEMENTARY MATERIAL S1

Semi-Structured Interview Guide

Study: Cultural Competence in the Provision of Palliative Care

English translation of the original Portuguese-language interview guide. The order and substance of the questions have been preserved.

Study population and eligibility

Inclusion criteria

- Professionals in the health, social, psychological or spiritual care fields who have worked in palliative care settings in Portugal for at least one year.
- Experience providing care to people from different cultural backgrounds.

Exclusion criteria

- Lack of proficiency in Portuguese.
- Administrative staff, operational assistants (support staff) and volunteers.

Structure of the interview

The interview comprises two types of questions:

- Questions to characterise the study sample.
- Questions designed to address the study objectives. These should be flexible to allow information to emerge spontaneously.

Participant characteristics

1. What is your professional category?

2. How long have you been working in the provision of palliative care?

3. Have you received training in palliative care?

4. Have you received any training aimed at developing cultural competence? If so, what training?

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Interview Questions

Questions / topics for information gathering

The questions below address the study objectives and are intended to allow flexible exploration of participants' experiences.

1. Could you describe how culturally diverse your patients are and whether you feel prepared to care for patients from these different backgrounds?

2. To what extent do you consider cultural competence important in the provision of palliative care and in interactions with patients and their families?

3. What are the main challenges in working with patients and families from different cultures?

4. Could you describe circumstances or clinical cases in which cultural competence was essential in your clinical practice in palliative care?

5. What barriers exist to promoting cultural competence in the provision of palliative care?

6. What could be done to further improve cultural competence in the provision of palliative care?

7. Would you like to add any other information that you consider important for this study on cultural competence in the provision of palliative care?