



# Article A Biowaste Treatment Technology Assessment in Malawi

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Abstract: In the city of Blantyre, much of the generated municipal waste is biowaste, typically mixed with other waste fractions and disposed at the city's dumpsite. Energy and nutrients could be recovered; however, with many biowaste options available, choosing what technology to implement is difficult. Selecting Organic Waste Treatment Technology (SOWATT) is a tool that supports decision making for selecting a biowaste treatment option considering social, technical, and environmental aspects. SOWATT was used to evaluate options for Blantyre's Limbe Market. Anaerobic digestion, black soldier fly processing, slow pyrolysis, in-vessel composting, windrow composting, vermicomposting, and wet-biomass-briquetting were considered as options. The performance of each alternative was assessed based on five objectives by government, NGO, and market-based stakeholders in order to determine the most acceptable option for the greatest number of people: something that is rarely done, or if it is the preferences are not rigorously quantified (e.g., stakeholder workshops) and/or weighted against specific objectives. However, given the novelty of the ranking-solicitation process, some participants struggled with the variety of options presented, and further iterations of SOWATT will address this limitation. Ultimately, vermicomposting scored highest of all alternatives and could best achieve the five objectives as prioritized by the stakeholders when implemented.

**Keywords:** decision support system; multi criteria decision analysis (MCDA), organic waste treatment; market waste; biodegradable waste

## 1. Introduction

Appropriate management of municipal solid waste is a crucial service to uphold public health and avoid environmental pollution. With increasing urban densification, the challenge and threat of unmanaged waste becomes more acute [1]. Biowaste, the biodegradable fraction in waste, is of particular importance as it amounts to more than 50% of the total waste generated [2]. Unmanaged, it may pose considerable health and environmental risks as it attracts insects, rodents, and other disease vectors; generates leachate-polluting groundwater [3]; and emits greenhouse gases.

Biowaste management challenges are also apparent in Blantyre, Malawi's second largest city, located about 300 kilometres south of the capital, Lilongwe. As the capital of Malawi's Southern Region, Blantyre is a major commercial hub with about 1 million inhabitants [4]. The Blantyre City Council (BCC) is responsible for waste collection (formal residential areas, markets, and some institutions), transport, and disposal. All the waste collected by BCC is transported to the Mzedi dumpsite, but it is not compacted there, and the dumpsite has already exceeded its design lifespan of 20 years. More than two thirds of Blantyre's waste is organic; some materials like plastics, metals, and glass are picked up by scavengers for reselling, though the quantities are small [5].

Biowaste can be treated to recover valuable resources like energy and nutrients, thus presenting economic opportunities while reducing the negative environmental effects of open dumping and/or decomposition [6]. Biowaste management can also act as a driving force for overall waste management when, for instance, the economic value of biowaste-derived products incentivizes waste collection or new revenue opportunities enhance the financial sustainability of the waste management system [7].

Waste management-related decisions are, however, complex and must consider the many influencing factors and alternative solutions. Besides the tangible physical elements, waste management also comprises an array of "soft aspects", also referred to as governance aspects including stakeholder preferences, financial mechanisms, policies, and institutional capabilities [8,9]. Many biowaste treatment initiatives have been unsuccessful, as such issues were not sufficiently considered [6,7]. To better evaluate the advantages and disadvantages of different biowaste treatment technologies with regard to set objectives, a decision support structure can significantly help take informed decisions. A review of decision support models by Karmperis et al. [10] shows that many decision support systems in waste management rely on Life Cycle Analysis (LCA) or Cost-Benefit Analysis [11] methods, while fewer use multi-criteria decision-making approaches. Güereca et al. [12] used LCA to evaluate two biowaste management systems; however, they limited their analysis to quantifying energy and water consumption emissions to the atmosphere, and water and space requirements. Importantly, most assessment methods are used exclusively by professionals working in evaluation or planning offices making use of existing data to generate optimized decisions, but the choices rarely, if ever, include the priorities or perspectives of more than a few decision makers, and rarely the beneficiaries or end users. As such, this study used the SOWATT tool that has previously been applied in the Philippines and Colombia [13,14] to solicit and amalgamate the preferences of a cross-section of stakeholders in the selection of an appropriate biowaste treatment technology. The methodology was designed specifically for biowaste treatment considering the technical, social, environmental, and economic aspects that influence long-term sustainability, especially in the sense that end-users and future maintenance workers are involved at each step of the decision-making process [13]. This study presents the outcomes of the assessment for biowaste treatment in Blantyre, Malawi, the first of its kind for an African context.

#### 2. Materials and Methods

#### 2.1. SOWATT Approach

The complexity of decisions often relies on uncertainty about the future, the fact of having a variety of conflicting objectives, the existence of too many or too few alternatives, or an overwhelming number of influencing factors [15]. Decision analysis, which maximizes the benefits that could be obtained from a decision, includes tools and methods that provide a structured process and recommends a course of action. Multi-Attribute Value Theory (MAVT) is a common multi-criteria decision analysis tool (MCDA) that has been often applied in environmental management choices [16–19]. This approach decomposes complex decision problems into several components: alternatives, uncertainties, consequences of alternatives, as well as the objectives and preferences of the decision maker.

The tool used in this study, called "Selecting Organic Waste Treatment Technology" (SOWATT), is based on the MAVT methodology and was designed to facilitate the selection of a sustainable biowaste treatment technology alternative [13,14]. SOWATT considers 5 different objectives that technologies should fulfil to ensure their long term sustainability: (1) 'high technical reliability', (2) 'high social acceptance', (3) 'high environmental protection', (4) 'high hygiene and community health protection', and (5) 'high economic sustainability'. These objectives and their sub-objectives are shown in the objective-hierarchy (Figure 1). Following the SOWATT methodology, the preferences of relevant local stakeholders were assessed in order to determine the relative of importance of the objectives for the case study in Blantyre.



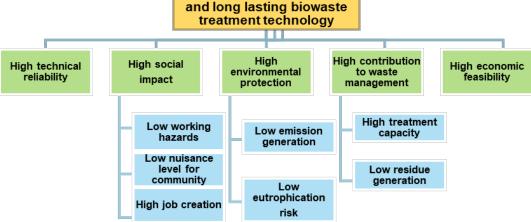


Figure 1. The default objective hierarchy defined by the SOWATT tool, adapted from [13].

#### 2.2. Study Area

Limbe Market (LM), the largest market in Blantyre, was chosen as the focus area for the study due to the fact that biowaste was available in large, consistent quantities and was relatively pure (uncontaminated). We determined that approximately 1.1 tons of waste was generated by the market daily, of which 90% was biowaste. About 70% of the biowaste was wet fruit and vegetable waste such as banana peelings, tomatoes, leafy greens and onion leaves, while the rest was dry biowaste (15% vegetable waste and 15% paper and cardboard waste).

#### 2.3. Biowaste Technology Options

Six technology alternatives provided by the SOWATT tool were considered in the Limbe Market study: windrow composting (WC), in-vessel composting (IC), vermicomposting (VC), anaerobic digestion (AD), slow pyrolysis (SP), and black soldier fly processing (BSF). A seventh technology, wet-biomass-briquetting (WBB), was also assessed in this case, as it is a common biowaste treatment technology in Blantyre. Of the seven technologies selected, five fall into the category of biological treatment processes, where a controlled conversion of waste is mainly driven by living organisms, either under aerobic [20,21] or anaerobic conditions [22], by bacteria and fungi or animals, i.e., worms in vermicomposting [23,24] or by insect larvae in Black Soldier Fly treatment [25]. The technology options were evaluated in terms of how they would perform if implemented at Limbe Market. The performance of the considered technologies was evaluated against 5 main objectives (Figure 1). These objectives were validated by the stakeholders during an objective validation exercise. The objectives and their attributes as provided by the SOWATT tool are presented in Table 1. The performance data (Table 2) were obtained from the SOWATT tool [13], which was established based on an extensive literature study [6,20–25], and through interviews with experts in Malawi.

Objectives	<b>Objective Description</b>	Attribute	Attribute Description		
High technical reliability	The technology operates with as little downtime (technology breakdown or not working for whatever reason) as possible	Maximum number of consecutive days of downtime per year (days/year) The lower this attribute, the higher is the technical reliability	Estimated while considering a list of influencing factors that included affordability of materials for maintenance, time required to get maintenance materials from supplier, and affordability of maintenance personnel		
High social acceptance	The technology is accepted by the community from a socio-cultural perspective, which is defined by four sub-objectives: (1) 'high job creation', (2) 'high working safety', (3) 'low smell impact', and (4) 'high trust in technology'				
High job creation	The technology generates employment and therefore increases social acceptance	Number of workers for each ton of biowaste treated (workers/ton)	Estimated for each technology based on similar local experiences with the technology or from literature		
High working safety	The technology ensures safe working conditions, thereby increasing social acceptance	Value from 1–10. 1 is low potential of hazards (safe) and 10 is high potential of hazards (unsafe)	Estimated considering the possible risks that the technology poses to the workers		
Low smell impact	The technology does not create nuisance by smell, thereby increasing social acceptance	Number of hours per week of bad smell 20 meters away from the installation (h/week)	Estimated based on literature		
High trust in technology	Past success of a technology creates a level of trust that increases social acceptance	Percentage of past experiences for each technology that are still working (%)	Estimated by dividing the number of existing installations by the total number of installations (past and current)		
High environmental pollution	The technology is environmentally friendly, whereby environmental friendliness is defined by two sub-objectives: (1) 'low environmental pollution' and (2) 'high resource recovery'				

Table 1. Definition and description of the evaluation objectives and their attributes (shaded objectives are main headings; unshaded objectives are sub-objectives).

## Table 1. Cont.

Objectives	<b>Objective Description</b>	Attribute	Attribute Description		
Low environmental pollution	The technology generates less pollution to the atmosphere (gases) and to groundwater (leachate), which contributes to environmental protection	CO <sub>2</sub> equivalents emitted to the atmosphere for each ton of biowaste treated. Leachate risk (from 1 to 5) 1 being low leachate risk and 5 being high leachate risk	Estimated based on literature		
High resource recovery	The technology contributes to recovering as much phosphorus and nitrogen as possible and/or generates renewable energy from biowaste, which contributes to environmental protection	Percentage (%) of nitrogen (N) in biowaste recovered in the end-product Percentage (%) of phosphorus (P) in biowaste recovered in the end-product Energy generated, in Kilowatt hours (kWh), from each ton of waste (kWh/ton)	Estimated based on literature		
High hygiene and health protection of the community	The technology contributes highly to reducing health risks and improving hygiene in the community. This objective is described by two sub-objectives: (1) 'high treatment capacity' and (2) 'low residue generation'				
High treatment capacity	The technology is able to treat a lot of the collected waste, which contributes to protection of the health of the community	Percentage (%) of the collected waste that the technology can treat	Estimated based on local experiences of the technology		
Low residue generation	The technology generates less residual waste, which contributes to protection of the health of the community	Percentage (%) of the input waste that is converted into a non-marketable residue	Estimated based on local experiences and literature		
High economic sustainabilityThe income obtained with the technology enables one to at least cover its cost and, if possible, make profit		Ratio of revenues and expenditure (dimensionless value) The higher this ratio (value) is, the higher the economic sustainability of the technology	Estimated by dividing the revenues and expenditures over the lifespan of the installation. Estimation based on local experiences and literature		

Objectives											
Sub-Objectives	Unit	AD	BSF (NT)	BSF (HT)	WBB	SP (NT)	SP (HT)	IC (NT)	IC (HT)	WC	VC
Attributes	-										
High technical reliability											
Downtime	days/ year	90	90	90	7	14	14	30–90	30–90	0–7	0
High social acceptance											
High job creation											
Labour productivity	workers/ton/day	1.25-2.5	2.5–5	2.5–5	3–5	3.75–7.5	3.75–7.5	1.5	1.5	2.5–5	2.5–5
High working safety											
Level of potential hazards	Scale of 1–10	7	4	4	7	9	9	3	3	4	2
Low smell impact											
Smell emissions at 20 meters distance	h/week	0	168	168	0–168	56	56	0	0	84	0–168
High trust in technology											
Percentage of projects still operational	%	20-50	0	100	25	0	100	0	100	14–57	100
High environmental protection											
Low environmental pollution											
CO <sub>2</sub> emission	kg CO <sub>2</sub> eq./ton	170–690	200-300	200-300	0–5	1600-2700	1600-2700	23–33	23–33	325-390	325-390
Leachate-risk level	Scale 1–5	4	2	2	2	1	1	1	1	5	5
High resource recovery											
Nitrogen recovered	% N	90–100	43	43	0	0	0	62.5–91	62.5–91	25–91	40–91
Phosphorus recovered	% P	95–100	67	67	0	0	0	85–99	85–99	62–99	40–99
Energy recovered	kWh/ton	600–900	0	0	500-3000	2000-3000	2000-3000	0	0	0	0
High hygiene and community health protection											
Low residue generation											
Residue output	%	0	0–20	0–20	0–5	0	0	0	0	0	0
High treatment capacity											
Applicability to biowaste collected	%	10-30	10–60	10-60	20-70	0–10	0–10	75–100	75–100	75–100	50-85
High economic sustainability											
Financial Performance	Cost-Revenue Ratio	13.31	0.17	0.17	1.69	0.04	0.04	0.94	0.94	2.86	38.2

**Table 2.** Estimated performance for the considered technology scenarios.

*Notes*: Technology abbreviations: Anaerobic Digestion (AD), Black Soldier Fly Processing (BSF), Wet-Biomass-Briquetting (WBB), Slow Pyrolysis (SP), In-vessel Composting (IC), Windrow Composting (WC), Vermicomposting (VC). HT stands for "high trust in technology" scenario, NT for "no trust in technology" scenario.

As there were no local experiences with IC, SP, or BSF, data related to sub-objective 'high trust in technology' were not available. Hence, two scenarios were included in the analysis for each of IC, SP, and BSF, one assuming no trust (NT) and the other high trust (HT) in the technology.

#### 2.4. Stakeholders and Preferences

The SOWATT approach depends on stakeholder inputs (preferences) in order to calculate technology scores. Potential key stakeholder clusters were identified in this study as (1) BCC officials (because BCC owns LM), (2) LM chairpersons (since they are the governing authority in the market), (3) market vendors that generate biowaste, and (4) non-governmental organizations (NGOs) that support biowaste treatment initiatives in Blantyre. From these identified stakeholder clusters, individuals were interviewed to determine their relevance for the LM case. Interviewees were asked questions that aimed at understanding how the interviewee could influence biowaste treatment practices at LM. The interviewees also suggested other potential stakeholders (who they considered to have the same influence and explained why). The interviewees that indicated that they had influence on biowaste management practices at LM were chosen as relevant stakeholders. The stakeholders were further categorised into clusters based on how similar their level of influence was (Table 3).

	BCC Cluster		NGO Cluster		Chair Cluster	Vendor Cluster
1. 2.	Director of Health and Social Services Deputy Director of Health and	1.	Centre for Community Organisation and Development (CCODE) (Representative)	1. 2.	LM Chairman LM Chairlady	16 randomly selected
	Social Services	2.	Crown Financial	2. 3.	LM Waste	vendors from the
3.	Blantyre Cleansing Services Officer		Ministries (Representative)		Management Committee Chairperson	produce section of the market
4.	Limbe Solid Waste Management Officer	3. 4.	Water for People (Representative) Pump Aid (Representative)		1	

Table 3. Four stakeholder clusters identified.

In order to elicit the preferences of the stakeholders, the "swing" weighting method was used [26]. In this method, hypothetical performance scenarios of a biowaste treatment technology implemented at LM were presented, and each respondent (stakeholder) was asked to rate every scenario presented between 0 (least preferable) and 100 (most preferable). Afterwards, the "reverse swing" method was used as a consistency check. The swing questionnaire (Appendix 1) first presented a hypothetical, worst-case scenario using the worst values for all attributes; subsequent hypothetical scenarios only had one best attribute. The reverse swing questionnaire (presented after the swing questionnaire) first presented a hypothetical best-case scenario using the best desired values for all attributes, then subsequent scenarios only had one worst attribute (Appendix 2). For example, for the attribute 'levels of potential hazards' (Table 2) (under objective high social acceptance and sub-objective high working safety), hazard level 2 was selected for the best-case scenarios. The best- and worst-case scenarios used in the swing and reverse swing questionnaires are presented in Figure 2.

Best Case Scenario	Technical Reliability O days/year downtime	Social Acceptance 2/10 Potential hazards No bad smell 20 m far from plant 8 workers/ton 100% of successful past experiences	Hygiene and Health Protection 100% of collected organic waste can be treated 0% wet waste weight as residues	Economic Sustainability 39 Income expenditure ratio	Environmental Protection 0 kg C02 equivalent/ton 1/5 leachate risk 100% N recovered 100% Phosphorus recovered 3000 kWh/ton energy produced
	Technical Reliability	Social Acceptance	Hygiene and Health Protection	Economic Sustainability	Environmental Protection 2700 kg CO <sub>2</sub>
Worst Case	90 days/year downtime	All week bad smell 20 m far	can be treated	0 income- expenditure ratio	equivalent/ton
Scenario		from plant 1 worker/ton	20% wet waste weight as residues		5/5 leachate risk 0% N recovered
8		0% of successful past experiences			0% Phosphorus recovered 0 kWh/ton energy

#### SELECTING ORGANIC WASTE TREATMENT TECHNOLOGY FOR LIMBE MARKET

SOWATT Limbe

Best and Worst Case Scenarios

Figure 2. Best-case and worst-case scenarios of a hypothetical biowaste treatment technology at LM.

Each stakeholder's rankings (extracted from the questionnaires) were converted into weights between 0 (low importance) and 1 (high importance) for every considered objective. The conversion to weights was achieved using the following equations:

Equation (1): Swing method equation:

$$W_x = \frac{t_x}{\sum_i^m t_i} \tag{1}$$

Equation (2): Reverse swing method equation:

$$W_x = \frac{100 - t_x}{\sum_i^m (100 - t_i)}$$
(2)

in which

 $W_x$ : weight of objective or sub-objective x;

 $t_x$ : points given during the swing (in Equation (1)) or the reverse swing (in Equation (2)) method by the stakeholder to objective x; and

*m*: number of objectives to be considered: 5 main objectives, 4 sub-objectives for "social acceptance", 2 sub-objectives for "hygiene and health protection" and 2 sub-objectives for "environmental protection".

As a calculation example, in the swing questionnaire, the BCC Director of Health and Social Services rated 'high technical reliability' 80 points, 'high social acceptance' 50 points, 'high hygiene and health protection' 100 points, 'high economic sustainability' 40 points, and 'high environmental protection' 60 points. To calculate the Director's weight of 'high technical reliability' using Equation (1),

we divided the 80 points given to this objective by the sum of all the points given to the five main objectives as follows:

$$W_{high\ technical\ reliability} = \frac{t_x}{\sum_i^m t_i} = \frac{80}{80 + 50 + 100 + 40 + 60} = 0.242$$

An average for the weights obtained from the swing method (Equation (1)) and reverse swing method (Equation (2)) was used as the stakeholder's overall weight for the objective. The calculated values were averaged to take into account the framing of the questions; asking the same question in two different ways tests for and ensures understanding and consistency. An example of the weights obtained from a stakeholder's ranking is presented in Table 4.

Objectives		Swing	Method	Revers	e Swing	Average	Rank
	Point	Weight	Point	Weight		Kulik	
	Technical Reliability	80	0.242	20	0.242	0.242	2
	Social Acceptance	50	0.152	50	0.152	0.151	4
Main Objectives	Hygiene and Health Protection	100	0.303	0	0.303	0.303	1
	Economic Sustainability	40	0.121	60	0.121	0.121	5
	Environmental Protection	60	0.182	40	0.182	0.182	3
	Working Safety	100	0.333	0	0.370	0.352	1
Cocial Accomtance	Smell Impact	70	0.233	50	0.185	0.209	3
Social Acceptance	Job Creation	80	0.267	20	0.296	0.281	2
	Trust in Technology	50	0.167	60	0.148	0.157	4
Hygiene and	Treatment Capacity	100	0.556	0	0.833	0.694	1
Health Protection	Residue Generation	80	0.444	80	0.1667	0.306	2
Environmental	Environmental Pollution	100	0.556	0	0.667	0.611	1
Protection	Resource Recovery	80	0.444	50	0.333	0.389	2

Table 4. BCC Director of Health and Social Services' weights and ranking of objectives.

Notice that for this example, the weight given by the Director for Technical Reliability (first row) is the same regardless of how the question was asked (i.e., the swing and reverse swing methods both yielded 0.242). However, there were significant differences in the weights given to Treatment Capacity: the swing format yielded a weight of 0.556, while the reverse swing format yielded a weight of 0.833. It is not expected that each respondent will assign the exact same value to each objective through each method (which is why an average is taken), but significant, consistent differences can indicate a lack of understanding and help to identify respondents that may be struggling to conceptualize the questions. In each cluster, an average for the weights obtained from every stakeholder was used as the cluster's weight (level of importance) for the respective objective (see results in Section 3.1, Figure 3).

#### 2.5. Technology Scoring

Scores for the technology options were calculated using the weights of the objectives (stakeholder preferences) and estimated performances for each of the technology alternatives (Table 2). The values for the estimated performances were firstly normalised to obtain values between 0 and 1 for all attributes. When normalizing the values for the estimated technology performances, we assigned the normalized value 1 to the best performance values, while the normalized value 0 was assigned to the worst performance values among the technology options for the considered objective. For the objectives with the direction 'high' such as 'high economic sustainability', the value 1 was assigned to the highest performance value of that objective among the technology options. Whereas for the objectives with the direction 'low' such as 'low environmental pollution', the value 1 was assigned to the smallest performance value of that technology among the technology options. For example, (Table 2) the value 1 was assigned for 100% for the sub-objective 'high trust in technology', and the value 1 was also assigned for the sub-objective 'low leachate risk'. Where performance was estimated

as a range of values, the average value was used during performance normalization. The following equations were used to normalize the estimated technology performances:

Equation (3) for "low direction" objectives:

$$N_x^y = 1 - \frac{C_x^y - m_x}{M_x - m_x}$$
(3)

Equation (4) for "high direction" objectives:

$$N_{x}^{y} = \frac{C_{x}^{y} - m_{x}}{M_{x} - m_{x}}$$
(4)

in which

 $N_x^y$ : normalized value of the estimated performance of technology option Y for objective X;

 $C_x^y$ : the estimated performance of technology option *Y* for objective *X*;

 $m_x$ : minimum value considered for objective X among all technology options; and

 $M_x$ : maximum value considered for objective X among all technology options.

The additive model was then used to calculate the final score of each technology. Each normalized performance value of a technology was first multiplied by the weight given to its corresponding objective. Then, the outcome scores were summed to obtain the final score for that technology. The average values for the stakeholder weights for all clusters were used to calculate the final technology scores. The additive model determined the score of a technology alternative by the following equation:

Equation (5): Score of a technology alternative:

$$v(a) = \sum_{i}^{m} w_r \cdot N_r \tag{5}$$

in which

v(a): value (score) of the technology alternative *A*;

 $w_r$ : weight of objective r;

 $N_r$ : normalized value of the performance of technology alternative A for objective r; and m: number of objectives.

For the objectives composed of sub-objectives, a different formula for the value of  $N_r$  was used. The objectives of 'high economic sustainability' and 'high technical reliability' do not have any sub-objectives, and therefore the value of  $N_r$  was obtained directly using Equation (4). However, for the other three objectives ('high hygiene and health protection of community', 'high social acceptance', and 'high environmental protection') the value of  $N_r$  was calculated as follows:

Equation (6): normalized performance value for objectives with sub-objectives:

$$N_r = \sum_i^m w_x \cdot n_x \tag{6}$$

in which

*N<sub>r</sub>*: normalized value of the performance of alternative *A* for objective *r*;

 $w_x$ : weight of sub-objective x;

 $n_x$ : normalized value of the performance of alternative A for sub-objective x; and

*m*: number of sub-objectives.

### 3. Results

#### 3.1. Stakeholder Preferences

The weights for the objectives determined by the BCC cluster were obtained as an average for the weights obtained from the four stakeholders in the cluster. For example, we determined the BCC Cluster's weight for the objective 'high technical reliability' as 0.122, which is an average for the weights for the same objective as obtained from the Director of Health and Social Services (0.242), the Deputy Director (0.122), the Blantyre Cleansing Services Officer (0.095), and the Limbe Solid Waste Management Officer (0.027). The same approach was used to determine all stakeholder weights. The NGO's cluster weights were determined as an average for the weights by the four NGO representatives. The Chair's cluster weights were determined as an average for the weights by the three market chairs. The Vendors' cluster weights were determined as an average of the weights from the 16 market vendors consulted.

BCC and the NGOs ranked 'high environmental protection' as their most important objective (Figure 3). Market vendors ranked 'high hygiene and health protection' as their main objective, which was not surprising considering that they are the ones affected when biowaste is poorly managed in the market. Chairpersons ranked 'high economic sustainability' as their main objective.

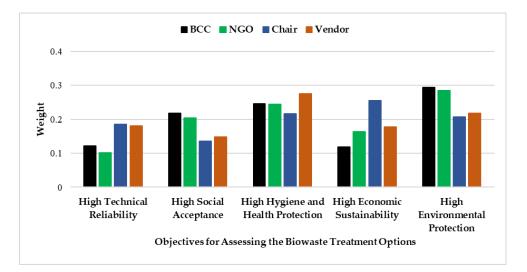


Figure 3. Weights based on stakeholder preferences for the objectives.

#### 3.2. Technology Scores

The results of the normalised performance values multiplied by the weight of the respective objective and sum of all attribute scores for a specific technology option for the final score for that technology (Equation (5)) are shown in Figure 4. As a calculation example, for Vermicomposting (VC), the average weight (among all stakeholder clusters) for the objective 'high economic sustainability' (0.179) was multiplied by the normalised performance value for 'high economic sustainability' (0.981) to produce a 'high economic sustainability' score of 0.176 (0.179 × 0.981 = 0.176). The same approach produced scores for VC's 'high technical reliability' (0.147), 'high social acceptance' (0.130), 'high hygiene and community health protection' (0.104), and 'high environmental protection' (0.111). These objective scores added up (0.176 + 0.147 + 0.130 + 0.104 + 0.111 = 0.668) to obtain VC's overall score of 0.668.



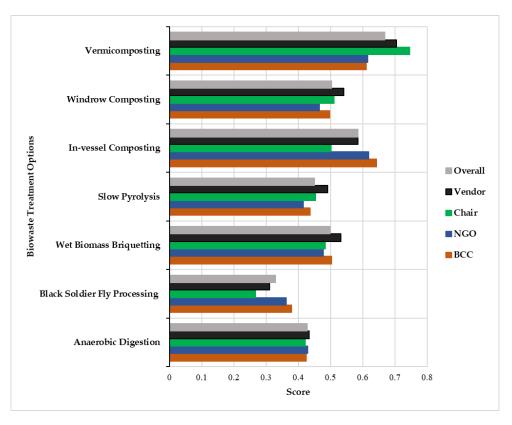


Figure 4. Ranking of the final biowaste technology scores.

VC scored the highest overall and was thus considered the most appropriate technology to implement for LM (Figure 3). In-vessel composting (IC) was ranked as the second most suitable option. Finally, BSF ranked as the least suitable technology option to implement at LM.

## 4. Conclusions

The SOWATT tool was successfully used for the case of Limbe market in the city of Blantyre, Malawi. The structured decision support process involved participation of different local stakeholder groups to consider seven technology alternatives for biowaste treatment: windrow composting, in-vessel composting, vermicomposting, anaerobic digestion, slow pyrolysis, black soldier fly processing, and wet-biomass-briquetting. Together with the stakeholders, the main and sub-objectives were defined, preferences for each were elicited, and technology performances were assessed. Scores for the technology alternatives were then calculated using weights and performance indicators. The results provide an evidence base for the planning and implementation of a full-scale biowaste treatment facility at LM. The results indicate (without limiting the choice) that the most appropriate technology in this context is vermicomposting. While conducting the study, certain limitations of the process became evident: the SOWATT tool requires detailed cost and performance estimations for each of the alternatives, which, for Blantyre, proved difficult, as there was limited local evidence. Estimations had to be obtained through literature from applications in similar geographic and socio-economic conditions. Although such estimations were possible, the respondents felt insecure about how well to trust this information, as there were no local implementation experiences, and therefore they could not accurately judge how such technologies might perform in Blantyre. Going through all the steps of the SOWATT procedure in a structured way proved to be quite demanding for many of the stakeholders involved, who have very seldom been confronted with such methods of evaluation. Some stakeholders, mainly vendors, found the preference elicitation method (swing and reverse swing) to be complicated. Given this experience, we therefore suggest that further studies are necessary to determine how to simplify the preference elicitation exercise for non-experts. In spite of the limitations, the Limbe Market

study stimulated the stakeholders to think about different alternatives. Conducting the study also triggered their involvement and the debate on biowaste management and gave them the opportunity to reflect on the challenges and opportunities in biowaste management in Blantyre in a structured way. This assessment is also an opportunity for stakeholders to reflect on technological attributes that they might otherwise overlook when making decisions.

**Supplementary Materials:** The following are available online at http://www.mdpi.com/2313-4321/3/4/55/s1, Table S1: The Swing Questionnaire: points given to each scenario were used in the calculation of the stakeholder's preference weight for the objective pointed by an arrow in the respective scenario; Table S2: The Reverse Swing Questionnaire: points given to each scenario were used in the calculation of the stakeholder's preference weight for the objective pointed by an arrow in the respective scenario; Table S2: The Reverse Swing Questionnaire: points given to each scenario were used in the calculation of the stakeholder's preference weight for the objective pointed by an arrow in the respective scenario.

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