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Retraction

RETRACTED: Hoque et al. Assessing Service Quality Using SERVQUAL Model: An Empirical Study on Some Private Universities in Bangladesh. *Trends High. Educ.* 2023, *2*, 255–269

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The journal retracts the article titled "Assessing Service Quality Using SERVQUAL Model: An Empirical Study on Some Private Universities in Bangladesh" [1], cited above.

Following publication, concerns were brought to the attention of the publisher regarding significant overlap with previously published work [2–6], produced by different authors.

Adhering to our standard procedure, an investigation was conducted by the Editorial Office and the Editorial Board that confirmed a significant overlap in text and content. Given the extent of the overlap, and the lack of appropriate citations for a significant portion of the overlapping material, the Editorial Board has decided to retract this article [1], as per MDPI's retraction policy.

This retraction was approved by the Editor-in-Chief of the journal *Trends in Higher Education*.

The authors have been informed of this retraction and have indicated their disagreement with this decision.

Check for updates

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