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Exploring the Ingredient Choices and Maximum Budget for Fresh Food Boxes in Taiwan

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Abstract: Fresh food boxes have been famous in many countries for providing convenience and supporting local production, while the convenient access of various market channels in Taiwan makes it difficult to develop. The COVID-19 events shed light on the opportunity to promote fresh food boxes. Due to the complexity of consumer preferences, it is important to investigate the market opportunity of fresh food boxes. A total of 748 valid survey data were collected throughout Taiwan from July to September in 2019. The analysis of variance and interval regression model with random utility theory was adopted to explore food product preferences and to elicit the maximum budget for the fresh food box. Results show that marrow vegetables, fruits, and meats are the major categories that must be included in the list of the fresh food box. The average maximum budget for a fresh food box is about TWD 702 (about USD 25), while the highest maximum budget can reach up to TWD 1202 (about USD 43) for some potential consumers. Although fresh food boxes have a market opportunity in Taiwan, the market potential may be more focused on those who have online market shopping experiences. Marketers would need more marketing strategies to enhance more potential shoppers to adopt the online purchase for fresh food boxes.

Keywords: fresh food box; grocery shopping; budget; ingredient choice; online



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1. Introduction

The fresh food box scheme is a new term inspired by the vegetable box scheme. The vegetable box schemes, or the box schemes, refer to boxes of locally and freshly grown vegetables that are delivered to consumers [1–3]. It was first introduced in the United Kingdom (UK) in 1991 to enhance local food production and improve local farmers' sustainability [1]. The box schemes have gained more popularity and been delivered to more than 60,000 households [1] and have generated up to GBP 193 million of revenue in the UK alone [4]. In addition, the box schemes have been served to more than 10,000 consumers in the Netherlands [3] and 200,000 customers in France [5]. The ingredients for the box schemes are different depending on seasonal availability and primary demand [6]. Indeed, if consumers have difficulty accessing the fresh food ingredients on time, the vegetable box scheme seems to be a good solution to replace grocery shopping.

Although fresh food boxes have been getting more popular in other countries, the market development of fresh food boxes in Taiwan is not likely the same as other countries. Even though Taiwan is a small island with a population of 23 million with a highly developed infrastructure [7], consumers have been used to convenience in grocery food shopping [8]. The value of convenience for fresh food boxes seems not quite the same as if consumers just go to physical stores to pick up what they want. Normally, Taiwanese consumers prefer to go to physical stores (i.e., traditional markets, supermarkets, hypermarkets, farmers' markets, street corner grocery stores, etc.) to do their grocery food

shopping that includes fresh vegetables, fruits, eggs, meats, fish, and processed food products, while some consumers may obtain some small portion of ready-to-eat food products in the convenient stores. By 2019, there were about 11,429 convenience stores [9], about 909 supermarkets, about 137 hypermarkets [10], and about 834 traditional markets [11] in Taiwan. Thus, it is very interesting to explore the potential market opportunity of fresh food boxes in Taiwan, and the challenges of fresh food box promotions should be further investigated.

Expenses on food are predicted to be the biggest expenditure category for Asian consumers and fresh food expenses account for more than 50% of them [12]. This may also imply that Asian consumers are willing to pay more for what they eat. According to the report from Statista [13], Taiwanese consumers' spending on food, beverage, and tobacco have increased by about 7% between 2009 and 2019. The similar trend, which has the world's highest consumption for fresh fruit per capita, exists in Taiwan [14]. Taiwanese consumers have valued freshness and health as the most important attributes when it comes to food [15]. Therefore, it is a potential question whether Taiwanese consumers are also willing to spend the maximum budget for a fresh food box, which is the same as how they spend on grocery food shopping in the physical stores. It has been confirmed that increasing cooking at home helps families to take control over their food supply [16–20], reduce food expenditure [17–23], and improve social interactions [18–20,24]. In addition, cooking at home is proven to be the linkage between the improvement of a healthier diet and nutrient intake [25–28]. Fresh food box schemes are not only popularly available in many countries, including USA, UK, Italy, France, Denmark, Netherland, Austria, Croatia, Belgium, and Cape Town—South Africa [1–6,29–34], but also they bring high economic benefits [3,5] to local producers. The underdeveloped fresh food box in Taiwan has raised our attention to explore the potential factors that may enhance consumer preferences through a decision point. Although fresh food boxes receive some attention during the COVID-19 pandemic events in 2021, the business of fresh food boxes in Taiwan is still very immature. Therefore, this study attempts to decode the potential preferences of the fresh food box in Taiwan. In particular, the maximum budget for a fresh food box will be elicited.

In summary, the fresh food box business has matured in other developed countries, while it is still a new niche and fast-growing market in Taiwan because of the pandemic situation. Further, there is no guarantee that consumers will still adopt the fresh food box when the pandemic situation is over. The understanding of consumer behavior for fresh food boxes is necessary. Since the decision-making of fresh food boxes may not be the same as those in physical-store shopping, the adaptation of the consumer theory and random utility theory will further contribute to the literature examples. The originality of this study will help farmers and marketers (i.e., farmers' market, supermarkets, hypermarkets, traditional markets, and online markets) to approach their potential consumers.

2. Materials and Methods

2.1. Data Collecting

This study utilizes the quantitative method via a consumer survey to achieve the research goals. The survey link was uploaded and managed by SurveyMonkey Inc. (San Mateo city, CA, USA). Although respondents were asked to fill out the survey in a weblink, the sampling method used in this study was simple random sampling [35]. Thus, the samples were collected via street distributing the survey's posters near supermarkets, traditional markets, and public stations as well as sharing the survey's weblink online throughout Taiwan during July to September in 2019. One of the biggest concerns relating to the random sampling method was the potential selection bias [35]. Since the targeted respondents are the main food buyers in a household, the screening question is the key design in the survey. The first question is listed as "are you the major food grocery buyer in your household?". Those who are major food buyers in their households would be qualified and continue their responses for the rest of the survey. As a result, a total of 1226 respondents participated in the survey sampling event, but only 748 responses

were valid for this study. Following the sample size calculation based on the acceptable standard including margin of error (5%), confidence level (95%), percentage of a sample having characteristics (50%) [36,37], the total minimum number of the sample size is 385 respondents in this study. However, the extra collected sample will help the consistency and efficiency in data analysis. Meanwhile, in order to guarantee the quality of the sampling data, a total of 150 pieces of 7–11 gift card (valued TWD 50/each) were provided as a luck draw to encourage respondents to fill out the survey.

2.2. Methodologies

Since the fresh food box business in Taiwan is still relatively new, the consumer preference of fresh food boxes should be identified. In order to decode the potential preferences of the fresh food box in Taiwan, this study attempts to assess the maximum budget for a fresh food box. Further, the factors of consumer family background, grocery purchasing background, reason to buy fresh food box, and the preferences of ingredient choice will be evaluated with the maximum budget via a one-way ANOVA F-test and the interval regression model. Therefore, the objectives of this study are: (1) assessing the maximum budget of a fresh food box in Taiwan; (2) exploring the relationship between the maximum budget of a fresh food box and consumer background; (3) identifying what potential factors can influence the maximum budget of a fresh food box.

2.2.1. One-Way ANOVA F-TEST

Firstly, this study would like to exhibit the outcomes of how the maximum budget for fresh food boxes is relevant to important factors, such as respondents' family size and total usual shopping time spent in the markets. Since the choice of spending a budget for a fresh food box can be high or low, it would be necessary that consumers with a higher number of family members or those who usually spend more time on shopping are willing to pay more for the budget of a fresh food box. The first hypothesis is that the maximum budget of a fresh food box is positively correlated to the family size or time spent on grocery shopping. On account of this, a one-way ANOVA F-test is used to examine: (1) the relationship between consumers' family size and the budget for a fresh food box; (2) the relationship between consumers' time spent on shopping and the budget for a fresh food box. Further, a two-way scatter plot with a predicted fitted line will be demonstrated to see if it matches the outcomes of the one-way ANOVA.

2.2.2. Interval Regression Model

This study, further, attempts to elicit the potential maximum budget for a fresh food box in Taiwan. Especially, respondents may have different attitudes on the maximum budget of the fresh food box based on their original shopping behavior and background. The second hypothesis is that the maximum budget of a fresh food box can be estimated and affected by socio-economic background, grocery shopping background, reason to purchase fresh food box, and preference of ingredient choices. Therefore, this study specifies a decision-making model to explain what factors impact the potential budget to buy fresh food boxes. Since the exact value of budget for a fresh food box may not be observed directly, an interval regression model is adopted to elicit the maximum budget in this study. The interval regression is one type of censored regression, so the interval censoring categories will help us to identify the potential payments for the fresh food box.

In the survey, a fresh food box is defined to respondents as the following: "a fresh food box is a box of fresh fruits, vegetables, meats, and other drinks from food stores or markets. Marketers will deliver the fresh food box to your place. With its convenience, you can order the box online or by phone and receive fresh food ingredients without going out." Therefore, it is important to show an example picture (shown in Figure 1) of a fresh food box for respondents. In order to estimate the potential maximum budget for the fresh food box, a market field study was approached to find out the appropriate value of a fresh food box in Taiwan. Based on the example in Figure 1, the actual cost is roughly at

least TWD 400. Meanwhile, the maximum budget that respondents would have may be varied when respondents have different volumes and varieties in their mind. Respondents were simply asked to choose their maximum budget that ranged from (1) below TWD 400 ($\approx$ USD 14 or below), (2) TWD 401–600 ($\approx$ USD 14–22), (3) TWD 601–800 ($\approx$ USD 14–29), (4) TWD 801–1000 ($\approx$ USD 29–36), (5) TWD 1001–1200 ($\approx$ USD 36–43), (6) TWD 1201–1400 ($\approx$ USD 43–50), and (7) more than TWD 1400 ($\approx$ USD 50 or above). Further, these price ranges additionally could be referred to the commercial websites. In addition, previous studies [38,39] on the expenditure of vegetables and fresh food boxes in the market were referred to and included into the questionnaire design.



Figure 1. The example of fresh food box used in the questionnaire (Source: The website of [Leezen.com.tw](https://leezen.com.tw); accessed on 1 July 2019).

3. Theory and Calculation

3.1. Random Utility Approach

Although the preference of fresh food boxes should be the same as the preference of grocery food purchasing, the quality of fresh food boxes may not be the same as consumers' ingredient choice at the physical stores. Therefore, consumer preferences of fresh food boxes can be rational in their decision-making, which means that if their satisfactions were not reached, they may decrease the purchase of fresh food boxes. To draw conclusions about the marketing potential for fresh food boxes and to quantify the maximum budget for a fresh food box, consumer theory and random utility theory were used as theoretical frameworks. Consumer theory introduces the idea that consumer choice is made based on the products' characteristics or attributes rather than the goods themselves [40], while random utility theory highlights the rationality of consumers' decisions and mentions that consumers' rational decisions are made to maximize their utility [41]. Hence, if targeted consumers approach fresh food boxes with rational decision-making, then we are able to identify the consumer preferences of fresh food boxes.

Consumer preferences of fresh food boxes may vary with different pricing levels. Thus, the lower and the upper values of the maximum budget categories in the interval regression model are used to present the budget amount of a fresh food box. The formula of the interval regression [42] utilized in this study can be expressed as:

$$y^* = x\beta + \varepsilon \quad (1)$$

where y^* is a latent variable (exact amount of budget which may not be observed), the vector x includes explanatory variables that could potentially affect respondents' decision of a fresh food box. Therefore, the random utility theory was applied to specify the interval regression model. The factors related to socio-economic background, grocery shopping behaviors, reasons to buy a fresh food box, and ingredient-choice preferences of the fresh food box are included. The term ε is an idiosyncratic error, and it is normally distributed; $\varepsilon \sim N(0, \sigma^2)$.

The interval regression model is similar to the ordered probit/logit model, so the cut points represent the limits from lower to upper values in each interval [43]. Thus, it can be shown as below:

$$\begin{aligned} y &= 1 \quad \text{if } y^* \leq \text{TWD } 400 \\ y &= 2 \quad \text{if } \text{TWD } 400 < y^* \leq \text{TWD } 600 \\ &\vdots \\ y &= J \quad \text{if } y^* \geq \text{TWD } 1401 \end{aligned} \quad (2)$$

where y^* can be interpreted as the maximum budget, and J can represent the ordered responses that respondents take the discrete choice values (from 0 to J).

Since this study aims to elicit the potential maximum budget for a fresh food box, the maximum budget may show differences if compared to respondents' usual grocery payment. For instance, the maximum budget of a fresh food box may be higher, same, or lower than respondents' usual grocery payment. When respondents' maximum budget of a fresh food box is higher than their usual grocery payment, it may imply that respondents are really interested in the fresh food box, so they are willing to pay higher, and vice versa. Respondents were asked to point out: "How much is your usual budget each time for your grocery shopping?" and "How much is your maximum budget for a fresh food box that you are willing to spend?" Therefore, the elicitation of maximum budget for a fresh food box will further include three more tests based on the budget comparisons: Higher Budget (budget for a fresh food box is higher than grocery budget); Same Budget (budget for a fresh food box is the same with grocery budget); Lower Budget (budget for a fresh food box is lower than grocery budget). As a consequence, it may be observed what other potential factors lead to the differences in the maximum budget for a fresh food box.

3.2. The Estimation of Maximum Budget

In order to interpret research findings directly, the total maximum budget is calculated based on the findings in each model. With the estimated coefficients in each model, the maximum budget of a fresh food box can be estimated as following:

$$\begin{aligned} \text{Maximum Budget}_{\text{Higher}} &= \sum_{i=1}^n \hat{\beta}_{ik} \bar{x}_{ik} \\ \text{Maximum Budget}_{\text{Same}} &= \sum_{i=1}^n \hat{\beta}_{ik} \bar{x}_{ik} \\ \text{Maximum Budget}_{\text{Lower}} &= \sum_{i=1}^n \hat{\beta}_{ik} \bar{x}_{ik} \\ \text{Maximum Budget}_{\text{All Sample}} &= \sum_{i=1}^n \hat{\beta}_{ik} \bar{x}_{ik} \end{aligned} \quad (3)$$

where $\hat{\beta}_{ik}$ is the estimated coefficient, $\bar{x}_{ik}$ is the mean of explanatory variables, and k is the different attributes of the fresh food box. In order to examine how respondents decide the budget to purchase the fresh food box, their budget choices, y , are further segmented by the average usual grocery budget, i.e., (1) budget for a fresh food box is higher than the average usual grocery budget (Higher Budget), (2) budget for a fresh food box is the same with the average usual grocery budget (Same Budget), and (3) budget for a fresh food box is lower than the average usual grocery budget (Lower Budget). As a result, these outcomes of estimated maximum budget for each model will be compared with the estimated maximum budget of the All Sample model.

4. Results and Discussions

4.1. Descriptive Analysis

The summary of descriptive statistics and variable definition is provided in Table 1. The dependent variables are shown in four different types based on the budget differences

and overall sample. When the maximum budget for a fresh food box is higher than the usual grocery budget, the average maximum budget for the fresh food box is TWD 855, and TWD 656 as well as TWD 608 for the same budget and lower budget, respectively. The maximum budget of all samples for a fresh food box is about TWD 749. Within 748 respondents, about 69% of respondents are female and the average age is 32.35 years old. Although the average age in this study may show a bit lower than the population average age at 42 years old [44], the business of fresh food boxes is on the internet or cell phone applications. Therefore, this study still considers that the major potential food buyers are still valid at around 32 years old [15].

Table 1. The Summary of Descriptive Statistics and Variable Definition ($n = 748$).

Dependent Variables	Variable Type	Mean
MaxBudget _{Higher}	CV, if FFB max-budget is higher than grocery budget	855.16
MaxBudget _{Same}	CV, if FFB max-budget is same with grocery budget	656.62
MaxBudget _{Lower}	CV, if FFB max-budget is lower than grocery budget	608.61
MaxBudget _{All Sample}	CV, max-budget for all sample	749.20
Independent Variables		
<i>Socio-economic background</i>		
Gender	DV = 1 if one is female	0.69
Age	CV, years of age	32.35
Monthly income	CV, monthly income (unit: TWD 1000)	61.86
Junior school graduated	DV = 1 if one graduated from junior school	0.01
High school graduated	DV = 1 if one graduated from high school	0.07
Family size	CV, number of family members (persons)	3.05
Number of children	CV, number of children at home (persons)	1.28
North	DV = 1 if one lives in the Northern region	0.30
Central	DV = 1 if one lives in the Central region	0.50
Urban	DV = 1 if one lives in the urban area	0.71
Suburb	DV = 1 if one lives in the suburb area	0.14
<i>Grocery shopping behaviors</i>		
Frequency of eating out	CV, frequency of eating out per week	8.15
Frequency of cooking	CV, frequency of cooking at home per week	5.84
Time spent on grocery	CV, time spent on grocery shopping (minutes)	34.91
Frequently visiting traditional market	DV = 1 if one visits traditional market often frequently	0.26
Frequently visiting supermarket	DV = 1 if one visits supermarket often frequently	0.55
Frequently visiting hypermarket	DV = 1 if one visits hypermarket often frequently	0.27
Frequently visiting farmer market	DV = 1 if one visits farmer market often frequently	0.02
Frequently visiting online market	DV = 1 if one visits online market often frequently	0.03
<i>Reason to buy FFB</i>		
Because of holidays	DV = 1 if one buys FFB because of holidays	0.16
Because of group shopping	DV = 1 if one buys FFB because of group shopping	0.49
<i>Ingredient-choice preferences of FFB</i>		
Must include marrow vegetables	DV = 1 if one must include marrow vegetables in FFB	0.14
Must include root vegetables	DV = 1 if one must include root vegetables in FFB	0.31
Must include leafy vegetables	DV = 1 if one must include leafy vegetables in FFB	0.68
Must include fruits	DV = 1 if one must include fruits in FFB	0.42
Must include meats	DV = 1 if one must include meat in FFB	0.44

Source: Authors' calculation. Note: DV means the dummy variable; CV means the continuous variable; FFB means a fresh food box.

About 8% of respondents have an education below high school, which implies that the majority of respondents (92%) have an education above that from an associate degree. The respondents' average monthly income is about TWD 61,860 ($\approx$ USD 2214). In the family structure, the family size is about three people in a household, while the number of children at home is about one child. Therefore, family size in Taiwan is gradually becoming a small family size. Most respondents of this study are from the central region of Taiwan, and about 30% of respondents are from the northern region. It implies that about 20% of respondents

are from southern and eastern regions. Approximately, 71% of the respondents live in the urban area. These demographics figures are as similar as studies on the food market in Taiwan [45–47].

Results on consumers' grocery shopping behaviors in this study are further in line with the current change in cooking at home and dining out in Taiwan. More specifically, respondents eat out around 8 times a week, while they cook at home about 5.8 times a week. This indicates that consumers in Taiwan tend to dine out more than they cook at home [12,48,49]. Moreover, respondents spend an average of about 35 min on grocery shopping, and most of them prefer to shop at the supermarket more than other types of markets.

Further, reasons to buy fresh food boxes show that most respondents buy fresh food boxes because of friends' invitation as group shopping (49%), and the holiday reason only occupied about 16%. The outcomes of ingredient-choice preferences for their fresh food boxes reveal that most respondents are interested in leafy vegetables (68%), meats about 44%, fruits about 42%, root vegetables about 31%, and the marrow vegetables only about 14%. As a result of this, it is more important to see how these factors relate to their maximum budget.

4.2. The ANOVA F-TEST

4.2.1. Relationship between Family Size and Fresh Food Box Budget

First of all, how family size and maximum budget for a fresh food box relate to each other should be identified. The finding of ANOVA F-test reveals that the relationship between the family size and the maximum budget for a fresh food box is positively correlated (F statistics = 9.39, p -value = 0.0000). Further, a scatter and fitted line with the confidence interval are presented in Figure 2. The positive relationship between family size and budget for a fresh food box implies that a higher number of family sizes may highly represent a higher maximum budget for a fresh food box. The fitted line shows that on average four family members may pay up to TWD 1500 for their fresh food box budget.

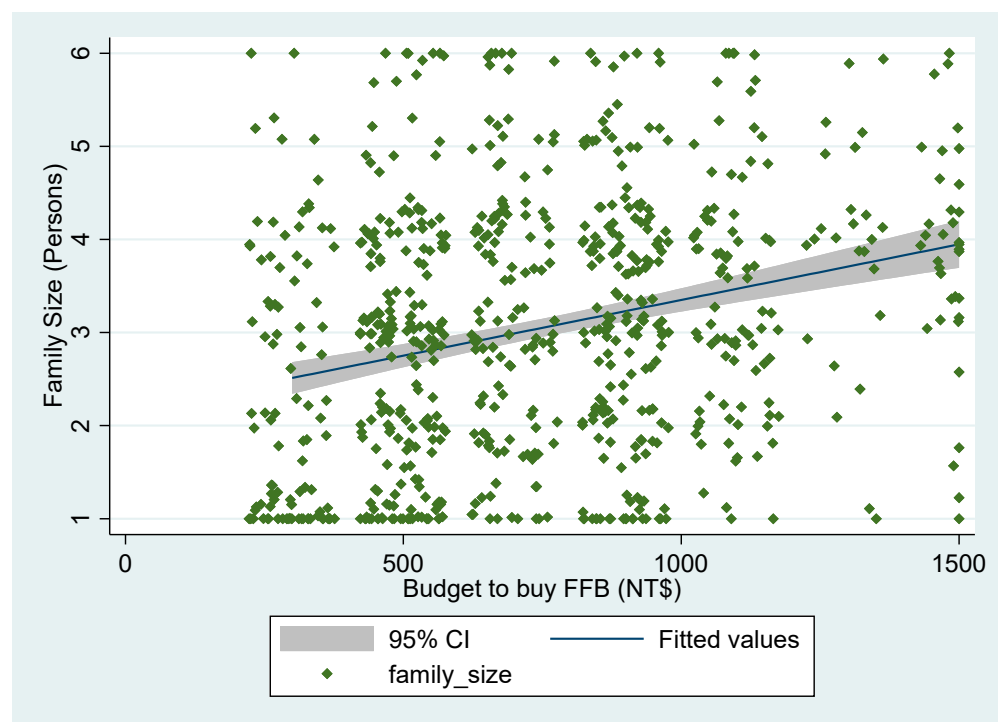


Figure 2. The relationship between family size and fresh food box budget. Note: FFB means a fresh food box.

4.2.2. Relationship between Time Spent on Grocery Shopping and Fresh Food Box Budget

Secondly, whether respondents spend more time on shopping, meaning that they would like to pay more for their maximum budget of a fresh food box. The finding of the ANOVA F-test reveals that the relationship between the time spent on grocery shopping and the fresh food box budget is positively correlated (F statistics = 10.97, p -value = 0.0000). The plot consists of scatter and a fitted line with the confidence interval presented in Figure 3. The positive relationship between the time spent on grocery shopping and the fresh food box budget implies that when respondents spent more time on grocery shopping, they may be willing to pay a higher maximum budget for the fresh food box. The fitted line shows that when respondents spent about 50 min on grocery shopping, then they may pay up to TWD 1500 for their fresh food box budget. It makes sense because people currently tend to wisely manage their time. On the other hand, what factors further make the decision-making on their fresh food box budget should be further examined and discussed.

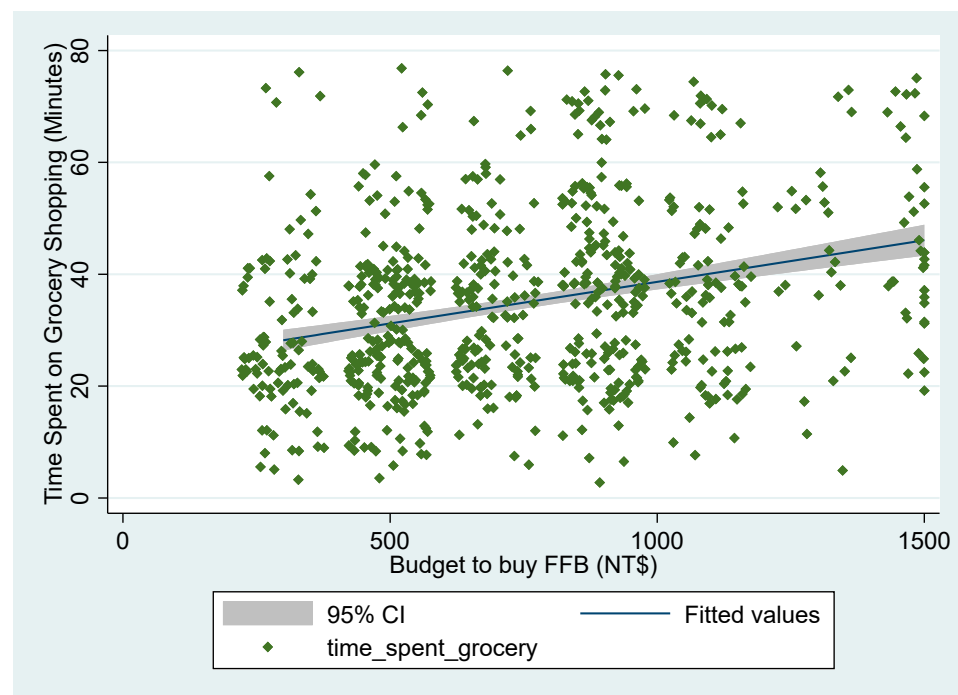


Figure 3. The relationship between time spent on grocery shopping and fresh food box budget. Note: FFB means a fresh food box.

4.3. The Interval Regression Models

Since respondents' maximum budget for a fresh food box may be varied from their usual grocery shopping budget, the elicitation of maximum budget should be separately examined to avoid the potential bias. Consequently, the usual grocery shopping budget is compared to the maximum budget for a fresh food box. The elicitation of a maximum budget for a fresh food box is divided into four different models: (1) $\text{MaxBudget}_{\text{Higher}}$, (2) $\text{MaxBudget}_{\text{Same}}$, (3) $\text{MaxBudget}_{\text{Lower}}$, and (4) $\text{MaxBudget}_{\text{All Sample}}$. The results of the interval regression models are revealed in Table 2. Surprisingly, 339 participants (45% of total 748 respondents) are willing to spend a higher budget for a fresh food box, while 272 respondents (36%) and 137 respondents (19%) are willing to spend the same budget or lower for a fresh food box, respectively. It implies that the majority of fresh food boxes consumers may be willing to pay a bit higher than their usual grocery shopping budget. The overall examinations of Wald χ^2 in interval regression models exhibit a highly significant level. This shows that our model specification is valid to further examine the individual outcomes.

Table 2. The Estimated Outcomes of the Interval Regression Models ($n = 748$).

Variables	MaxBudget Higher	MaxBudget Same	MaxBudget Lower	MaxBudget All Sample
	Coefficient	Coefficient	Coefficient	Coefficient
<i>Socio-economic background</i>				
Gender	−52.39	−25.45	−7.17	−49.94 **
Age	6.74 ***	8.28 ***	4.84 ***	5.94 ***
Monthly income	0.63	2.94 ***	1.07	1.36 ***
Junior school graduated	115.60	−25.33	85.68	165.30
High school graduated	−35.60	38.30	−63.93	2.92
Family size	23.27 **	55.43 ***	−4.75	41.98 ***
Number of children	3.54	8.08	25.77	−9.84
North	29.30	65.86	55.57	46.70
Central	−3.23	82.75	110.95 **	65.11 **
Urban	−6.17	−37.21	−39.64	−1.50
Suburb	−39.09	−22.48	−0.22	−10.90
<i>Grocery shopping behaviors</i>				
Frequency of eating out	−6.69	−7.82	3.19	−4.39
Frequency of cooking	−7.94	−2.95	5.28	−1.67
Time spent on grocery	3.95 ***	8.93 ***	4.97 ***	4.54 ***
Frequently visiting traditional market	−27.39	−12.56	−41.26	−22.26
Frequently visiting supermarket	37.30	−18.23	−22.43	19.09
Frequently visiting hypermarket	22.60	−55.61	−16.90	−25.23
Frequently visiting farmer market	−28.35	169.76	55.53	41.47
Frequently visiting online market	178.34 ***	−11.93	92.21	89.51
<i>Reason to buy FFB</i>				
Because of holidays	−8.72	−3.46	33.45	40.84
Because of group shopping	12.46	8.13	13.85	29.01
<i>Ingredient-choice preferences of FFB</i>				
Must include marrow vegetables	104.36 **	−7.77	29.71	73.63
Must include root vegetables	9.49	77.80	53.86	29.56
Must include leafy vegetables	−19.28	−40.31	−39.05	−37.11
Must include fruits	5.76	96.10	109.79 **	70.40 ***
Must include meats	24.90	43.24	22.63	53.11 **
Constant	492.43 ***	−266.04	77.49	155.09
Wald χ^2	145.36 ***	6570.44 ***	2563.48 ***	234.11 ***
Number of observations	339	272	137	748
Log-Likelihood	−539.27	−406.16	−192.47	−1249.43
AIC	1134.54	866.32	438.95	2554.86

Source: Authors' calculation. Note: *** and ** denote statically significant at the 1% and 5% level of significance, respectively; FFB means a fresh food box.

The factors in socio-economic background show differently in each model. Although most respondents who are willing to pay a higher budget for a fresh food box are shown in descriptive analysis, it only shows that respondents with higher age and more family members in their home would be more interested in a fresh food box. When respondents are willing to pay the same budget for a fresh food box, individuals who have higher age, higher income, and more family members in their home are more likely to buy a fresh food box. In particular, respondents are more likely to pay TWD 55 more for adding one more member in their family. Besides, the higher income will contribute almost TWD 3 for a fresh food box when comparing the difference of each TWD 1000 monthly income. For instance, an individual with a monthly income of TWD 50,000 may be willing to pay about TWD 30 more if compared with those with TWD 40,000. This also implies that a 40-year-old individual may be likely to pay about TWD 80 more for a fresh food box if compared to those who are 30 years old. While some respondents are willing to pay a lower budget for a fresh food box, individuals who are older and who live in the central area are more likely

to buy a fresh food box with a positive maximum budget. Particularly, respondents who live in the central area are more likely to pay about TWD 110 for a fresh food box compared to those who live in the southern and eastern area. However, the All Sample model shows more variables that have significant levels. These outcomes are notable to pay attention to, as according to previous studies [45–47,50]. Especially, respondents that are older males who are from a central area with higher income and family size are more likely to pay a positive maximum budget for a fresh food box. Although the All Sample model receives more variables with significant level in socio-economic background, the final outcomes should adopt the Higher Budget, Same Budget, and Lower Budget models to avoid the potential bias.

The grocery shopping behavior shows a very consistent outcome in these four models. Results show that individuals with more time spent on grocery shopping would like to pay a positive maximum budget for a fresh food box. Especially the model of Same Budget shows the highest estimated parameter of about TWD 8.93. This implies that individuals who spend 60 min on grocery shopping would be willing to pay about TWD 89 more for a fresh food box if compared to those who spend 50 min on shopping. Although this result furthermore corresponds to Figure 2, the slope of 8.93 is steeper than the fitted line in Figure 2. Even so, the behaviors of visiting markets, eating out, and cooking do not show any effect on the maximum budget for a fresh food box. More importantly, respondents who have online market shopping experience would be more likely to pay a positive maximum budget for a fresh food box under the Higher Budget models. It implies that consumers who have online market shopping experience would like to pay a higher budget for a fresh food box than their usual grocery shopping budget. Furthermore, the reason to buy a fresh food box does not show any particular difference in each model. This gives us a hint that the preferences and demand for fresh food boxes is still a very beginning market. People do not have enough shopping background to see the difference.

These four models help us to identify what types of agricultural product categories must be included in their fresh food box. Respondents who are willing to pay a higher budget for a fresh food box are more interested and willing to pay about TWD 104 for marrow vegetables. The marrow vegetable was defined as pumpkin, cucumber, zucchini, etc., in the questionnaire, so respondents with higher interest in this category for their fresh food boxes may be because this type of food ingredients is heavy and easy to identify quality product. This is why they may just rely on marketers' sorting and picking for them. Unlike the root and leafy vegetables, these types of vegetables did not show any significant level in these four models. This may reveal that consumers may have more requirements and satisfaction issues on root and leafy vegetables, so it did not show a significant level. Still, the categories of fruits and meats did show a significant level in the Lower Budget and All Sample models. This implies that respondents are still interested in fruits and meats in their fresh food boxes. With these choices of food-ingredient preferences based on their maximum budget, respondents would definitely like marrow vegetables, fruits, and meats in their fresh food boxes.

The choice of food-ingredient preferences is further analyzed in Figure 4. The outcomes of Figure 4 are just descriptive analysis for the preference choice of food ingredients without considering the maximum budget. Accordingly, the choice of "must include" shows that the leafy vegetables, meats, and fruits are the top three options that respondents must include in their fresh food boxes. Nevertheless, if the maximum budget is considered, then the choice of leafy vegetables may not be supported for the preferences. The choice of "sometimes include" shows that the marrow vegetables, root vegetables, and fruits are the top three choices in the fresh food boxes. Nonetheless, if the maximum budget is considered, then only marrow vegetables and fruits would be willing to pay some extra dollars by respondents. Thus, each category may be potential for respondents' choice, but some categories may not be supported by respondents' maximum budget.

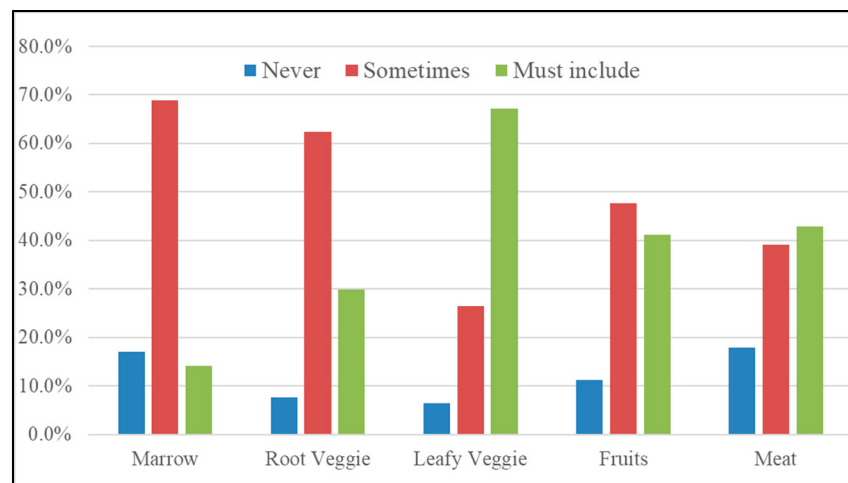


Figure 4. Consumers' preferences for ingredients included in their fresh food boxes. Note: FFB means a fresh food box. Source: Authors' calculation.

4.4. The Elicitation of Maximum Budget

This study has shown the potential variables that may influence respondents' maximum budget. It is doable to elicit the potential maximum budget based on each model. Following Equation (3), the outcomes of maximum budget calculation are presented in Table 3. Each elicitation of the maximum budget is the multiplication of the assumed variable value and estimated parameter. If the variable is a dummy variable, then the assumed variable value is 1; if the variable is a continuous variable, then the assumed variable value is the average (mean) of the sample. Since some variables did not show a significant level, these insignificant variables will not exhibit in Table 3.

Table 3. The Elicitation of Maximum Budget for Each Model.

Variables	Assumed Variable Value	MaxBudget Higher (TWD)	MaxBudget Same (TWD)	MaxBudget Lower (TWD)	MaxBudget All Sample (TWD)
<i>Socio-economic background</i>					
Gender	1				−49.94
Age	32.35	217.90	267.76	157.60	192.21
Monthly income	61.86		181.85		84.31
Family size	3.05	70.98	169.07		128.05
Central	1			110.95	65.11
<i>Grocery shopping behaviors</i>					
Time spending on grocery	34.91	138.02	311.85	173.40	158.63
Frequently visiting online market	1	178.34			
<i>Ingredient-choice preferences of FFB</i>					
Must include marrow vegetables	1	104.36			
Must include fruits	1			109.79	70.40
Must include meats	1				53.11
Constant	1	492.43			
Total of MaxBudget (column sum)		1202	930	551	702

Source: Authors' calculation. Note: FFB means a fresh food box.

The maximum budget calculation in the Higher Budget model shows that respondents are willing to pay up to TWD 1202 ($\approx$ USD 43), which is the highest maximum budget if comparing other models. This result shows a potential opportunity for the fresh food box market in Taiwan. Basically, a fresh food box can contain many food ingredient items, and even make it to be more diverse and attractive in the fresh food box design. Since it is the Higher Budget model, it could be the main reason.

The maximum budget calculation in the Same Budget model shows that respondents still have a maximum budget of about TWD 930 ($\approx$ USD 33), which is still relatively high, revealing a good potential opportunity for the fresh food box market in Taiwan. In other words, if respondents would like to pay the same budget or a higher budget for a fresh food box compared to their usual grocery shopping budget, it implies that the potential maximum budget for a fresh food box can reach TWD 930 or above. This is an important finding that fresh food boxes have potential market opportunities in Taiwan.

The maximum budget calculation in the Lower Budget model shows that respondents can still be willing to pay about TWD 551 ($\approx$ USD 20), which represents the lowest maximum budget for a fresh food box in this study. This probably is because most consumers are willing to pay a fresh food box budget lower than their usual grocery shopping budget. This type of consumer may likewise imply to us that they are tending to dominate their grocery food purchase to be more flexible. Therefore, it may result in paying a lower maximum budget for a fresh food box.

The maximum budget calculation in the All Sample model shows that respondents, on average, are willing to pay about TWD 702 ($\approx$ USD 25). This implies that Taiwanese consumers on average would like to pay about TWD 700 for a fresh food box. Therefore, this outcome may show that the fresh food box in Taiwan still has a market opportunity, and the average price may be located at TWD 700. The marketers could set up the fresh food box combination of food-ingredient choices that matches the same value at TWD 700; otherwise, it may lose its market opportunities.

4.5. Discussions

The empirical results show the main reason why Taiwanese consumers are interested in fresh food boxes is because of the length of time spent grocery shopping and the number of family members in a household. The more time consumers spend on grocery shopping, the higher the maximum budget that they would like to spend on fresh food boxes. Further, when respondents have a bigger family with more members in a household, then they would like to pay more for fresh food boxes. Therefore, these outcomes point out that the feature of fresh food boxes is providing more convenience to consumers [9,51]. Increasing convenience is also the shopping behavior of modern consumers [52,53]. Further, the findings in Hashem et al. [31] also demonstrate the importance of convenience in England. How to provide more convenience on food-ingredient purchase will be the future development for fresh food boxes.

Additionally, empirical results further identify that consumers who are elderly, have a higher monthly income, and are from the central area of Taiwan are willing to pay more for fresh food boxes. The result of older people does correspond to those consumers who have higher preferences for more specialized boxes in Germany, Denmark, the Netherlands, and the United Kingdom [3]. However, consumers with a higher income still can be the potential buyers in Taiwan, although few studies [1,54] did not hold the same results in England and France. The details of this information are important for marketers to identify their potential consumer groups, so they can enhance their marketing strategies in targeted consumers. Furthermore, food-ingredient choices were focused on the main categories that may be easy for respondents to choose. Results reveal that consumers are willing to pay more for marrow vegetables, fruits, and meats products that must be included in their fresh food boxes. This result shows new findings relating to consumers' preference for vegetables as leafy vegetables are reported to be Taiwanese consumers' top picks [55]. If the maximum budget is not considered, then leafy vegetables, meats, and fruits show a higher preference that must be included in their fresh food boxes. This is essential information for marketers as to what categories of food-ingredient products should be focused on and arranged.

When the elicitation of maximum budget is considered to compare with the usual grocery shopping budget, the empirical results did show a significant level in each model. When consumers are willing to pay a higher budget for fresh food boxes than the usual

grocery shopping budget, the maximum budget of a fresh food box can reach up to about TWD 1202 ($\approx$ USD 43). The Higher Budget consumers are considered the ones who would like to try and approach more benefits of convenience and quality in the order of a fresh food box. Especially, consumers with online market experience would tend to pay a positive maximum budget for their fresh food box budget. Therefore, enhancing consumers' online shopping experiences [53,56] would be a key step to maintaining and promoting fresh food boxes in the online service.

The Same Budget consumers are still willing to pay up to about TWD 930 ($\approx$ USD 33), which is only about TWD 100 difference with the Higher Budget consumers. Although the Same Budget and Higher Budget consumers have different starting points between their maximum budget and usual grocery shopping budget, their maximum budget for a fresh food box is quite close to each other. However, the Lower Budget consumers are only willing to pay about TWD 551 ($\approx$ USD 20) for a fresh food box. The Lower Budget consumers are considered as the temporarily try-out shoppers for fresh food boxes, so their maximum budget was lower than their usual grocery shopping budget. The potential reason may be linked to the uncertainty and limited decision-making [57,58] that only shows a lower budget decision. In the field study, it is confirmed that a fresh food box pricing in the online market during the COVID-19 period ranges about TWD 500–900. Therefore, how to maintain and increase the royalty of these Lower Budget consumers on fresh food boxes will be the major focus in future development.

5. Conclusions

It is important to identify the acceptable price ranges of fresh food boxes at the current stage since the digital food environment is a fast-growing demand for fresh food boxes after COVID-19. Although this study was implemented before the COVID-19 events, the market of fresh food boxes is still growing [59–62], which is also expected by the outcomes of this study. Further, the current market pricing of fresh food boxes is often a mixture of higher or lower prices, and it could hinder future development if consumers' preferences are not satisfied. Unfortunately, the studies relevant to the willingness-to-pay or the maximum budget for fresh food boxes or box schemes are very limited, while marketers in Taiwan need more understanding to target and maintain good relationships with their potential customers. There is no guarantee that the market of fresh food boxes in Taiwan still remains in high demand after the COVID-19 issues. Therefore, it is necessary to explore and present this study, and inspire more researchers to pay attention to this growing issue. Since agricultural products have the time and region limitation, marketers often face challenges in finding the appropriate and feasible choice of food-ingredients that are right-product, right-time, and right-quality for consumers. Especially, without an acceptable maximum budget for fresh food boxes it would be more difficult to identify the right choices of food ingredients. Thus, it is important to estimate the maximum budget for fresh food boxes to see how much consumers are willing to pay for it.

The findings in this study provide significant theoretical and managerial implications. Results show that the maximum budget is highly correlated with family size and time spent on grocery shopping. This matches the theoretical implication that consumers' maximum budget is relevant to their demand (i.e., family size and the ease of shopping). It implies that if marketers can provide more benefits for consumers with larger family size and the ease of shopping via the fresh food box, consumers may be more likely to spend their maximum budget for the services. Thus, it is recommended that marketers may need to provide more choices of fresh food box (such as a larger sized fresh food box) that is highly attracted by consumers with larger family sizes or the preference of shopping convenience.

As for managerial implications, this study provides useful information for farmers and marketers in supermarkets, hypermarkets, traditional markets, farmers' markets, and online markets. Firstly, marrow products are more important than leafy products when the maximum budget is considered. This could be because marrow products can still be fresh and maintain their appearance quality even through tough transportation and delivery.

Unlike the leafy vegetables, marrow vegetables can be kept for longer, so when consumers have a chance to order a fresh food box, the marrow vegetables are likely to be picked rather than the leafy vegetables. Thus, it is recommended that marketers can prepare more choices of marrow vegetables. If it can be provided year-round, it should always be under the customers' list. Secondly, although results reveal that fresh food boxes have a market opportunity in Taiwan, the market channels, i.e., traditional markets, supermarkets, hypermarkets, and farmers' markets, did not exhibit a significant level, while the online markets reveal a significant difference if compared to those non-online market channels. This implies that consumers with these frequently visited market channels would not give any maximum budget for a fresh food box, but those who frequently visited online markets would be willing to pay for a fresh food box. Hence, it is recommended that marketers of online markets should continue to promote fresh food boxes, even if the COVID-19 pandemic situation is over.

Particularly, the fresh food box market in Taiwan is still very new to the majority of consumers. There is no guarantee that consumers will still adopt the fresh food box after the pandemic situation, therefore, the contribution of this study provides a basic knowledge about what factors may influence consumers' preference and maximum budget for fresh food boxes.

6. Limitation

This study only focuses on the bigger scope of the maximum budget estimation, while the details of food-ingredient choice were not particularly included in this study. Actually, the varieties of food ingredients can be a key factor to lead the potential purchasing intention. Thus, it suggests that future studies in relevant topics of fresh food boxes can focus on the combination of food-ingredient choice.

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