



The Social Ecological Model: A Framework for Understanding COVID-19 Vaccine Uptake among Healthcare Workers—A Scoping Review

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Abstract: Vaccination plays a crucial role in combating the global COVID-19 pandemic. Immunizing all healthcare workers (HCWs) is essential for increasing vaccine confidence and acceptance within the general population. Understanding the factors that hinder or facilitate vaccine uptake among HCWs is of utmost importance, considering they are among the first to be vaccinated. This review follows Arksey and O'Malley's five-stage methodological framework. We searched PubMed, Web of Science, ProQuest, WorldCat Discovery, and Google Scholar for peer-reviewed articles published from 2020 to 2023. A descriptive analysis and narrative synthesis approach were employed to collect and synthesize data. Using the social-ecological model as a framework, the literature was categorized into themes at the intrapersonal, interpersonal, organizational, community, and policy levels. We reviewed a total of fifty-three published academic articles, with the majority of studies conducted in Ethiopia and Nigeria. The intention for vaccine uptake resulted in an unsatisfactory (52%) overall uptake rate among HCWs. Individual-level determinants associated with vaccine uptake included being male, middle-aged, being a physician, having a higher level of education, and having a chronic illness. This review identified significant barriers at each level, such as safety concerns, perceived scientific uncertainty, vaccine ineffectiveness, lack of trust in stakeholders, and religious beliefs. Additionally, we identified facilitators at each level, with the most common factors promoting intention to uptake being the desire to protect oneself and others and a high perceived susceptibility to contracting COVID-19. This review highlights the existence of significant barriers to vaccine uptake on the African continent. Given that HCWs play a crucial role in guiding the public's vaccination decisions, it is imperative to prioritize education and training efforts about the safety and effectiveness of COVID-19 vaccines.

Keywords: HCWs; COVID-19 vaccines; Africa; Social Ecological Model; barriers; facilitators; scoping review

1. Introduction

The World Health Organization (WHO) approved several vaccines against COVID-19 for global distribution in various regions [1,2]. Vaccines manufactured by Pfizer, Ox-ford/AstraZeneca, Moderna, Janssen, Sputnik V, Sinovac, and Sinopharm, among others, were authorized and made available in Africa [2,3]. In the first quarter of 2021, mass vaccination programs commenced in several African countries [2–4]. These campaigns were planned in 31 African countries until 2022 [5]. Egypt was the first African country to begin vaccination on 24 January 2021, followed by South Africa on 17 February 2021, and Zimbabwe on 18 February 2021 [4]. During the distribution of the COVID-19 vaccination, there have been substantial problems with vaccine nationalism and access



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Copyright: © 2023 by the authors. Licensee MDPI, Basel, Switzerland. This article is an open access article distributed under the terms and conditions of the Creative Commons Attribution (CC BY) license (https:// creativecommons.org/licenses/by/ 4.0/). equity [6] Hence, Africa and other low-and middle-income countries (LMICs) have low COVID-19 vaccine coverage [7]. As a result, the COVAX global initiative was established to ensure equitable and timely access to vaccines worldwide [8]. The continent received more than 892 million vaccine doses, with the COVAX facility accounting for 64% of the total vaccinations received [9]. Much progress has been made in increasing vaccine shipments to countries [10,11]. Despite greater access to COVID-19 vaccinations, the COVID-19 pandemic has exposed numerous flaws in African healthcare systems, particularly in the aftermath of the Delta and Omicron variants [10,12]. As of 16 October 2022, only 24% of the African continent's population had been vaccinated, compared to a global coverage of 64% [13]. According to the WHO, Africa is on track to reach the global vaccination coverage target of 70% by April 2025 [13]. As vaccine supply has increased worldwide, it has become clear that COVID-19 vaccine hesitancy (VH) challenges vaccine uptake [14,15] in Africa [8,16], particularly in Western and Central Africa [17]. The WHO ranked VH as one of the top ten threats to global health [14,16] and defines it as "a delay in acceptance or refusal of vaccines despite availability of vaccination services" [18] (p. 899). This broad definition highlights variability by stating that VH varies between vaccine types, contexts, geographical regions, and over time. This phenomenon has been exacerbated by the current COVID-19 pandemic [15,19].

Due to a global shortage of COVID-19 vaccines, governments have prioritized highrisk groups for vaccination [11,20,21]. Despite African countries prioritizing healthcare workers (HCWs), vaccine coverage remains low due to VH and a lack of vaccination services and fear of its side effects, especially in rural areas, leaving the vast majority of front-line workers unprotected [4,11,22]. Studies showed that not all HCWs are prepared to receive the COVID-19 vaccine when it becomes available in their country [8,22,23]. Concerns have been raised about VH among HCWs throughout Africa [11,22]. Vaccine acceptance (VA) and hesitancy have been a global problem, particularly in African settings [16,24,25]. Historical, structural, and other systemic dynamics contribute to VH in the African continent [7,8], and are a remaining threat to Africa's vaccination programmes [17]. The increased polio outbreaks in Nigeria have been argued to stem from misinformation and public distrust in vaccination between 2002 and 2006 and subsequent polio outbreaks on three continents [8,26]. Furthermore, mass deworming programmes in Ghana were rejected due to community misconceptions [8]. Furthermore, trust in current vaccines has been eroded by a history of colonial medical and vaccine research abuse in Africa [7]. African populations were frequently subjected to unethical testing in the name of scientific advancement [7,27]. At the beginning of 2021, Tanzania's health minister announced that the country would forgo COVID-19 vaccination due to concerns about vaccine safety and would instead depend on traditional and household herbs and medicines for prevention and cure [28,29].

There are numerous barriers and drivers that influence vaccination intention (VI) and uptake, ranging from individual psychological, socio-cultural, and environmental factors that influence HCW's willingness to be vaccinated [30–33]. The Social Ecological Model (SEM) was initially developed by Urie Bronfenbrenner [34] and later adapted by McLeroy and colleagues [35]. This framework, widely used in public health and social sciences, aims to comprehend the various factors influencing human behaviour and health outcomes [34,35]. It acknowledges that individuals exist within different social systems and that multiple levels of influence interact to shape their behaviours [35]. These levels are as follows: Intrapersonal Level: this level focuses on the characteristics and attributes of individuals, including factors such as knowledge, attitudes, beliefs, skills, and biological factors. Interpersonal Level: The interpersonal level involves the impact of relationships and social networks on an individual. It includes family, friends, peers, co-workers, and other social connections. Organizational Level: The organizational level pertains to formal and informal rules, policies, and practices. It can encompass schools, workplaces, community organizations, and religious institutions. Organizational factors can affect access to resources, opportunities, and social norms. Community Level: The

community level encompasses the physical and social environment in which individuals reside. It includes the characteristics of the community, such as its infrastructure, social capital, and cultural norms. Community factors can influence social norms, social networks, and the availability of resources and services. Policy Level: The policy level represents the broader social, economic, and political context in which individuals and communities are situated. It encompasses public policies, laws, social inequality, and cultural values.

In light of continuous COVID-19 infections and the likelihood of future pandemics, HCW's hesitation in vaccination uptake remains an area of concern. Given that HCWs are among the first to be vaccinated, it is critical to understand factors that pose barriers or facilitate vaccine uptake. In light of this, we used the five-level SEM to segment the levels of influence (intrapersonal, interpersonal, organizational, community, and policy level) to provide a more comprehensive and nuanced understanding of how these factors shape vaccine-related behaviours. The identified factors were organized into barriers and facilitators to clarify their influence on VA and VH. While a review had been conducted on VA on the African continent among HCWs [36], this review focused on factors and barriers influencing COVID-19 vaccine acceptance, intention for uptake, and hesitancy among HCWs on the African continent in lieu of informing intervention approaches to address likely barriers in future immunization programmes.

2. Methods

This scoping review was conducted using Arksey and O'Malley's methodological framework [37]. The following five-stage framework proposed was as follows: "(1) Identifying the research questions, (2) Searching for relevant studies, (3) Selecting studies, (4) Charting the data, and (5) Collating, summarising, and reporting the results" [37] (p. 22). This review includes the Preferred Reporting Items for Systematic Review and Meta-Analysis extension for Scoping Reviews (PRISMA-ScR) checklist (Supplementary Materials S1) [38]. A review protocol was submitted to the University of KwaZulu-Natal (UKZN) Humanities and Social Sciences Research Ethics Committee (HSSREC)—Application number: 00013262.

2.1. Identifying the Research Questions

- 1. What is the rate of uptake of COVID-19 vaccinations among HCWs?
- What socio-demographic factors are associated with VA or VH among HCWs?
- 3. What factors act as barriers or facilitators for vaccine uptake among HCWs?

2.2. Searching for Relevant Studies

A comprehensive literature search was conducted in five databases: Web of Science, WorldCat Discovery, PubMed, Google Scholar, and ProQuest to retrieve studies related to the above research questions, and the search period for the review spanned from 2020 to 2023. The final search was completed in May 2023. The COVID-19 pandemic was the motivating factor behind this timeline. The following search terms were applied, using a variation of MEsH terms and keywords for each database: "COVID-19 vaccines", "COVID-19", "SARS-CoV-2 vaccines", "associated factors", "intention", "barriers", "drivers", "acceptance", "hesitancy", "Africa", "Healthcare workers", "vaccine uptake", "vaccine refusal", "HCWs", "COVID-19 vaccination uptake", "COVID-19 vaccination intention", "COVID-19 vaccine willingness". The final search strategies for WorldCat Discovery and PubMed are in Appendix A, Tables A1–A3.

2.3. Study Selection

After thoroughly screening the titles and abstracts, inclusion and exclusion criteria were established initially and studies were considered using the Population–Concept–Context (PCC) framework to determine their eligibility for this review. Full-text eligible studies met the following inclusion criteria: (1) literature type: academic/published journals (peer-reviewed journals); (2) language: studies that were published in the English language; (3) timeline: studies that were published between 2021 and 2023, (4) location: studies

conducted in Africa; (5) vaccines: COVID-19 vaccines; (6) populations: HCWs—using the WHO definition of HCWs [39] (7) study designs: quantitative, qualitative, or mix-methods studies; (8) studies that specifically address the research questions. The following were excluded: grey literature (unpublished journals, reports and documents, conference papers, memoranda, theses, letters, and protocols) and reviews (scoping and systematic).

2.4. Charting Data

Data extraction from the included peer-reviewed studies was conducted using a standardized Microsoft Excel data collection sheet. A reviewer (D.N) extracted data from included reviews, which was then independently verified by a second reviewer (A.M-W). The following data fields were extracted from each study: author, year of publication, country, data collection period, methodology and study design, population characteristics, sample size, and measurement scales. The VI, VH, and VA levels among HCWs were analysed, summarised, and compared using simple descriptive statistics (percentages). A narrative synthesis approach [40] was utilized to acquire, synthesize, and map the literature utilizing the SEM to group facilitators and barriers to the uptake of the COVID-19 vaccine. All data were reported using thematic narratives [41].

2.5. Collating, Summarising, and Reporting the Results

The results have been compiled and summarized. Following a description of the study's characteristics, the relevant influencing factors are presented using the SEM. Barriers and facilitators impacting the uptake of COVID-19 vaccines were categorized into various levels, including socio-demographic characteristics, individual factors, social factors, institutional factors, community factors, and policy factors.

3. Results

A total of 180 records were identified from the five database searches: Web of Science (n = 20), WorldCat Discovery (n = 16), PubMed (n = 41), Google Scholar (n = 55) and ProQuest (n = 48). After removing duplicates using EndNote (V.X9), 145 records remained for a title and abstract screening. We excluded 69 articles that did not meet the selection criteria, leaving 76 for a review of the full-text articles. The full-text screening was conducted to assess eligibility before further data extraction. Following the inclusion and exclusion assessment criteria, studies were further excluded because they did not address research questions (n = 8), focused solely on vaccine uptake (n = 5), and were non-peer-reviewed (n = 10), resulting in 53 articles included in the final review. The PRISMA flow diagram below illustrates the selection process in Figure 1.

3.1. Descriptive Analysis of Articles

The majority of the articles included in this review were conducted in Ethiopia (23%), followed by Nigeria (17%), Egypt (13%), South Africa (8%), and Ghana (8%). The remaining articles were conducted in Cameroon, Uganda, Somalia, Tanzania, Namibia, Malawi, Zambia, The Democratic Republic of Congo (DRC), Guinea, Sudan, Sierra Leone, and Tunisia. Two articles focused on multiple African countries, including Nigeria, Cameroon, Sierra Leone, DRC, and Uganda. Please refer to Table 1 for the number of countries reviewed and Appendix B, Table A4 for the included study characteristics.



Figure 1. PRISMA flow diagram: selection of included studies. Adapted from [42].

Country of Focus	Number of Studies
Ethiopia	12
Nigeria	9
South Africa (SA)	4
Ghana	4
Tanzania	1
Namibia	1
Somalia	2
Egypt	7
Uganda	2
Malawi	1
Zambia	1
Cameroon	2
The Democratic Republic of Congo (DRC)	1
Guinea	1
Sudan	1
Sierra Leone	1
Tunisia	1
Multiple African countries	2

The majority of the studies used a quantitative cross-sectional design (88%), while six studies employed a mixed-method design (8%), and one used a qualitative design (4%). This review specifically focused on HCWs, with the exception of a study conducted by Toure and colleagues [43], which also surveyed the general adult population. Since this review had specific exclusion criteria, only the sampled population of HCWs was considered. The sample size of the included studies varied from 15 to 7763 participants. Among the sampled HCWs, the majority were physicians (83%), followed by nurses (73%), pharmacists (49%), medical laboratory technicians (47%), and midwives (42%).

3.2. Survey Instruments/Measurement Scales

There are various types of measurement scales or survey instruments used in research. The articles reviewed in this study employed two types of measurement scales, dichotomous scales and Likert scales, to assess VH or VA. A dichotomous question presents only two possible answer options [44]. This type of question is considered closed-ended because the options are predetermined by the investigator. Dichotomous questions are used when there are only two possible values for the subject being examined [44]. On the other hand, a Likert scale is a rating scale used to evaluate opinions, attitudes, or behaviours. It consists of a statement or question followed by a set of answer statements, typically five, seven, or nine in number [45].

In this review, 12 studies utilized Likert scales, while 36 studies utilized dichotomous scales to measure vaccine uptake. Upon screening the articles, variations in measurement approaches were identified. For example, authors assessed VH or VA using a Likert scale in the following ways. El-Sokkary and colleagues [46] measured vaccination intention by asking participants to indicate their intention to undergo COVID-19 vaccination on a three-point scale: "agree", "neutral", or "disagree". Fares and colleagues [47] measured the decision to receive the COVID-19 vaccine with three options: "yes", "no", or "undecided". In their study, the term "hesitant" was used for the undecided group. Wiysonge and colleagues [48] assessed vaccine acceptance by using the statement, "I will take the COVID-19 vaccine when one becomes available". This statement had seven response options ranging from "strongly disagree" to "strongly agree". The responses were later transformed into a binary variable, with responses 1 to 4 categorized as "vaccine hesitancy" and responses 5 to 7 categorized as "vaccine acceptance".

In terms of dichotomous scales, VH and VA were assessed as follows, Adejumo and colleagues [49] evaluated participants' willingness to receive the COVID-19 vaccine using single-item questions with "yes" or "no" responses. Yilma and colleagues [50] assessed vaccine acceptability by asking, "If a COVID-19 vaccine is proven safe and effective and is available, will you get vaccinated?" Participants who responded with "definitely not" or "probably not" were categorized as having vaccine non-acceptance, while those who responded with "probably" or "definitely" were categorized as willing to accept the COVID-19 vaccination.

3.3. The Uptake Rate of the COVID-19 Vaccines among HCWs

Table 2 presents the characteristics and COVID-19 vaccine uptake rates among HCWs represented in studies contained in this review.

Author(s) & Publication Year	Country	Vaccine Intention (VI)	Vaccine Hesitant (VH)	Vaccine Acceptance (VA)
Adane et al., 2022 [51]	Ethiopia	64.0%	36.0%	
Adejumo et al., 2021 [49]	Nigeria	55.5%		
Adeniyi et al., 2021 [52]	South Africa	90.1%		
Aemro et al., 2021 [53]	Ethiopia		45.9%	
Agyekum et al., 2021 [23]	Ghana	39.6%	60.7%	
Ahmed et al., 2021 [54]	Ethiopia	33.2%		
Alhassan et al., 2021 [55]	Ghana	70.0%		
Allagoa et al., 2021 [56]	Nigeria		44.5%	
Amour et al., 2023 [57]	Tanzania			53.4%
Amuzie et al., 2021 [58]	Nigeria		50.5%	
Angelo et al., 2021 [59]	Ethiopia	48.4%	51.6%	
Annan et al., 2021 [60]	Ghana	66.9%		
Asefa et al., 2023 [61]	Ethiopia		61.9%	
Aseneh et al., 2023 [62]	Multiple countries Cameroon & Nigeria		50.7%	
Ashipala et al., 2023 [63]	Namibia			
Berhe et al., 2022 [64]	Ethiopia		35.8%	
Dahie et al., 2022 [65]	Somalia			48.7%
Ekwebene et al., 2021 [66]	Nigeria	53.5%		
El-Ghitany et al., 2022 [67]	Egypt		33.5%	66.5%
El-Sokkary et al., 2021 [46]	Egypt	26%	32.1%	
Fares et al., 2021 [47]	Egypt	21%	79%	
George et al., 2023 [68]	South Africa			89%
Guangul et al., 2021 [69]	Ethiopia	72.2%		
Ibrahim et al., 2023 [70]	Somalia		38.2%	
Iwu et al., 2022 [71]	Nigeria	64.6%	34.5%	
Kanyike et al., 2021 [72]	Uganda	37.3%	62.7%	
Mohammed et al., 2021 [73]	Ethiopia		60.3%	
Mohammed et al., 2023 [74]	Ghana			73.6%

Table 2. COVID-19	vaccine uptake	rates by auth	or and country

Author(s) & Publication Year	on Country Vaccine Intention Vaccin (VI) (Vaccine Hesitant (VH)	Vaccine Acceptance (VA)
Moucheraud et al., 2022 [75]	Malawi			82.5%
Mudenda et al., 2022 [76]	Zambia	24.5%		
Ngasa et al., 2021 [77]	Cameroon	45.4%		
Niguse et al., 2023 [78]	Ethiopia			71%
Nnaemeka et al., 2022 [79]	Nigeria	59.3%		
Nzaji et al., 2020 [80]	The Democratic Republic of Congo	27.7%		
Oriji et al., 2021 [81]	Nigeria		72.5%	
[25]	Nigeria	41.2%		
[82] Babingan at al. 2021	Uganda	86.7%	13.3%	
[83]	Nigeria	48.8%	39.7%	
Saled et al., 2021 [84]	Egypt	34.9%	65.1%	
[85] [85]	Egypt	45.6%	54.3%	
[86] [86]	Egypt		75.5%	22%
[87] Therewat et al. 2022	Ethiopia			62.1%
[88]	Egypt	70.5%	29.5%	
[43] [43]	Guinea			65%
[89] Watermover et al. 2022	Cameroon			34%
[90]	South Africa Multiple countries			90%
Whitworth et al., 2022 [91]	Sierra Leone DRC Uganda	53.9%	21%	
Wiysonge et al., 2022 [48]	South Africa	59%	41%	
Yassin et al., 2022 [92]	Sudan	63.8%		
Yendewa et al., 2022 [93]	Sierra Leone		60.1%	38.3%
Yilma et al., 2022 [50]	Ethiopia		25.5%	
Zammit et al., 2022 [94]	Tunisia		51.9%	
Zewude & Belachew, 2021 [95]	Ethiopia		46.9%	63.4%

Table 2. Cont.

Fifty-two studies reported on COVID-19 vaccination acceptability, intention, and hesitancy. In this review, most of these studies reported HCWs' hesitation to accept the COVID-19 vaccines on the African continent. A qualitative study conducted by Ashipala and colleagues [63] did not provide information on nurses' uptake of COVID-19 vaccines.

Twenty-seven studies reported on the intention to accept the COVID-19 vaccine. Intention to accept the vaccine varied dramatically from 21% to 90.1%. Notably, Fares and colleagues [47] found that Egypt (21%) had the lowest intention rate, while Adeniyi and colleagues [52] reported that South Africa (90.1%) had the highest intention rate. Based on the included studies in this review, the intention rate to uptake the COVID-19 vaccine among HCWs was below average [23,25,46,47,54,59,76,77,80,83,88]. Conversely, fourteen studies reported an above-average intention rate [48,49,51,52,55,60,69,71,79,82,88,91,92]. The overall average intention rate for HCWs to uptake the COVID-19 vaccines across all included studies was approximately 52%, indicating a suboptimal level of uptake among this population.

Medical students expressed a lack of willingness to accept the COVID-19 vaccine, with an acceptance rate ranging from 34.7% to 45.4%. A study conducted by Saied and colleagues [83] in Egypt found that only 34.7% of medical students were willing to accept the vaccine, which was disappointing. Most (45.7%) medical students hesitated to accept the vaccine. In addition, 71% intended to take the vaccine but would postpone doing so to wait and observe its effects on those who received it before making a decision themselves.

Twenty-nine studies examined HCWs' hesitancy towards receiving the COVID-19 vaccine. The degree of hesitancy varied across these studies, ranging from 13.3% to 79%. Fares and colleagues [47] reported the highest VH rate (79%) in Egypt.

Subsequent studies reported HCWs' acceptance towards the COVID-19 vaccines [43,57,65,68,74,75,78,86,87,89,90,93,95]. Among these ten studies, over half of the participants were vaccinated with at least one dose (see Figure 2). A study by Watermeyer and colleagues [90] reported the highest vaccination rate (90%) in South Africa. Additionally, a study conducted in Ethiopia by Zewude and Belachew [95] further depicted the intention to accept the second dose. Approximately 28.3% of HCWs were VH to accept the second dose.



Figure 2. An illustration of COVID-19 vaccine uptake rates among the included studies in Africa [23,47,50–52,55,57,59,61,63,65,67,69,71,73,75,77,79,81,82,84,86,88,89,91,92,95].

3.4. Socio-Demographic Determinants Associated with VA or VH

Table 3 reports various socio-demographic (individual level) factors influencing vaccine uptake. These factors varied across HCWs on the African continent. Twelve sociodemographic factors were associated with vaccine uptake in this review. Seven sociodemographic factors were prominent in influencing vaccine uptake. These included gender, age, level of education, marital status, presence of chronic illness, living area, and cadre. These factors were further divided into two categories, which include COVID-19 vaccine uptake associated with hesitancy and associated with acceptance. Factors associated with COVID-19 vaccine uptake included being male, middle-aged (older than 40), being a physician, and having a tertiary-level education. In contrast, factors associated with hesitancy towards the COVID-19 vaccine were females younger than 40 and having a tertiary education. Interestingly, a tertiary-level education was a significant factor associated with VA and VH among HCWs.

Factors	Associated with Hesitancy	Associated with Acceptance
Gender	Being female [50,55,85,86,89,94]	Being female [47] Being male [23,46,56,65,67,72,74,76,77,79,80,87]
Age	Younger [50] <30 years [53,58] <35 years [64] <40 years [73,86,94]	Age [54] >30 years [57] >40 years [65,74,87,94] Older [43,46,48,56]
Ethnicity	Amhara [64]	
Education level	Tertiary level [50,55,70,86]	Secondary level [43,67] Tertiary level [46,50,52,65,78]
Religion	Christian—Pentecostal denomination [71]	Not specified [48] Christian [74]
Marital status	Single [58]	Single [72,76] Married [43,77,78]
Family status Pregnancy status		Being a parent [95] Not being pregnant [43]
Medical condition	Presence of chronic illness [62]	Presence of chronic illness [43,56,59,77]
Residential settings		Not specified [65,79] Rural [67] Urban [77] Not specified [53,73]
Cadre	Nurses & midwives [50,58] Physicians [58,84] Medical laboratory technicians [50,64,71] Environmental health specialist [64] Medical students [93]	Nurses & midwives [43,51,65] Physicians [23,48,57,59,61,65,79,80] Clinical health workers [50] Public health specialist [65] Academic staff working in hospitals [87]
Income level	Average [58]	Not specified [43,46]

Table 3. Socio-demographic determinants associated with vaccine uptake.

The following factors associated with VA were gender [23,46,56,65,67,72,74,76,77,79,80, 87], age [43,46,48,54,56,57,65,74,87,94], education level [43,46,50,52,67,75,78], belonging to religion [48,74], marital status [43,72,76–78], being a parent [95], absence of pregnancy [43], presence of chronic illness [43,56,59,77], living area [65,67,77,79], cadre [23,43,48,49,51,53, 57,59,61,65,73,79,80,87], and income level [43,46].

In contrast, the following factors were associated with VH, gender [50,55,85,86,89,94], age [50,53,58,64,73,86,94], ethnicity [64], education level [50,55,70,85], religion [71], marital status [58], presence of chronic illness [62], cadre [50,58,64,71,84,93], and income level [58].

3.5. Barriers and Facilitators Affecting Vaccine Uptake among HCWs

At the intrapersonal level, three themes emerged: vaccine-related factors, COVID-19, and psychosocial factors. Within the theme of COVID-19 vaccines, ten sub-themes were identified, all acting as barriers to vaccine uptake. The most prominent sub-theme was safety concerns, which was reported as the primary barrier [23,25,43,47,50,51,55–57,60,61, 65–70,72,74–78,81–86,88,90–92,95]. However, only three studies mentioned confidence in the COVID-19 vaccines, facilitating uptake [47,52,88]. Numerous studies [23,47,55,56,61,66,

68–70,74,75,77,81,82,85,90,91] highlighted the prevalent mistrust in science among HCWs, often rooted in the belief that the COVID-19 vaccine has not undergone sufficient clinical trials. Concerns about the vaccine's effectiveness were reported in 16 studies [23,25,65,67,69, 70,76–78,82,84–86,88,92,95], with some expressing doubts about its ability to protect against COVID-19, particularly in Africa. In contrast, only one study reported that the vaccine was effective against COVID-19 [74]. Three studies mentioned that HCWs preferred alternative treatments to the COVID-19 vaccine, such as hydroxychloroquine, azithromycin, and ivermectin [61,81,94]. The subsequent studies reported on other COVID-19 vaccine-related barriers, which included poor vaccine knowledge [66], negative perceptions toward the vaccine [43], preference for waiting for another type of vaccine [70], and not considering the vaccine a priority [70]. Vaccine safety, mistrust in science, and efficacy were major concerns among HCWs within this theme. The following study [95] reported barriers to the uptake of the second vaccine dose, such as discomfort during the first dose and the belief that sufficient immunity had already been acquired.

The second theme in this level was COVID-19, with four sub-themes identified. The perception of susceptibility to contracting COVID-19 among HCWs was mentioned as both a barrier and a facilitator for vaccine uptake. HCWs who perceived themselves to be at a higher risk of contracting COVID-19 [25,47,59,63,88,92] were more willing to get vaccinated compared to those who perceived themselves to have a low risk [23,66,67,78,91]. HCWs who believed they needed the vaccine for protection were more likely to get vaccinated than those who relied on their immune system to prevent infection [65,68,76,77,95]. A prior diagnosis of COVID-19 was mentioned as a barrier to vaccine uptake as some HCWs believed that they had gained natural immunity and did not need the vaccine [23,67,91,92]. Side effects of COVID-19, such as loss of smell and taste, were mentioned as facilitators for vaccine uptake [56].

The final sub-theme at this level was psychosocial factors, which are individual factors that affect vaccine uptake. In separate studies, HCWs with pre-existing health conditions were mentioned as barriers and facilitators [56,59]. Female HCWs planning to conceive were less likely to get vaccinated [67,70,91]. Religious beliefs also played a role as a barrier, with Christian HCWs expressing concerns about the vaccine containing the mark of the beast [55,56,61,66,70,81,95]. Other barriers to uptake at this level included prior adverse reactions to vaccines [23,61], fear of needles and injections [70], and opposition to vaccinations in general [91].

At the interpersonal level, a significant factor relating to influences was discovered. HCWs reported that their relationships with colleagues played a role in encouraging vaccine uptake [63]. HCWs mentioned that their colleagues influenced their decision to get vaccinated. The connection between HCWs and their families also emerged as a crucial sub-theme. The desire to protect their loved ones motivated HCWs to receive the COVID-19 vaccine, as mentioned in eight studies [25,60,72,78,84,88,91,92].

Moreover, one study found that HCWs who had experienced the loss of a loved one due to COVID-19 were more likely to get vaccinated [55]. Within this theme, two barriers were identified. In one study, HCWs expressed the need for permission from their families before getting the COVID-19 vaccine [70]. In another study, HCWs reported facing disapproval from their families regarding the COVID-19 vaccine [66]. The last sub-theme explored religious leaders' influences on HCWs, indicating that discouragement from religious leaders also acted as a barrier [66].

At the institutional level, there are significant challenges in the environmental structures. One identified barrier is the lack of trust in stakeholders, such as government and pharmaceutical companies [25,43,56,57,68,81,90]. Furthermore, a study [66] found that some HCWs would refuse the vaccine because government officials themselves did not accept it. The accessibility of the vaccine was mentioned as a barrier in four studies [63,65,70,75]. In contrast, one study suggested that the easy availability of the COVID-19 vaccine could be a reason for its uptake [63]. The workplace environment of HCWs also influences vaccine uptake. Lack of support from employers was identified as a barrier, leading HCWs to reject the vaccine [66]. Conversely, another study revealed that some HCWs felt compelled to accept the COVID-19 vaccine to continue working, per their company's policy [91].

At the community level, a prevailing theme was centred around shared norms and myths. Within this overarching theme, three sub-themes were identified. Multiple studies [52,78,91,92] emphasized that HCWs viewed the uptake of the COVID-19 vaccine as a crucial public health responsibility for ending the pandemic. However, specific barriers to vaccine uptake were also identified. Several studies [23,25,57,61,63,67,70,78] observed that limited access to reliable information hindered the willingness of HCWs to receive the vaccine. Social media emerged as a significant influencer, with seven studies [57,60,63,68,70,72,90] reporting that HCWs subscribed to misinformation or conspiracy theories. These theories included beliefs that the vaccine was intentionally designed to cause harm to people in Africa, sterilize the African population, or even cause COVID-19.

At the policy level, an important theme that emerged was the implementation of COVID-19 policies. Within this theme, two specific sub-themes were identified. The first sub-theme focused on strategies to encourage HCWs to get vaccinated. It was supported by three studies, which highlighted that HCWs would be required to receive the vaccine to travel in the future [47,60,63]. Additionally, two studies indicated that HCWs are willing to accept the COVID-19 vaccine because it is free of charge [74,88]. However, it is worth noting that there is also a barrier at this level. This barrier stems from mandatory vaccination policies, which make HCWs feel coerced into accepting the vaccines [82,89]. HCWs believe they lack control over their health-related behaviours and refuse to be controlled by others, resulting in their rejection of the COVID-19 vaccine. Table 4 summarizes the factors influencing vaccine uptake.

Table 4.	Factors	influe	ncing	vaccine	uptake.
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Table	Factors	Barriers	Facilitators		
	Intrapersonal Level				
	Vaccine safety	Safety concerns [23,25,33,48,50,51,55–57,60,61,65– 70,72,74–78,81–86,88,91,92,95]	Confident in the COVID-19 vaccines [47,52,88]		
	Vaccine efficacy	Concerns about the effectiveness of the vaccine [23,25,65,67,69,70,76– 78,82,84–86,88,92,95]	Belief that the vaccine is effective in protecting against COVID-19 [74]		
	Vaccine knowledge	Having poor knowledge [66]			
	Vaccine perception	Having a negative perception [43]			
Vaccine related factors	Vaccine preference	Prefer to wait for another type of COVID-19 vaccine [70]			
	Vaccine necessity	Not a priority [70]			
	Vaccine experiences	Experiences of discomfort while receiving the first dose [95]			
	Vaccine immunity against COVID-19	Sufficient immunity with the first dose [95]			
	Vaccine vs. alternative treatment	Preferred alternative treatment to the COVID-19 vaccine [61,81,95]			
	Vaccine development	Mistrust in science [23,47,55,56,61,66,68– 70,74,75,77,81,82,85,90,91]			

Table	Factors	Barriers	Facilitators
	Diagnosis of COVID	Prior diagnosis [23,67,91,92]	
	Susceptibility of contracting COVID	Low perceived susceptibility [23,66,67,78,91]	High perceived susceptibility [25,47,59,63,87,92]
COVID-19	Side-effects of COVID		Previous history of loss of smell & taste [56]
	Protection against COVID	Belief in one's immune system [65,68,76,77,95]	Requires the vaccine to protect oneself [60,72,74,78,84,88,91]
	Chronic illness	Presence of chronic illness [56]	Presence of chronic illness [59]
	Family planning	Planning pregnancy [67,70,91]	
Psychosocial factors	Religion	Religious beliefs [55,56,61,66,70,81,95]	
	Experiences with vaccines	Prior adverse reactions to vaccines [2,61]	
		Fear of needles & injections [70]	-
		Against vaccinations in general [91]	
	Int	terpersonal Level	
	Relationship with colleagues		Being influenced by colleagues [63]
		Requires permission from their family before taking the COVID-19 vaccine [70]	_
Influences	Relationship with family	Disapproval from family [66]	
			Desire to protect loved ones [25,60,72,78,84,88,91,92]
			Loss of someone to COVID-19 [55]
	Relationship with religious leaders	Discouragement from Religious leaders [66]	
	Org	ganizational Level	
		Lack of trust [25,43,56,57,68,81,90]	
Institutional	Government & stakeholders	Government officials not accepting vaccine uptake [66]	
Structures	Vaccine accessibility	COVID-19 vaccine inaccessible [63,65,70,75]	COVID-19 vaccine accessible [63]
Workplace	Company policy		To keep working [91]
environment	Leadership & support	Lack of support by employer [66]	
	C	ommunity Level	
	Public health responsibility		To end the pandemic [52,78,91,92]
Shared norms & myths	Access to information	Lack of information [23,25,57,61,63,67,70,78]	
	Social media	Subscribing to misinformation or conspiracies [57,60,63,68,70,72,90]	

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Table 4. Cont. Table Factors **Barriers Facilitators Policy Level** Requires the vaccine for future **Travel requirements** travel [47,60,63] Vaccines are provided free of Vaccination policies Vaccination cost charge [74,88] Feeling coerced into accepting Mandatory policies vaccines [82,89]

4. Discussion

VH and refusal continue to jeopardize COVID-19 vaccination coverage in LMICs [23]. The fight against COVID-19 requires widespread vaccination uptake and acceptance [96]. In this review, 53 articles were selected and analysed, focusing on the intention, sociodemographical determinants, and factors influencing vaccine uptake. In this review, most studies were conducted in Ethiopia and Nigeria. The intention to take the COVID-19 vaccine is a challenge globally. We found that the proportion of HCWs who intend to take the COVID-19 vaccine was unsatisfactory (52%), with the intention rate ranging from 21% to 90.1%. This finding aligns with a global review by Li and colleagues [97] and Ghare and colleagues [98], who found similar acceptance rates among HCWs ranging from 27.7% to 77.3% and 30% to 98.9% (respectively). HCWs in Africa, particularly in countries such as Egypt, Uganda, and the DRC, seem hesitant about the uptake of the COVID-19 vaccination.

The results pertaining to VH in the studies are likely to be influenced to some extent by the timing of various Information, Education, and Communication (IEC) interventions within the different African countries and vaccine availability at the time of the respective studies. It should also be considered that despite the timing of the studies and vaccine availability in the respective African countries, research findings on vaccine side effects are likely to have played and continue to play a role in VH in particular African countries [99]. Furthermore, as outlined earlier, the previous negative experiences of many African countries with vaccines impact views about the desirability and safety of vaccines [100].

A better understanding of the factors influencing the uptake of COVID-19 vaccines is required to improve vaccine acceptance. Accordingly, this review was conducted using the SEM, which identified several factors that influence the uptake of COVID-19 vaccines. These factors were classified into five levels: intrapersonal, interpersonal, organizational, community, and policy. We found that socio-demographic determinants (intrapersonal level factors) were associated with COVID-19 vaccination. Li and colleagues' [97] systematic review and Ghare and colleagues' review [98] aligns with the findings of this scoping review. Socio-demographic determinants associated with COVID-19 vaccine uptake included being male, older age, physician, level of education, and presence of chronic illness. Studies have identified gender differences as a significant cause of VH in low-income countries [56,101]. VA was found to be significantly associated with gender, and specifically the male gender. Naidoo and colleagues' [102] review reported that men were more accepting of the COVID-19 vaccines among the general African population. This finding is highly noteworthy in African society, where men make most family decisions, regardless of profession or social status [56]. In this review, we found that women were more likely than men to reject the COVID-19 vaccine. While Saied and colleagues [84] noticed that HCWs' age could explain the difference in uptake; older HCWs appear more accepting due to the prevalence of co-morbidities and a high perceived susceptibility to contracting COVID [99].

Using the SEM, we have identified significant barriers within the five levels. Prominent individual-level barriers include vaccine safety and efficacy concerns and HCWs' mistrust of science. Contrary to common assumptions that HCWs would have a positive attitude toward COVID-19 vaccines because of their expertise, Verger and colleagues [103] and

El-Sokkary and colleagues [46] point out that HCWs are not a homogeneous group and that the vast majority are not immunization experts. Various information sources shape the general public's vaccine knowledge, influencing vaccination attitudes, perceptions, and uptake [104]. Many studies have shown that individuals who lack adequate knowledge about vaccines or vaccine-preventable diseases (VPDs) are more prone to harbour a negative attitude towards vaccination [105,106]. The development of COVID-19 vaccines exposed a lack of knowledge in immunology among HCWs [46]. Two studies [25,81] cited that HCWs preferred using alternative treatments over accepting the COVID-19 vaccine. According to Oriji and colleagues [81], some (17%) respondents have already taken Hydroxychloroquine and Azithromycin as prophylaxis treatment for COVID-19. Allagoa and colleagues [56] and Oriji and colleagues [81] reported that most respondents who received the COVID-19 vaccine preferred a single-dose vaccine. The number of vaccine doses may have a negative impact on vaccination uptake. Religious beliefs were among the factors associated with vaccine refusal. Studies reviewed [55,56,81] discovered that those of Christian faith were more risk-averse regarding the uptake of the COVID-19 vaccines. However, fatalistic ideas combined with religious beliefs have been found to facilitate questioning about the efficacy of COVID-19 vaccines and that religious fatalism negatively impacts the acceptance of the SARS-CoV-2 vaccine [107].

Misinformation, primarily spread through social media, has fostered distrust in government officials, regulatory agencies, and pharmaceutical companies [102]. The media, particularly social media, has been a significant source of speculation and misinformation about the pandemic and COVID-19 vaccines [108]. According to some HCWs, the media has exaggerated the severity of the side effects of the vaccines [108]. HCWs are a trustworthy source of health information. Their acceptance or rejection of COVID-19 vaccines may impact the broader population's acceptance and uptake of COVID-19 vaccines [23]. The low intention rate is due to the rapid development of COVID-19 vaccines, concerns about the vaccines' safety and effectiveness, and cultural and social norms.

On a positive note, our review also identified facilitators at each level. At the intrapersonal level, HCWs' high perceived susceptibility to COVID-19 and the desire to protect themselves were prominent factors. The African concept of ubuntu, which emphasizes interconnectedness and collective responsibility, influenced COVID-19 vaccine uptake at the interpersonal and community levels. HCWs were eager to receive the vaccine to protect their loved ones and saw it as a public responsibility to end the pandemic.

Governments, public health agencies, and private healthcare systems should collaborate in making educational resources available to inform HCWs about the vaccine's safety, importance, and the negative consequences of refusing or delaying vaccination [69]. Most studies emphasized how crucial it is for stakeholders to inform and increase HCW awareness of COVID-19 vaccines. It is now up to various stakeholders and policymakers to take effective action to spread as much knowledge as possible among HCWs to increase vaccine acceptance and, thereby, address the pandemic's detrimental effects on healthcare systems and socio-economic conditions. When tailored education campaigns are targeted to specific attitudes, beliefs, and experiences, they are beneficial [100]. The findings from this review will assist in the roll-out of other vaccination programmes.

Strengths and Limitations

The majority of articles reviewed adopted a quantitative approach. The present review investigates factors influencing HCWs' intention and uptake of COVID-19 vaccines. Limitations are inherent in a scoping review approach. Some limitations should be considered in this review. This review did not undertake a quality or risk assessment bias of the included studies. Only studies published in English were considered. There is a bias in the body of literature towards VH. Due to the heterogeneity in the definition and assessment of VH in different studies, not all studies reported VH rates among HCWs. In some studies, the measurement scales used to assess the intention to uptake and VH rates for COVID-19 vaccines were either dichotomous or Likert. The varied sample size would be attributed

to selection bias in studies focusing on HCWs. Social desirability on self-reported VH among the HCWs can also not be ruled out. At the time of data collection, some studies did not receive the COVID-19 vaccine. Therefore, intentions and VH may have influenced participants' responses. The trends in acceptance might have changed after the vaccination programmes were implemented.

5. Conclusions

Preventive measures are essential to the global effort to mitigate the pandemic's consequences. As a result, enormous resources have been dedicated to developing effective and safe COVID-19 vaccines. Using the SEM, this review explored various factors affecting the uptake, allowing for a more comprehensive understanding of vaccine uptake and the development of effective interventions. VI and VH rates vary greatly across countries or regions within the same country. Furthermore, the VI and VH rate is influenced by various factors. Most studies reviewed found significant barriers that affected vaccine uptake on the African continent among HCWs, resulting in a subpar intention to use COVID-19 vaccines. The low level of trust in COVID-19 vaccines and the concerns about the long-term efficacy of the vaccines, as well as the possible long-term side effects associated with the vaccine uptake, play a role in decision-making regarding vaccination. HCWs are influential in informing the general public about vaccines. Therefore, it is crucial to prioritize engagement with key stakeholders to address HCWs' negative perceptions about vaccines and where they exist in efforts to increase vaccine uptake.

To improve vaccine uptake using the SEM, interventions should target multiple levels simultaneously. At an individual level, understand their concerns and reasons for hesitancy. Provide accurate information to address myths and misconceptions by implementing strategies addressing knowledge gaps and building trust among HCWs. At an organizational level, healthcare facilities should prioritize vaccination by educating staff, offering paid time off for vaccination and side effects, improving access by getting vaccinated as quickly and conveniently as possible, and incentivizing vaccination. They set the culture—if the leadership gets vaccinated, others will follow and leverage social networks and community influencers can have a synergistic effect on increasing vaccine acceptance and uptake. By considering the various levels of influence, the SEM provides a comprehensive framework for understanding and addressing VH and holistically promoting vaccine uptake.

Supplementary Materials: The following supporting information can be downloaded at: https://www.mdpi.com/article/10.3390/vaccines11091491/s1, Supplementary Materials S1: PRISMA-ScR-Fillable-Checklist—HCWs.

Author Contributions: D.N., the first author, was responsible for the conceptualization and design of this research paper. He gathered data for the study, conducted data analysis, and authored the article. Supervised by Professor A.M.-W., who also gathered data for the study, conducted data analysis, and reviewed and provided constructive feedback. K.G. reviewed various drafts of the paper and provided feedback to the senior author. All authors have read and agreed to the published version of the manuscript.

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Appendix A. Search Strategy

$\label{eq:table_$

Search Terms	Filters	Results
kw: COVID-19 vaccine AND kw: Vaccine Hesitancy AND	Format: Article	
kw: Vaccine acceptance AND kw: Africa AND	Language: English	16
kw: Healthcare workers	Publication Year: 2020–2023	

Table A2. PubMed search strategy.

Search Number	Query	Filters	Search Details	Results	Time
10	(((((COVID-19 vaccines[MeSH Terms]) AND (COVID-19)) AND (vaccines)) OR (covid vaccines)) OR (intention)) OR (vaccine hesitancy)) AND (vaccine acceptance) AND (vaccine acceptance) AND (healthcare workers) AND (Africa)	Full text, Humans, English, from 2020–2023	 ((("covid 19 vaccines" [MeSH Terms] OR "covid 19" [All Fields] OR "covid 19 vaccines" (MeSH Terms] OR "covid 19 serotherapy" [All Fields] OR "covid 19 nucleic acid testing" [All Fields] OR "covid 19 nucleic acid testing" [MeSH Terms] OR "covid 19 serological testing" [MeSH Terms] OR "covid 19 serological testing" [MeSH Terms] OR "sars cov 2" [All Fields] OR "covid 19 testing" [MeSH Terms] OR "server acute respiratory syndrome coronavirus 2" [All Fields] OR "cov" [All Fields] OR "2019 ncov" [All Fields] OR ("coronavirus" [MeSH Terms] OR "coronavirus" [All Fields] OR "cov" [All Fields] OR "accination" [MeSH Terms] OR "vaccination"] [MeSH Terms] OR "coronavirus" [All Fields] OR "vaccination"] [All Fields] OR "vaccination" [MeSH Terms] OR "vaccination"] [All Fields] OR "vaccination" [All Fields] OR "vaccination"] [All Fields] OR "vaccination" [All Fields] OR "vaccination" [All Fields] OR "vaccinatie" [All Fields] OR "vaccination" [MeSH Terms] OR "vaccination" [All Fields] OR "vaccination" [All Fields] OR "vaccination" [MeSH Terms] OR "vaccination" [All Fields] OR "vaccination" [All Fields	41	9:28:21

Set No.	Searched for	Databases	Results
59	((factors associated with covid- 19 vaccine hesitancy among HCWs in Africa) AND (location.exact("Africa" OR "South Africa" OR "Nigeria" OR "Ethiopia" OR "Egypt" OR "Ghana" OR "Uganda" OR "Central Africa" OR "North Africa" OR "Sierra Leone" OR "West Africa" OR "Burkina Faso" OR "Cape Town South Africa" OR "Congo-Democratic Republic of Congo" OR "East Africa" OR "Eastern Cape South Africa" OR "Kano Nigeria" OR "Kenya" OR "Malawi" OR "Mozambique") AND at.exact("Article") AND la.exact("ENG") AND PEER(yes))) AND ((factors associated with covid-19 vaccine uptake among HCWs in Africa" OR "Nigeria" OR "Ethiopia" OR "South Africa" OR "Nigeria" OR "Ethiopia" OR "South Africa" OR "Nigeria" OR "Ethiopia" OR "South Africa" OR "Nigeria" OR "Ethiopia" OR "Egypt" OR "Ghana" OR "Uganda" OR "Central Africa" OR "North Africa" OR "Sierra Leone" OR "West Africa" OR "Burkina Faso" OR "Cape Town South Africa" OR "Sierra Leone" OR "West Africa" OR "Sierra Leone" OR "West Africa" OR "Burkina Faso" OR "Cape Town South Africa" OR "Sierra Leone" OR "West Africa" OR "Burkina Faso" OR "Cape Town South Africa" OR "Sierra Leone" OR "West Africa" OR "Burkina Faso" OR "Cape Town South Africa" OR "Eastern Cape South Africa" OR "Kano Nigeria" OR "Kano Nigeria" OR "Kano Nigeria" OR "Kano Nigeria" OR "Mozambique") AND at.exact("Article") AND la.exact("ENG") AND PEER(yes)))	Coronavirus Research Database, Ebook Central, Health Research Premium Collection, Publicly Available Content Database These databases are searched for part of your query.	48

 Table A3. ProQuest search strategy.

Appendix B

Author(s)	Country	
& Publication Year	ه Data Collection Period	Methodology
		Study design:
		A quantitative cross-sectional study
		Population target:
		Physicians
		Medical Laboratory Technicians
		Nurses & Midwives
Adapa at al 2022	Ethiopia	Pharmacists
[51]	Ethopia Max 2021	Radiologists
[51]	Way 2021	Anaesthesiologists
		Public Health Specialist
		Non-medical Auxiliary Staff
		Sample size:
		404
		Measurement scale:
		Likert scale
		Study design:
		A quantitative cross-sectional study
		Population target:
		Physicians
		Nurses
Adeiumo et al., 2021	Nigeria	Medical Laboratory Technicians
[49]	October 2020	Pharmacists
[]		Physiotherapists
		Other
		Sample size:
		1470 Maaaanaan taan laa
		Measurement scale:
		Lichotomous scale
		A quantitative group socional study
		Population target:
		Physicians
		Pharmacists
Adenivi et al 2021	South Africa November to December 2020	Nurses
[52]		Allied Health Professionals
[0-]		Support Staff
		Sample size:
		1380
		Measurement scale:
		Dichotomous scale
		Study design:
		A quantitative cross-sectional study
		Population target:
	Ethiopia	Physicians
		Pharmacists
Aemro et al., 2021		Nurses
[53]	May to June 2021	Allied Health Professionals
		Support Staff
		Sample size:
		418
		Measurement scale:
		Dichotomous scale

 Table A4. Included Study Characteristics.

Table A4. Cont.		
Author(s)	Country	
& Publication Year	& Data Collection Period	Methodology
Agyekum et al., 2021 [23]	Ghana January to February 2021	Study design: A quantitative cross-sectional study Population target: Nurses & Midwives Allied Health Professionals Physicians Sample size:
Ahmed et al., 2021 [54]	Ethiopia January to March 2021	Measurement scale: Dichotomous scale Study design: A quantitative cross-sectional study Population target: Nurses & Midwives Psychiatrists Optometrists Physicians Health Officers Anaesthetics Medical Laboratory Technicians Radiologists
	71	Physiotherapists Pharmacists Other Sample size: 409 Measurement scale: Dichotomous scale Study design: A quantitative cross-sectional study Population target: Pharmacists
Alhassan et al., 2021 [55]	Ghana September to October 2020	Other Sample size: 1605 Measurement scale: Dichotomous scale Study design: A quantitative cross-sectional study Population target:
Allagoa et al., 2021 [56]	Nigeria April 2021	Physicians Sample size: 182 Measurement scale: Dichotomous scale Study design: A mixed-method study Population target: Physicians Nurses & Midwives
Amour et al., 2023 [57]	Tanzania October to November 2021	Pharmacists Medical Laboratory Technicians Administrative Staff Other Sample size: 1368

Author(s) & Publication Year	Country & Data Collection Period	Methodology
Amuzie et al., 2021 [58]	Nigeria March 2021	Study design: A quantitative cross-sectional study Population target: Physicians Nurses Pharmacists Medical Laboratory Technicians Administrative Staff Allied Health Professionals Sample size: 422 Measurement scale: Dichotomous scale
Angelo et al., 2021 [59]	Ethiopia March 2021	Study design: A quantitative cross-sectional study Population target: Physicians Nurses & Midwives Medical Laboratory Technicians Pharmacist Sample size: 405 Massurement scale:
Annan et al., 2021 [60]	Ghana	Dichotomous scale Study design: A quantitative cross-sectional study Population target: Junior Physicians Sample size: 305 Measurement scale: Dichotomous scale
Asefa et al., 2023 [61]	Ethiopia July to August 2021	A quantitative cross-sectional study Population target: Nurses & Midwives Physicians Medical Laboratory Technicians Pharmacists Sample size: 421 Measurement scale: Dichotomous scale

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Author(s) Country & Methodology & **Publication Year Data Collection Period** Study design: A quantitative cross-sectional study **Population target:** Physicians Nurses & Midwives Administrative Staff Paramedics Pharmacists Multiple countries CHWs Cameroon Aseneh et al., 2023 Dentists & Medical Laboratory Technicians [62] Nigeria Nurse Assistants May to June 2021 Public Health Specialist Physiotherapists Radiologists Other Sample size: 598 Measurement scale: Dichotomous scale Study design: A qualitative study Namibia Ashipala et al., 2023 Population target: September to Nurses [63] October 2021 Sample size: 15 Study design: A quantitative cross-sectional study **Population target:** Nurses & Midwives Physicians Medical Laboratory Technicians Pharmacist Berhe et al., 2022 Ethiopia Psychiatrist [64] July 2022 Environmental Health Specialist Public Health Specialist Others Sample size: 403 **Measurement scale:** Dichotomous scale

Table A4. Cont.		
Author(s) &	Country &	Methodology
Publication Year	Data Collection Period	
Dahie et al., 2022 [65]	Somalia December 2021 to February 2022	Study design: A quantitative cross-sectional study Population target: Nurses & Midwives Physicians Medical Laboratory Technicians Public Health Specialist Dentist Pharmacist CHWs Nutritionists Other Sample size:
Ekwebene et al., 2021 [66]	Nigeria	1281 Measurement scale: Dichotomous scale Study design: A quantitative cross-sectional study Population target Physicians Nurses Public Health Specialist Radiologist Dentists Optometrist Medical Laboratory Technicians Pharmacists Physiotherapist Cleaners Sample size: 445 Measurement scale: Dichotomous scale Study design:
El-Ghitany et al., 2022 [67]	Egypt January to June 2021	A quantitative cross-sectional study Population target: Physicians Nurses Pharmacist Other Sample size : 2919 Measurement scale: Dichotomous scale
El-Sokkary et al., 2021 [46]	Egypt January 2021	Study design: A quantitative cross-sectional study Population target: Physicians Dentists Pharmacists Others Sample size: 308 Measurement scale: Likert scale

Author(s)	Country	Methodology
Publication Year	Data Collection Period	Methodology
Fares et al., 2021 [47]	Egypt December 2020 to January 2021	Study design: A quantitative cross-sectional study Population target: Physicians Nurses Pharmacists Dentists Physiotherapists Sample size: 385
George et al., 2023 [68]	South Africa August to October 2022	Measurement scale: Likert scale Study design: A mixed-method study Population target: Nurses Physicians Allied Health Professionals Dentists/Dental Hygienists Paramedics Pharmacists Sample size: 7763 Measurement scale: Dichotomous scale
Guangul et al., 2021 [69]	Ethiopia	Study design: A quantitative cross-sectional study Population target: Health Officer / Clinical officer Medical Laboratory Technicians Nurses Pharmacists Physicians Other Sample size: 668 Measurement scale:
Ibrahim et al., 2023 [70]	Somalia February to March 2022	Dichotomous scale Study design: A quantitative cross-sectional study Population target: Nurses & Midwives Physicians Radiologists Medical Laboratory Technicians Sample size: 1476 Measurement scale: Dichotomous scale

Author(s) & Publication Year	Country هر Data Collection Period	Methodology
Iwu et al., 2022 [71]	Nigeria September to October 2021	Study design: A quantitative cross-sectional study Population target: Nurses & Midwives Physicians Medical Laboratory Technicians Pharmacists Sample size: 347
Kanyike et al., 2021 [72]	Uganda March 2021	Measurement scale: Dichotomous scale Study design: A quantitative cross-sectional study Population target: Medical students Sample size: 600 Measurement scale: Dichotomous scale Study design:
Mohammed et al., 2021 [73]	Ethiopia March to July 2021	A quantitative cross-sectional study Population target: Nurses & Midwives Physicians Medical Laboratory Technicians Anaesthetic Technicians Pharmacists Radiologists Sample size: 614 Measurement scale:
Mohammed et al., 2023 [74]	Ghana	Dichotomous scale Study design: A quantitative cross-sectional study Population target: Physicians Allied Health Professionals Auxiliary Employees Sample size: 424 Measurement scale: Dichotomous scale

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Table A4. Cont. Author(s) Country Methodology & & **Publication Year Data Collection Period** Study design: A quantitative cross-sectional study **Population target:** Physicians Medical Assistants Nurses HIV Diagnostic Assistants Moucheraud et al., 2022 Malawi [75] March to May 2021 Health Surveillance Assistants Patient Supporter Data Clerks Sample size: 400 Measurement scale: Dichotomous scale Study design: A quantitative cross-sectional study **Population target:** Pharmacy students Mudenda et al., 2022 Zambia Sample size: [76] February to April 2021 326 **Measurement scale:** Dichotomous scale Study design: A quantitative cross-sectional study **Population target:** Physicians Medical Students Cameroon Nurses Ngasa et al., 2021 April to June Medical Laboratory Technicians [77] 2021 Public Health Specialist Pharmacists Sample size: 371 **Measurement scale:** Dichotomous scale Study design: A quantitative cross-sectional study **Population target:** Nurses & Midwives Physicians Niguse et al., 2023 Ethiopia Radiologists Public Health Specialist [78] October to November 2021 Pharmacists Sample size: 390 Measurement scale: Dichotomous scale

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Author(s)	Country	Methodology
Publication Year	Data Collection Period	Wethouology
Nnaemeka et al., 2022 [79]	Nigeria September 2021 & March 2022	Study design: A quantitative cross-sectional study Population target: Nurses & Midwives Physicians Pharmacists Medical Laboratory Technicians Radiologists Administrative Staff
		Physiotherapists Sample size: 1268 Measurement scale: Dichotomous scale Study design: A quantitative cross-sectional study Population target: Physicians
Nzaji et al., 2020 [80]	The Democratic Republic of Congo March to April 2020	Nurses Other Sample size: 613 Measurement scale: Dichotomous scale Study design: A quantitative cross-sectional study Population target: Nurses
Oriji et al., 2021 [81]	Nigeria April 2021	Pharmacists Medical Laboratory Technicians Non-clinical officers Sample size: 182 Measurement scale: Likert scale Study design: A quantitative cross-sectional study
Orok et al., 2022 [25]	Nigeria May to June 2021	Population target: Medical students Sample size: 233 Measurement scale: Likert scale Study design: A mixed-method study Population target: Nurses & Midwives
[82]	Uganda	Physicians Environmental Health Specialist Medical Laboratory Technicians Sample size: 346

Author(s) Country Methodology & & **Publication Year Data Collection Period** Study design: A quantitative cross-sectional study **Population target:** Ancillary Support Staff Dental Technicians Physicians Medical Laboratory Technicians Medical Consultant Robinson et al., 2021 Nigeria Nurses & Midwives December 2020 to January 2021 Optometrists [83] Pharmacist Physiotherapists Primary Healthcare Worker Radiologists Sample size: 1094 **Measurement scale:** Likert scale Study design: A quantitative cross-sectional study **Population target:** Saied et al., 2021 Egypt Medical students January 2021 Sample size: [84] 2133 **Measurement scale:** Likert scale Study design: A quantitative cross-sectional study **Population target:** Sharaf et al., 2022 Egypt Dental teaching staff [85] August to October 2021 Sample size: 171 **Measurement scale:** Likert scale Study design: A quantitative cross-sectional study **Population target:** Shehata et al., 2022 Egypt Physicians [86] March to May 2021 Sample size: 1268 **Measurement scale:**

Table A4. Cont.

Dichotomous scale

Table A4. Cont.		
Author(s) & Publication Year	Country & Data Collection Period	Methodology
Terefa et al., 2021 [87]	Ethiopia June 2021	Study design: A quantitative cross-sectional study Population target: Nurses & Midwives Physicians Medical Laboratory Technicians Pharmacists Anaesthetists Psychiatrist Dentists Public Health Specialist Other
Tharwat et al., 2022 [88]	Egypt August to September 2021	Sample size: 522 Measurement scale: Dichotomous scale Study design: A quantitative cross-sectional study Population target: Nurses & Midwives Physicians Administrative Staff Security Officers Radiologist Medical Laboratory Technicians Pharmacists Dentist Sample size: 455
Toure et al., 2022 [43]	Guinea March to August 2021	Measurement scale: Likert scale Study design: A mixed-method study Population target: General adult population & HCW Nurses & Midwives Medical Laboratory Technicians Physicians Sample size: 7210 (HCWs-3547) Measurement scale: Dichotomous scale
Voundi-Voundi et al., 2023 [89]	Cameroon January to March 2022	Study design: A quantitative cross-sectional study Population target: Nurses & Midwives Physicians Administrative Staff Sample size : 360

Author(s)	Country	
& Publication Year	کھ Data Collection Period	Methodology
		Study design:
	South Africa	A qualitative study
Watermeyer et al., 2022	September to	Population target: CHW
[90]	November 2021	Sample size:
		20
		Study design:
		A quantitative cross-sectional study
		Population target:
		Physicians
	Multiple countries	Nurses & Midwives
	Sierra Leone	Clinical Support Staff
Whitworth et al., 2022	DRC	Medical Laboratory Technicians
[91]	Uganda	Pharmacist
	April to October	Non-clinical support staff
	2021	Sample size:
		543
		Measurement scale:
		Likert scale
		Study design:
		A quantitative cross-sectional study
		Population target:
		Admin Support
		Nurses
Wiysonge et al., 2022	South Africa	Other HCWs
[48]	March to May 2021	Physicians
		Sample size:
		395
		Measurement scale:
		Likert scale
		Study design:
		A quantitative cross-sectional study
		Population target:
		Physicians
		Pharmacist
N : (1 0000		Nurses
Yassin et al., 2022	Sudan	Medical Laboratory Technicians
[92]	April 2021	Administrators
		Others
		Sample size:
		400
		Measurement scale:
		Dichotomous scale
		Study design:
		A quantitative cross-sectional study
		Population target:
		Physicians
	Ciarra I.	Medical Students
Yendewa et al., 2022	Sierra Leone	Pharmacists
[93]	January	Nurses
	to warch 2022	Nursing Students
		Sample size:
		592
		Measurement scale:
		Likert scale

Author(s) &	Country & Data Callection Paris d	Methodology
Publication Year	Data Collection Period	
Yilma et al., 2022 [50]	Ethiopia February to April 2021	Study design: A quantitative cross-sectional study Population target: Nurses & Midwives Physicians Medical Laboratory Technicians Pharmacists Cleaners Others Sample size: 1314
Zammit et al., 2022 [94]	Tunisia January 2021	Measurement scale: Dichotomous scale Study design: A quantitative cross-sectional study Population target: Physicians Dentists Pharmacists Paramedical professionals Sample size: 493 Measurement scale: Dichotomous scale Study design:
Zewude & Belachew, 2021 [95]	Ethiopia June 2021	A quantitative cross-sectional study Population target: Physicians Health officer Administrative Staff Nurse Medical Laboratory Technician Pharmacist Others Sample size: 232 Measurement scale: Dichotomous scale

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