Supplementary Material: Table S1. Triage observation checklist

			Patient information			Assessor work experience	Arrival - triage to examination time			Delay	Notes
1	Age … …	Gender ☐ F ☐ M	Social status ☐ M ☐ S ☐ D	Patient nationality ☐ Saudi ☐ Non	Resident place [In Taif] ☐ Yes ☐ No	Assessor experience ☐ <5 ☐ 5 to 10 ☐ >10	Patient arrival time:	Patient triaged time:	Patient seen by physician time:	☐ Yes ☐ No	If yes, why:
2	Age … …	Gender ☐ F ☐ M	Social status ☐ M ☐ S ☐ D	Patient nationality ☐ Saudi ☐ Non	Resident place [In Taif] ☐ Yes ☐ No	Assessor experience ☐ <5 ☐ 5 to 10 ☐ >10	Patient arrival time:	Patient triaged time:	Physicians' examination time:	☐ Yes ☐ No	If yes, why:
3	Age … …	Gender ☐ F ☐ M	Social status ☐ M ☐ S ☐ D	Patient nationality ☐ Saudi ☐ Non	Resident place [In Taif] ☐ Yes ☐ No	Assessor experience ☐ <5 ☐ 5 to 10 ☐ >10	Patient arrival time:	Patient triaged time:	Physicians' examination time:	☐ Yes ☐ No	If yes, why:
4	Age … …	Gender ☐ F ☐ M	Social status ☐ M ☐ S ☐ D	Patient nationality ☐ Saudi ☐ Non	Resident place [In Taif] ☐ Yes ☐ No	Assessor experience ☐ <5 ☐ 5 to 10 ☐ >10	Patient arrival time:	Patient triaged time:	Physicians' examination time:	☐ Yes ☐ No	If yes, why:
5	Age … …	Gender ☐ F ☐ M	Social status ☐ M ☐ S ☐ D	Patient nationality ☐ Saudi ☐ Non	Resident place [In Taif] ☐ Yes ☐ No	Assessor experience ☐ <5 ☐ 5 to 10 ☐ >10	Patient arrival time:	Patient triaged time:	Physicians' examination time:	☐ Yes ☐ No	If yes, why:
6	Age … …	Gender ☐ F ☐ M	Social status ☐ M ☐ S ☐ D	Patient nationality ☐ Saudi ☐ Non	Resident place [In Taif] ☐ Yes ☐ No	Assessor experience ☐ <5 ☐ 5 to 10 ☐ >10	Patient arrival time:	Patient triaged time:	Physicians' examination time:	☐ Yes ☐ No	If yes, why:
7	Age … …	Gender ☐ F ☐ M	Social status ☐ M ☐ S ☐ D	Patient nationality ☐ Saudi ☐ Non	Resident place [In Taif] ☐ Yes ☐ No	Assessor experience ☐ <5 ☐ 5 to 10 ☐ >10	Patient arrival time:	Patient triaged time:	Physicians' examination time:	☐ Yes ☐ No	If yes, why:
8	Age … …	Gender ☐ F ☐ M	Social status ☐ M ☐ S ☐ D	Patient nationality ☐ Saudi ☐ Non	Resident place [In Taif] ☐ Yes ☐ No	Assessor experience ☐ <5 ☐ 5 to 10 ☐ >10	Patient arrival time:	Patient triaged time:	Physicians' examination time:	☐ Yes ☐ No	If yes, why: