

Figure S1. Nutrition Care and Telehealth Related to the COVID-19 Pandemic and Beyond Survey.

Thank you for taking the time to complete this survey – the information provided will be extremely valuable in advancing nutrition care.

Objectives

- Determine how providers were using telehealth prior to the COVID-19 pandemic (prior to February 1, 2020) and how their telehealth practices may have evolved and changed over time this year
- Identify positive/negative impacts and future implications for using telehealth in nutrition care

For this questionnaire, Telehealth refers to team consultation and conferencing, delivery of clinical services, education, patient monitoring and follow-up. It does not refer to patient scheduling or account management processes.

1. What is your current clinical designation?
 - a. _____ Registered Dietitian Nutritionist
 - b. _____ Registered Nurse
 - c. _____ Physician
 - d. _____ Administrator
 - e. _____ Other (please specify)

2. Has your institution treated any COVID-19 patients since February 1, 2020?

_____ YES
_____ NO

If yes, approximately how many cases of COVID-19 has/have your nutrition department(s) treated between February 1, 2020 and today?

If no, please continue to work through the questionnaire. All responses are valuable.

TELEHEALTH AND YOUR INSTITUTION (Health system, organization, hospital or facility, including, acute care, rehabilitation, academic medical center, etc.)

3. What is your experience with telehealth prior to and post COVID-19 pandemic (February 1, 2020)? Please put an X in the appropriate box.

	Yes	No	Don't Know
Prior to the pandemic, did your institution provide access to telehealth?			
Post pandemic, does your institution now provide access to telehealth?			
Prior to the pandemic, had nutrition care been delivered to patients via telehealth?			
Post pandemic, is there now access to nutrition care for patients via telehealth?			
Prior to the pandemic, had you personally used a form of telehealth to deliver patient care?			
Post pandemic, have you personally used a form of telehealth to deliver patient care?			

4. If you responded with any "yes" in question 2, what forms of telehealth have your institution and/or you used for provision of clinical services? Place an X in all that apply.

Telehealth Service	Institution Has Used		You Have Used	
	Prior to COVID-19	Post COVID-19	Prior to COVID-	Post COVID-19
Live video conferencing				
Phone calls				
Web-based portals				
Remote patient monitoring				
Other (specify)				
Not applicable				

5. Have your telehealth platforms (technologies) changed over time since the start of the pandemic (February 1, 2020)?

_____ No

_____ Yes

Prior Technology: _____ (e.g. FaceTime)

Current Technology: _____ (e.g. Zoom)

6. Is telehealth allowing you to perform your job duties effectively? Why or why not?

7. What were patients/families' reactions to telehealth prior to the COVID-19 pandemic and after?
Please put an X in the appropriate box to indicate your answer

	They like it and use it	They are indifferent towards it	They do not like it or want to use it	Don't know
1. Prior to COVID-19				
2. After COVID-19				

8. Do you anticipate that your institution might permanently adopt the changes it has implemented in telehealth after the pandemic has resolved?

- _____ Yes
- _____ No
- _____ No changes implemented
- _____ Don't know

9. Why or why not might your institution permanently adopt the changes it has implemented in telehealth?

10. What types of nutrition care have your team and/or you been able to provide via telehealth?
Check all that apply.

Telehealth Service	Team Provides via Telehealth	You Provide via Telehealth
Nutrition screening		
Nutrition assessment		
Nutrition care plan development		
Nutrition counseling		
Nutrition education		
Nutrition discharge planning		
Nutrition supplementation recommendation		
Other (specify)		
Not applicable		

11. Has telehealth impacted the overall nutrition care provided to COVID-19 patients and non-COVID-19 patients in your institution?

_____ Yes

_____ No

12. If yes, how?

13. What are some positive impacts nutrition care via telehealth is having for you, your colleagues and/or patients/families?

14. What are the most important challenges/negative impacts that you have frequently encountered in providing quality nutrition care to your patients via telehealth?

15. What workarounds or alternative care approaches have you and/or your team implemented in response to these challenges?

16. What improvements could be made to increase the effectiveness of nutrition care given via telehealth?

17. **GENERAL INFORMATION**

18. Please describe your healthcare institution.

Characteristic	Your Response
Academic teaching institution (yes/no)	
Size/Number of patient beds	
Specialty institution (if yes, specify)	
Urban or rural	
Part of health system (yes/no)	

19. We would appreciate any other information or observations you may have about the response of institutional nutrition departments to the use of telehealth during the COVID-19 pandemic. If you would be willing to have a short follow-up conversation with one of our team members, please check yes below and include your name, email, and phone number. You may also add further comments below.

_____ No Thanks

_____ Yes

Name

Institution

Phone Number

Email Address

Thank you!