

Table S4. Comparison of satisfaction scores between two groups of healthcare providers.

| Variables | Group 1 | Group 2 | Total | P-value |
|--|-----------|-----------|-----------|---------|
| N | 11 | 14 | 25 | |
| Satisfaction (maximum score is 5)^a | | | | |
| User-friendliness of the instruments (D1) | 4.14±0.98 | 3.89±0.96 | 4.00±0.96 | 0.539 |
| Quality of medical care (D2) | 4.80±0.33 | 4.41±0.59 | 4.58±0.52 | 0.064 |
| Quality of service (D3) | 4.79±0.31 | 4.52±0.53 | 4.64±0.46 | 0.159 |
| Supportive attitude toward the program (D4) | 4.68±0.46 | 4.11±0.84 | 4.36±0.74 | 0.053 |
| Quality of telecommunication (D5) | 3.91±0.89 | 4.14±0.74 | 4.04±0.80 | 0.481 |

Data are presented as mean ± standard deviation.

*p-value<0.05 was considered statistically significant after test. a independent t test

Group 1: Chishang or Guanshan counties; Group 2: Haiduan or Luye or Darren counties

