# Virtual Clinics Questionnaire

1. **Are you aware of the presence of virtual clinics in Saudi Arabia?**
   - Yes
   - No

2. **Have you ever used virtual clinics before?**
   - Yes
   - No

3. **If you answered yes, please specify the name of the healthcare facility (or facilities) that has/have provided you with the virtual clinic service**
   ……
   ……

4. **How many times have you used virtual clinics?**
   - Once
   - Twice
   - More than 2 times

5. **In your last visit to the virtual clinic, what was the type of the healthcare facility?**
   - Private
   - Governmental

6. **In your last visit to the virtual clinic, what was the type of your visit?**
   - Initial consultation
   - Follow up

7. **In your last visit to the virtual clinic, who was the visit for?**
   - You
   - Someone else

8. **In your last visit to the virtual clinic, what was the clinic type?**
   - Family medicine
   - Internal medicine
   - Pediatric
   - Gynecology
   - Ophthalmology
   - Dermatology
   - Ear, nose, and throat surgery
   - Psychiatric
   - Neurology
   - Urology
   - Dentistry
   - Orthopedic
   - Other …….

9. **In your last visit to the virtual clinic, what device have you used?**
   - Mobile phone
   - Tablet (ex: iPad)
   - Laptop
   - Other……

10. **In your last visit to the virtual clinic, what was the communication type?**
    - Voice call (only voice)
    - Video call (voice and picture)

11. **To what extent do you agree with the following statements?**

| # | Statement | Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|---|---|---|---|---|---|---|
| 1 | Using virtual clinics would improve the quality of my health care. | | | | | |
| 2 | Using virtual clinics would improve my access to healthcare services. | | | | | |
| 3 | Using virtual clinics would save my time. | | | | | |
| 4 | Overall, I find virtual clinics highly useful. | | | | | |
| 5 | I would find that using virtual clinics is easy. | | | | | |
| 6 | I would find it easy for myself to interact with doctors using virtual clinics. | | | | | |
| 7 | Interacting with virtual clinics' systems would be clear for me. | | | | | |
| 8 | Overall, I would find that using virtual clinics is convenient. | | | | | |
| 9 | I like the idea of using virtual clinics. | | | | | |
| 10 | Using virtual clinics is a wise idea. | | | | | |
| 11 | Using virtual clinics would be a pleasant experience | | | | | |
| 12 | Utilizing virtual clinics is good. | | | | | |
| 13 | Relatives would support me to use virtual clinics. | | | | | |
| 14 | Friends would support me to use virtual clinics. | | | | | |
| 15 | Medical care personnel would support me to use virtual clinics. | | | | | |
| 16 | Media (socializing applications, social media influencers, news channels) would support the use of virtual clinics. | | | | | |

**12. What is your gender?**
- Male
- Female

**13. What is your nationality?**
- Saudi
- Non-Saudi

**14. What is your age?**
- Less than 18
- 18-25
- 26-30
- 31-35
- 36-40
- 41-45
- 46-50
- 51-55
- More than 55

**15. What is your marital status?**
- Single
- Married
- Separated
- Widowed

**16. In which province do you live?**
- Eastern
- Riyadh
- Qassim
- Makkah
- Madinah
- Ha'il
- Al Jawf
- Tabuk
- Northern Borders
- Aseer
- Jizan
- Najran
- Al Baha

**17. What is your education level?**
- Primary school or less
- Intermediate school
- High school
- Diploma
- Bachelor’s degree
- Postgraduate degree

**18. Do you have any chronic diseases?**
- Yes
- No

**19. What chronic diseases have you been diagnosed with (you can choose more than one answer)?**
- Heart and cardiovascular diseases
- Hypertension
- Tumors
- Lung and respiratory diseases
- Diabetes
- Endocrine diseases
- Other…….

**20. What is your employment status?**
- Employed
- Unemployed
- Retired

**21. What is your income?**
- Less than 5,000 SR
- Between 5,001 and 10,000 SR
- Between 10,001 and 15,000 SR
- Between 15,001 and 20,000 SR
- More than 20,000 SR

**THE END**