

Supplementary Materials

Table S1. Interview guide – food-personality

Food-related personality trait	Items
Food Involvement – Bell and Marshall (2003)	<ul style="list-style-type: none">- I don't think much about food each day- I enjoy cooking for myself and others- Talking about what I ate or am going to eat is something I like to do- Compared with other daily decisions, my food choices are not very important
Food neophobia - Pliner and Hobden (1992)	<ul style="list-style-type: none">- I am constantly sampling new and different foods- I like food from different countries- I don't trust new foods- I am afraid to eat things I have never had before
Health consciousness – Gould (1988)	<ul style="list-style-type: none">- I am very self-conscious about my health- I am alert to changes in my health- I notice how I feel physically as I go through the day

Table S2. Interview guide – capturing different expectation types

Expectation type	Interview guide Expectation type basis
Ideal	In an ideal world, what expectations do you have to the institutional food experience? What do you think it ideally should be like?
Should/normative and desired	What do you think you should be able to expect of institutional food today? What do you desire from the institutional food experience?
Predictive	What do you realistically expect from the institutional food experience? What do you predict the institutional food will be like?
Minimum tolerable	What is the least you should be able to expect from institutional food experiences? What are the minimum requirements for you to be satisfied with institutional food?
Worst imaginable and intolerable	Questions were not directly asked about these types; however, expectations of this type surfaced when informants discussed where they got the information t about institutional food, often from media stories and word of mouth. If not addressed by the informants on their own initiative, the interviewer would ask: “What do you think is absolutely intolerable/ worst imaginable about the institutional food experience?”.
Deserved	Questions were not directly asked about this type, but it appeared during the discussions in relation to the other expectation types. If not addressed by the informants on their own initiative, the interviewer would ask: “What do you think the residents deserve from the institutional food experience?”.