

Article

Life Cycle Sustainability Assessment of Healthcare Buildings: A Policy Framework

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Abstract: The healthcare industry significantly impacts the environment due to its high usage of energy and natural resources and the associated waste generation. This study applied a cradle-to-grave Life Cycle Sustainability Assessment (LCSA) approach to assess the environmental and social life cycles of public hospitals. One hundred twenty-four public hospitals were selected for the current study; their sustainability performance was compared with those certified by Leadership in Energy and Environmental Design (LEED). The comparison revealed several factors contributing to the poor sustainability performance of public hospitals. These include inadequate management, substandard planning, political interference, insufficient staffing and funding, high energy consumption, high expenses, inconsistent healthcare policies, and conventional building designs. System thinking was leveraged, and a causal loop diagram (CLD) was developed to visualize the interdependency of the identified indicators of LCSA. Based on the findings of the study, a policy framework is proposed to guide the development of sustainable healthcare buildings. The framework includes using eco-friendly materials and techniques in construction, harnessing solar energy, improving hospital management practices, promoting public awareness about sustainability, conserving energy and water, and adopting sustainable waste management and transportation. Additionally, it emphasizes addressing social issues such as improving indoor air quality, thermal comfort, lighting, acoustics, patient safety, and security and ensuring that healthcare services are accessible and affordable. This study contributes to the literature on sustainable healthcare buildings by providing a practical policy framework for achieving sustainability in the healthcare sector.

Keywords: buildings; causal loop diagram; construction projects; life cycle sustainability assessment; sustainable healthcare; policy framework



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1. Introduction

Hospitals play a significant role in achieving holistic sustainability and circularity, and their impact extends beyond just providing healthcare services [1]. They consume bulk natural resources, generate excessive waste, and emit various pollutants, which can negatively impact the environment [2]. Healthcare is the second largest greenhouse-gas-emitting sector in the built environment, after the industrial sector [3]. The US healthcare system is responsible for approximately 25% of worldwide healthcare-related greenhouse

gas emissions [4]. Between 2010 and 2018, greenhouse gas emissions from the US healthcare system increased by 6%, resulting in healthcare emissions rising from 520 to 554 million metric tons of carbon dioxide equivalents (CO₂e) or, in other words, from 1685 to 1693 kg CO₂e per capita [5]. In Australia, the health sector is estimated to be responsible for 7% of the total carbon emissions from buildings [6]. Similarly, in 2012, healthcare contributed 2.7% to China's total greenhouse gas (GHG) emissions, equivalent to 315 megatons of CO₂e [7]. Drew et al. [8] explained that the yearly carbon footprint resulting from the operational surgical suites falls within a range of 3200–5200 tons of CO₂e. Further, there is significant variability in the environmental impact of each surgical procedure, with estimates ranging from 6 to 1007 kg of CO₂e. Therefore, in the face of escalating environmental challenges, such as resource scarcity, infrastructure damage, supply chain disruption, and the mounting burden of environment-related diseases, the global healthcare system must reduce its environmental impact while providing effective care [9]. This requires a comprehensive approach to quantify and mitigate the healthcare sector's ecological footprint while meeting patients' needs and adapting to environmental change.

The concept of sustainability assessment has attracted significant global attention due to the increasing need for health systems that are economically, socially, and environmentally sustainable [10]. Although various approaches have been developed to address sustainability in healthcare, the focus is on specific aspects and involves only a limited number of stakeholders. To effectively tackle the complexity of this issue, a systemic and comprehensive approach is necessary that involves all stakeholders and facilitates long-term decision-making [11]. Therefore, it is essential to understand the sustainability performance of hospitals throughout their life cycle.

Life Cycle Sustainability Assessment (LCSA) is an effective tool to evaluate the sustainability of hospitals. LCSA provides a holistic approach that assesses the environmental, social, and economic impacts of a product or service throughout its entire life cycle [12]. LCSA can help hospitals identify and prioritize areas to improve sustainability [13]. To achieve sustainable healthcare, it is crucial to consider the interdependence of the associated economic, social, and environmental factors. Economically sustainable healthcare systems can offer high-quality care at affordable costs. Social sustainability ensures that healthcare is accessible and equitable for all members of society [14]. On the other hand, environmental sustainability entails reducing the negative impact of healthcare on the environment by minimizing waste, reducing energy consumption, and utilizing sustainable materials, thus promoting a circular economy [11].

In recent years, the concept of LCSA has been extensively studied, with several studies focusing on its application to the healthcare sector [15]. However, the existing literature indicates that LCSA research on hospitals is limited. The environmental dimension of sustainability in healthcare has received the most attention, with many studies focusing on identifying the environmental impacts of hospitals and exploring ways to reduce them. Researchers have mainly focused on specific aspects of healthcare for sustainability analysis, such as sustainable business management [16], energy efficiency [17], embodied carbon [18], hospital waste [19], medical devices [20], patients satisfaction [21], nursing practice [22], healthcare supply chain [23], healthcare security challenges [24], medical procedures [25], surgical and anesthesiology-related LCA [8], bed capacity [26], pathology testing [27], and eHealth innovations [28]. Additionally, healthcare providers have come to realize the critical importance of providing patients with high-quality services while balancing the resources and needs of patients as part of their sustainability practices [29]. This is because patient satisfaction is an essential measure of healthcare sustainability, closely linked to improving service quality, reducing medical bills, and meeting customer expectations [30]. The literature also highlights the role of information technology and artificial intelligence in directing healthcare organizations toward sustainability, facilitating increased efficiency, creating sustainability tools, and transforming products into services that integrate sustainable systems and lifestyles [31].

The use of advanced healthcare technologies such as home-based telemedicine [25], home-based surgery [32], and minimal to non-invasive surgeries with online monitoring and alarm systems using internet of things (IoT) technologies have helped to improve healthcare access, affordability, and quality [33]. Furthermore, personalized medications using 3D-printing technology have also contributed to smart and sustainable healthcare [34]. Other approaches include funding premium-priced medicines for universal access [35], vaccination for sustainable health [36], sustainable medical education, appropriate workforce development [37], green human resource management practices [38], and medical tourism to foster a culture of sustainability in healthcare organizations [39], all of which can help achieve social sustainability.

The financial sustainability of publicly funded healthcare systems has been the main focus of researchers studying the economic aspect of sustainability [40]. It has been observed that achieving this objective poses a challenging task for policymakers in several countries. Despite economic sustainability being a direct and indirect result of various environmental and social initiatives such as energy conservation, recycling, job creation, and support for educational institutions, efforts to promote it have been limited [41]. The healthcare industry has also recognized the strategic and critical importance of green hospitals, which adopt environmentally friendly products, practices, and construction [10]. In addition, reducing operational costs is a pressing objective for healthcare providers [42].

According to Marimuthu and Paulose [43], achieving sustainability in healthcare requires effective management of four critical factors: addressing environmental concerns, meeting patient needs, satisfying employee requirements, and responding to community concerns while continually enhancing quality and reducing costs. Additionally, it is crucial to consider the differences in healthcare challenges between developed and developing countries and their impact on the environment. In many underprivileged countries, healthcare provision is insufficient, leading to poor health in the population [44–46]. Despite having lower healthcare expenditure per capita and a smaller environmental footprint, the environmental intensity of their health expenditure is typically higher, highlighting the need for greater environmental sustainability practices [1]. This necessitates further research on the sustainability of hospitals in developing countries, which may face unique sustainability challenges in their healthcare facilities. Additionally, hospital design and construction should integrate LCSA. To date, no studies have evaluated the LCSA of a complete hospital building covering holistic aspects of sustainability [47].

Hospitals in Pakistan face distinctive sustainability challenges stemming from limited access to renewable energy sources, climate conditions, social inequality, inadequate healthcare planning, high healthcare costs, energy crises, and political interference [44,45,48]. The lack of research on hospital sustainability in Pakistan exacerbates the issue, hindering the development of effective sustainability strategies for these facilities. The current study aims to address this issue by conducting LCSA evaluations of public healthcare buildings in Pakistan. The goal is to propose a policy framework for developing sustainable healthcare facilities incorporating the country's climatic and demographic conditions. This framework serves as a stepping stone for enhancing the sustainability of healthcare buildings in developing countries. It delineates a methodology for appraising the full life cycle sustainability, spanning from inception to ultimate disposal in healthcare buildings.

2. Tools and Methods

This study aids decision making in the healthcare sector by conducting an LCSA of public hospitals based on the three dimensions of sustainability: environmental, economic, and social. Klöpffer [49] proposed a formula to assess the sustainability of products, which has been employed as a reference in this research (see Equation (1)). In addition, it guides how to conduct an LCSA through the combination of ELCA, LCC, and SLCA.

$$\text{LCSA} = \text{ELCA} + \text{LCC} + \text{SLCA} \quad (1)$$

Figure 1 illustrates the flowchart of the methodology employed in the current study, which comprises various sequential steps. A thorough literature review was conducted to examine existing LCSA research in the healthcare industry to establish the study’s objectives and scope. Subsequently, the functional unit was selected, and a questionnaire was developed to collect data for SLCA. Finally, environmental and cost assessments were conducted by acquiring data from hospital management and administration and through physical monitoring and surveys. The impacts were then calculated, and the results were normalized and rationalized to obtain a single representative value of the LCSA of every hospital. In essence, the methodology involves comprehensive data collection and analysis to assess the sustainability of healthcare practices, which is elucidated in the following subsections.

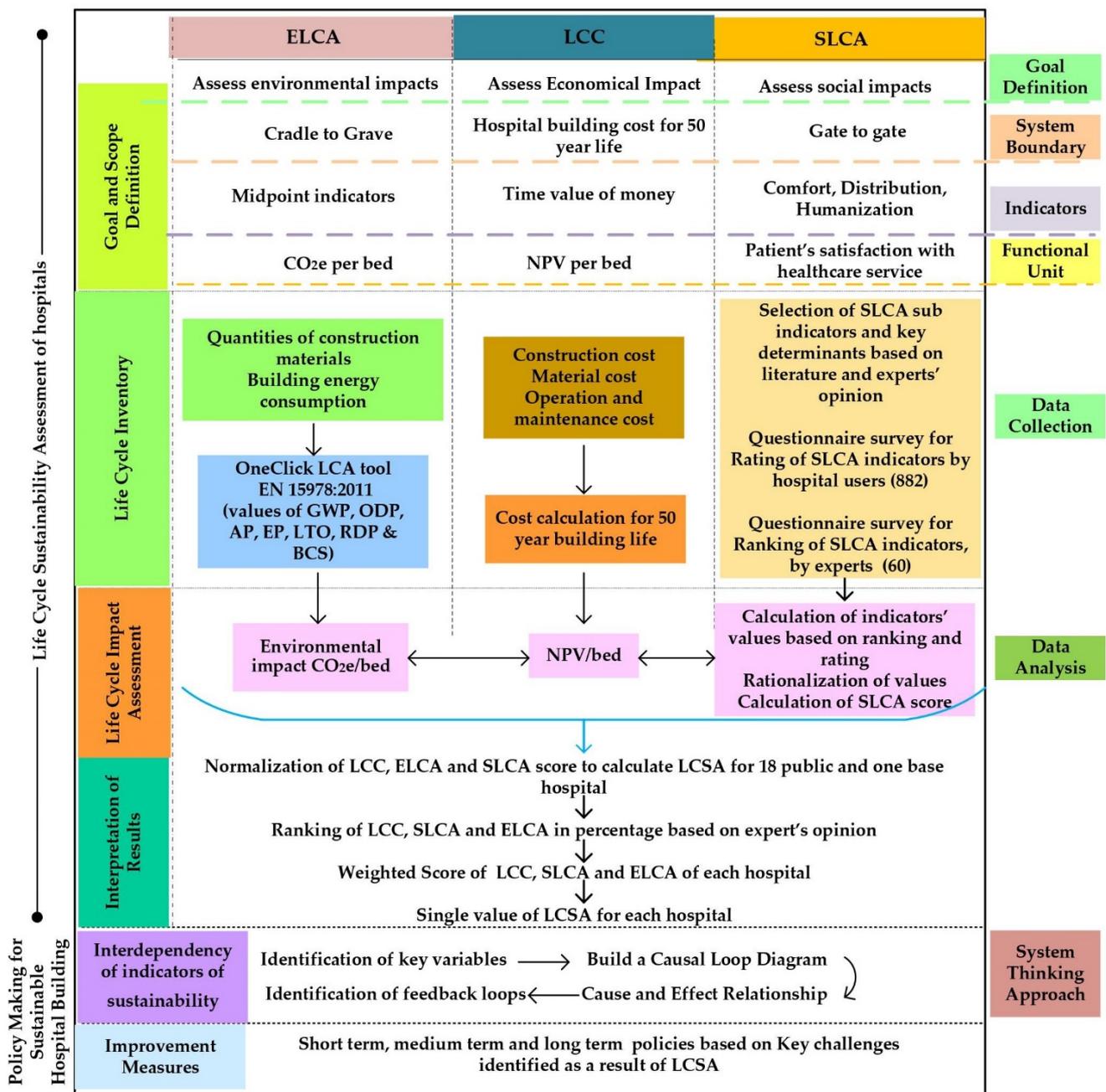
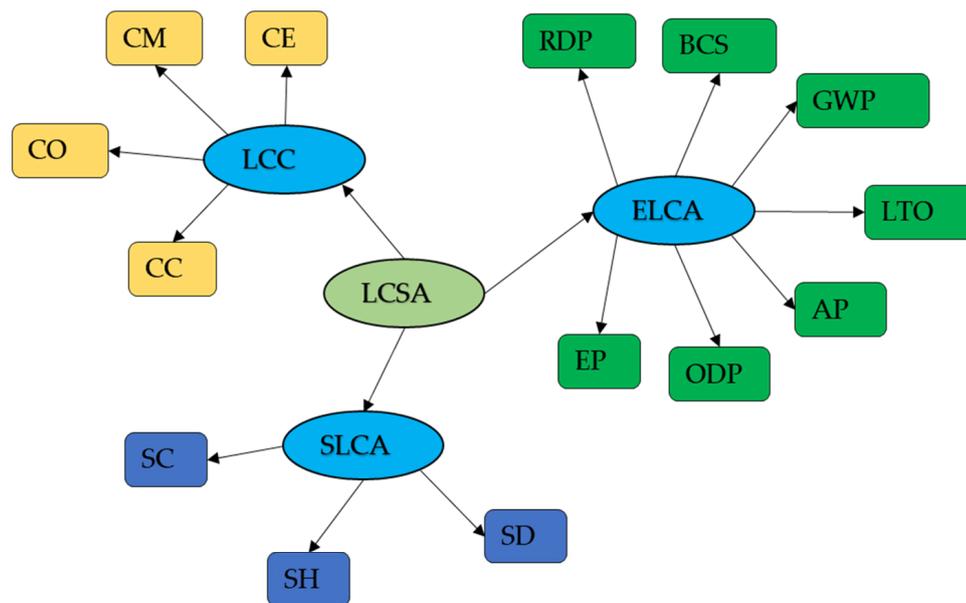


Figure 1. Framework of methodology.

2.1. Scope and Goal Definitions

This study develops an evidence-based policy for constructing and designing hospitals and healthcare facilities in Pakistan that reduces resource use and leads to a lesser environmental footprint. The scope of the research is limited to the LCSA of public hospital buildings in Pakistan. The system boundary for this research includes the entire life cycle of the building, from the extraction of materials to the end of the building's lifespan, during which all three pillars of sustainability are evaluated. Figure 2 provides the indicators of LCSA selected for this study. In order to properly compare the environmental impact of different buildings, it is important to define a functional unit (FU) that considers factors such as lifespan and the services offered by the building [50]. The most widely used FU in the literature for building life cycle studies is the unit area of the building, regardless of the building types and functions [51]. But according to experts, the impact per bed is a more suitable FU for calculating hospital impacts, as it aligns with the primary goal of a hospital, which is to provide care for patients. During interviews conducted in the current study, the relevant experts highlighted the importance of measuring impacts on a per-bed basis to ensure that the focus is on the number of patients that can be cared for rather than on the physical size of the hospital. Table 1a,b indicate that the area per bed varies among the hospitals, which could impact the accuracy of results if calculated on a per unit area basis. This is because hospitals with larger rooms could appear to have a smaller impact, even if they are using more resources overall.



BCS	Biogenic carbon storage	SC	Comfort	SH	Humanization
SD	Distribution	CC	Construction cost	CO	Operation cost
EP	Eutrophication Potential	LTO	Lower Tropospheric Ozone	RDP	Resource Depletion Potential
GWP	Global warming potential	ODP	Ozone depletion Potential	AP	Acidification Potential
CM	Maintenance cost	CE	Energy Cost		

Figure 2. Indicators of Life Cycle Sustainability Assessment.

As of 2020, there were 1289 public hospitals in Pakistan. A purposive sampling approach was utilized in two stages to gather data for the study. In the first level, a sample was selected from the province of Punjab, renowned for its large population and industrialized status, as well as its numerous high-quality public and private hospitals with teaching and specialized facilities. Similar to other provinces in Pakistan, the healthcare infrastructure in Punjab is largely publicly funded and offers comparable services. Given the significant role of the province of Punjab in governing healthcare policy and influencing

the economy of Pakistan, the relevant policy decisions based on the data collected from this province can be generalized to the entire country. This belief is supported by literature [52] that suggests that results from studies conducted in highly populated and influential regions can be extrapolated to the larger population. This is due to the larger sample size and the representation of diverse demographic and economic groups in these regions.

Table 1. (a) Summary of significant building features and attributes. (b) Summary of significant building features and attributes.

(a)										
Hospitals	H1	H2	H3	H4	H5	H6	H7	H8	H9	H10
Gross floor area (m ²)	6396	3711	4880	9766	10,199	14,399	7534	3566	2887	15,322
No. of Beds	125	76	125	200	205	258	181	60	60	648
Area per Bed (m ²)	51	49	39	49	50	56	42	59	48	24
Koppen Climate classification	Bsh	BWh	BWh	BWh	Cwa	Cwa	BWh	BWh	BSh	BSh
No of Stories	4	2	3	5	5	5	4	2	2	5
Average WWRB (%)	9	10	9	8	9	11	10	9	8	15
Building Orientation	EW	EW	EW	EW	EW	EW	EW	EW	EW	NS
Building Type	RCC Frame Structure with brick masonry wall									
Wall Thickness (mm)	450	450	340	340	340	450	450	450	340	450
Wall Insulation	No Insulation									
(b)										
Hospitals	H11	H12	H13	H14	H15	H16	H17	H18	H19	
Gross floor area (m ²)	3482	1888	2414	12,463	2221	14,119	21,107	9379	13,767	
No. of Beds	70	60	60	250	60	256	535	80	280	
Area per Bed (m ²)	50	31	40	50	37	55	39	117	49	
Koppen Climate classification	BSh	Cwa	BWh	BWh	BWh	BWh	BWh	BWh	BSh	
No of Stories	2	2	2	5	2	6	5	4	5	
Average WWRB (%)	9	10	9	11	10	9	12	10	50% on NS and 20% on EW	
Building Orientation	EW	NS	EW	NS	EW	EW	NS	EW	NS	
Building Type	RCC Frame Structure with brick masonry wall								RCC Frame Structure-hollow CMU wall	
Wall Thickness (mm)	340	450	340	450	450	340	450	340	200	
Wall Insulation	No Insulation								60 mm thick thermophore sheet	

NS = North–South, EW = East–West, CMU = Concrete Masonry Unit, RCC = Reinforced Cement Concrete, WWRB = Window-to-Wall Ratio of Building.

In the initial sampling stage, 124 hospitals were selected from the 390 hospitals in Punjab based on the location and population size criteria. Monthly data were collected on various aspects of these selected hospitals. These aspects include electricity and water consumption, waste generation, annual patient rate, number of beds, doctors, parking facilities, location, building area, and Koppen climate classification.

In the subsequent stage, a further sample of 18 out of 124 hospitals was selected for LCSA using the maximum-variation sampling method. These 18 hospitals were carefully chosen based on various factors, such as energy use intensity, climate, number of beds, area-to-bed ratio, annual patient rate, location, and expert opinions, to ensure the representativeness of all hospitals in the country, considering regional and climatic variations. To assess the ELCA and LCC of these hospitals, it was imperative to quantify various material quantities, which could be accomplished through hospital drawings and BOQs. Unfortunately, despite the best efforts of the researchers to obtain the data, the public stakeholders did not provide these documents because of confidentiality restrictions. Therefore, the required quantities were estimated by visiting each hospital and manually measuring its area, walls, windows, and other amenities.

2.2. Base Hospital

A base hospital is used for sustainability comparison as it provides a benchmark against which other healthcare buildings can be evaluated [53]. Using a hospital that has already achieved a high level of sustainability as a model, it is possible to identify the specific practices and technologies contributing to its success and evaluate other hospitals based on those criteria. This approach allows for a standardized and objective comparison of sustainability practices across healthcare buildings. A US-LEED Gold certified hospital (H19), recently constructed in the country, is used as a base hospital in this study to compare the LCSA results of public hospitals. It has implemented many sustainable practices and technologies, such as efficient water and energy-management systems, solar energy systems, eco-friendly materials, and sunlight and rainwater harvesting systems. Comparing the LCSA of public hospitals shortlisted for the study to the standards set by H19 makes it possible to identify areas where sustainability improvements can be made in public hospitals.

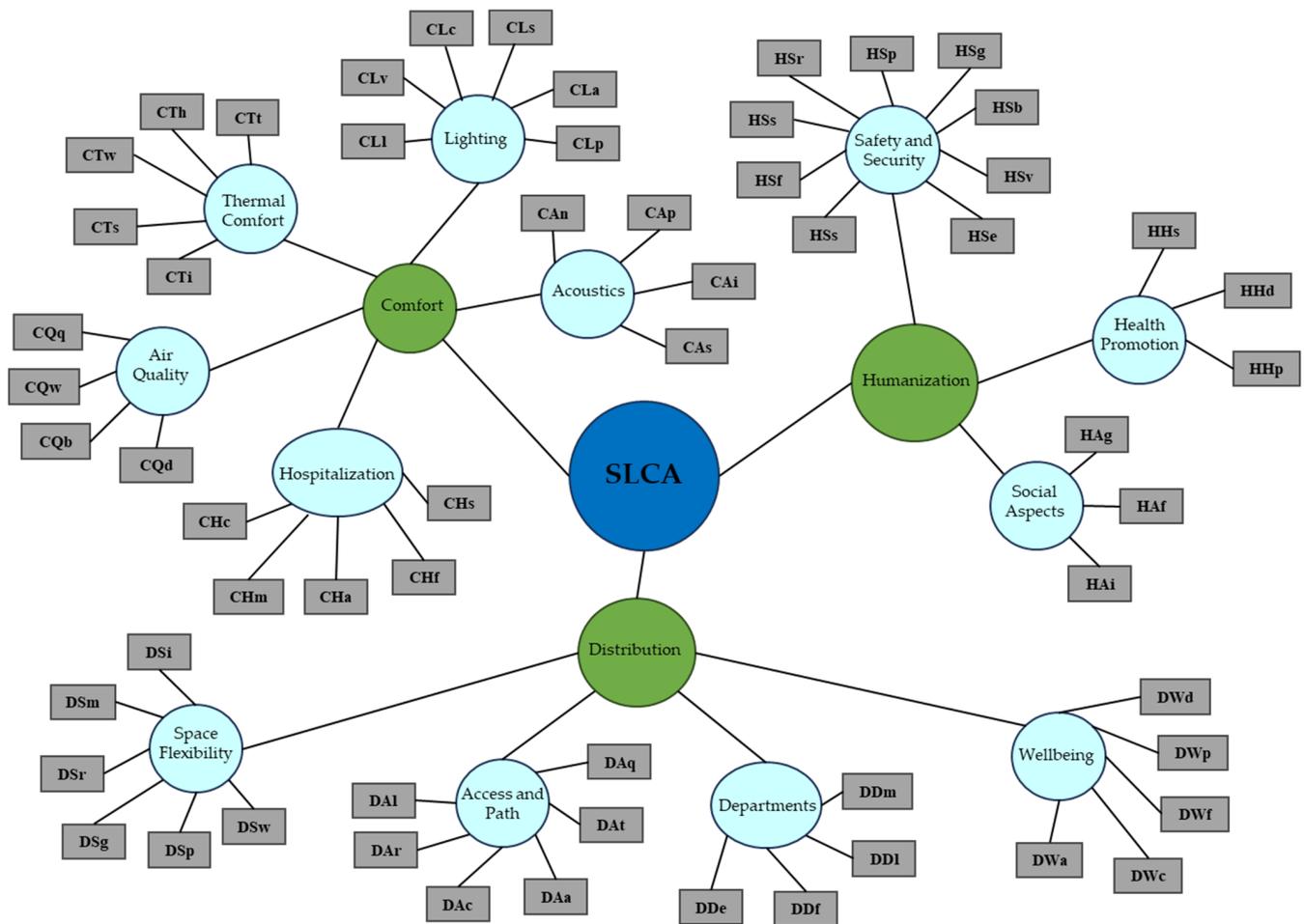
2.3. Data Collection of Public Hospitals for LCSA

2.3.1. ELCA

The OneClick LCA tool is utilized to conduct the ELCA of hospital buildings. This standard outlines the process for determining a building's environmental impact using LCA and relevant data. It establishes a way to present and convey the assessment results [54]. To collect the required data, public hospitals were visited across Punjab. Most of the hospital buildings were very old. Due to government data confidentiality, the officials did not share the original architectural drawings and BOQs with the researchers. Nevertheless, with their permission, the research team of the current study was allowed to visit the hospital and take measurements of areas to calculate quantities of materials used during the construction. The electricity and fuel consumption data per year were used to calculate the operational energy use impact [55], which was provided by the hospital administration. The data on construction materials, construction technology, energy use, waste production, and water use for all hospitals were input into the software to calculate ELCA in the form of CO₂e [56].

2.3.2. SLCA

In a social life cycle assessment (SLCA), the social impact of products is assessed along with their potential positive and negative impacts throughout their lifetime [57]. In the context of healthcare, quality is defined as the performance of an intervention in relation to a standard known to be safe and its ability to improve health with the resources available [58]. There has been increasing attention in recent years to patient satisfaction in hospitals. Studies have shown that patients are most satisfied when interpersonal interactions, such as those between the staff and the patient, are provided [59]. According to a study in South Africa, patient satisfaction is a fundamental indicator of the quality of care provided in any hospital [60]. In assessing indoor environmental quality performance, it is necessary to consider the occupants of a building who are intended to be satisfied by the indoor environment [61]. Face-to-face and online surveys, including questionnaires and interviews, were used for collecting SLCA data in this study. The measurement used three primary indicators, comfort [62], distribution [63], and humanization [29], as shown in Figure 3. The comfort indicator comprises five sub-indicators: acoustic, lighting, indoor air quality, hospitalization blocks, and thermal comfort. Similarly, the distribution indicator comprises four sub-indicators, i.e., space flexibility, access and paths, departments, and well-being. The humanization indicator was measured through three sub-indicators: safety and security, health promotion, and social aspects.



CAn	Noise Level	DAI	Location of hospital
CAp	Sound Privacy	DAR	Access roads to the hospital
CAi	Ease of Interaction with the doctors and paramedical staff	DAC	Condition of access road to the hospital
CAs	Announcements and Sound System	DAA	Ambulance Services to hospital
CLi	Amount of light	DAT	Availability of private transport to hospital
CLv	Visual comfort	DAQ	Quality of private transport to hospital
CLc	Colors and Textures	DDm	Availability of various medical services
CLs	Sun Light Harvesting System	DDl	Availability of various medical labs services
CLa	Quality of Artificial Light	DDf	Quality Hospital furniture
CLp	Visual Privacy	DDe	Quality of medical equipment
CTt	Temperature	DWd	Behavior of doctors
CTh	Humidity	DWp	Behavior of paramedical staff
CTw	Quality of Glass in Windows	DWf	Behavior of front desk staff
CTs	Quality of Shade on Open to Sky Area	DWc	Behavior of cleanliness staff
CTi	Quality of Insulation materials used	DWa	Access to top management for suggestions and complaints
CQq	Air quality	HSs	Building safety systems
CQw	work space cleanliness	HSf	Firefighting system
CQb	Building Cleanliness	HSs	Smoke detection system
CQd	Quality of Dustbin inside building	HSr	Availability of fire brigade (rescue)
CHc	Comfort of furnishing	HSp	Security protocols
CHm	Building Maintenance	HSg	Availability of security guards
CHa	Amount of space	HSb	Behavior of security guards
CHf	Furniture adjustability	HSv	Quality of vehicle checking Equipment
CHs	Availability of services	HSe	Quality of patient and attendant checking Equipment
DSi	Inter departmental linkage	HHs	Availability of doctors and specialist
DSm	Hospital to Medical store linkage	HHd	Behavior of doctors
DSr	Ease in moving from hospital to medical stores across the road	HHp	Behavior of paramedical staff
DSg	Green space (parks and trees)	HAG	Gender equality
DSp	Parking Areas	HAF	Favoritism
Dsw	Waiting Areas	HAI	Information desk

Figure 3. Indicators of social sustainability assessment.

To obtain detailed data on these indicators and sub-indicators, key determinants were identified and assessed through questions pertinent to the satisfaction level of respondents. For instance, within the lighting sub-indicator of comfort, six key determinants were identified: the amount of light, visual comfort, colors and textures, sunlight-harvesting system, quality of artificial light, and visual privacy. By breaking down these indicators and sub-indicators into specific key determinants, the current study was able to provide a comprehensive assessment of the different aspects of the social sustainability of healthcare and how they contribute to the overall well-being of individuals in various settings. These detailed measurements and assessments enabled researchers to better understand the complex factors that contribute to social sustainability and develop strategies to improve it [64].

As the survey in the current study aimed to assess the current social sustainability performance of existing hospitals, the targeted population was those who received health-care services in their local area. For a population of 110 million, a 3% margin of error, a 95% confidence level, and a sample size of 876 individuals were required, following a simple random sampling method. The seven-point Likert scale, where 1 = completely dissatisfied, 2 = mostly dissatisfied, 3 = somewhat dissatisfied, 4 = neither dissatisfied nor satisfied, 5 = somewhat satisfied, 6 = mostly satisfied, 7 = completely satisfied [65], was employed in the questionnaire. The result of this survey was used to calculate the score of each key determinant. The face-to-face survey method was used to collect these data, and 882 responses were collected. As the researchers filled out the questionnaire via face-to-face survey, the chances of bias were eliminated.

The next stage was to assign weightage to the key determinants required for calculating the LCSA value. To rank the factors, only experienced professionals with a sound understanding of sustainability were targeted for this questionnaire survey. These included field experts and experts from academia. This questionnaire was based on a 5-point Likert scale in which 1 = not important, 2 = moderately important, 3 = important, 4 = very important, and 5 = critically important [66]. Both online google forms and face-to-face interviews were used for ranking the indicators at three levels, i.e., key determinants, sub-indicators, and main indicators. Social sustainability in healthcare is not widely understood, so a relatively small number of responses were received.

Moreover, only two studies on SLCA have been performed in Pakistan [67,68]. The number of respondents who ranked the indicators in both studies was less than 30. A total of 60 responses were collected in the current study. All participants in the study had over ten years of experience in their respective fields. Overall, the results of this survey are reliable, robust, and reflective of the experiences and perspectives of a diverse group of professionals with substantial industry experience. The weightage of indicators, sub-indicators, and key determinants was calculated using the relative importance index formula presented in Equation (2).

$$RII = \Sigma W / (A \times N) \quad (2)$$

where W is the weighting assigned to each factor by the respondents (ranging from 1 to 5), A is the highest weight (i.e., 5 in this case), and N is the total number of respondents, which is 60 in this case [69]. Equation (3) is used for aggregation. S_j is the value of indicator j , w_i is the weightage of sub-indicator i , and v_i is the score of sub-indicator i .

$$S_j = \sum w_i v_i \quad (3)$$

Equation (3) was used to aggregate the key determinants, providing a score for sub-indicators. The aggregation of sub-indicators then provided a score for the main indicators. These main indicators were further aggregated to obtain a single value for SLCA for each hospital.

2.3.3. LCC

LCC includes the initial costs of evaluating the investment, designing and building the structure, and the ongoing costs of operating, maintaining, and using the building. The end-of-life costs, such as refurbishment, dismantling, and disposal, must also be considered. The literature suggests that the average lifespan of hospital assets is 50 years [70]. Thus, it is crucial to pay close attention to the facility's operational phase, specifically its maintenance and operating costs, as these are critical for maintaining the unique and essential assets that serve the community. The measurements of 18 healthcare buildings were taken manually, including the measurement of each floor, room, door, window, and total covered area. The structural design and material estimation was carried out using these drawings. The cost analysis was performed based on the market rate system (MRS) of the year in which each healthcare building was constructed. Monthly data on the operation and maintenance costs of the healthcare buildings were collected from the hospital administration. To calculate the construction, operation, and maintenance costs over the life cycle, a 50-year building lifespan was used as a standard [71] so that the cost of each hospital, regardless of their age difference, could be compared. Cost values were discounted using the net present value method [72] using the interest rate in the country at the time of this study (i.e., 16%) [73].

Public hospital buildings are large infrastructures that are not demolished but instead renovated and extended based on future needs [70]. Therefore, based on interviews with hospital administration and field experts, the residual cost is not considered, but the renovation cost is included as part of the maintenance cost [74]. This whole process represents the LCC of healthcare buildings. It does not include the land cost, as the public buildings are constructed on government land. The operation and maintenance cost does not include the cost of staff salaries and pharmaceutical expenditures of the hospital. This is because the data are confidential, and no literature or report has been published that provides a methodology for considering the building's employee salaries as part of the LCC calculation. Moreover, the number of employees is proportional to the number of beds in each hospital. Therefore, during interviews, experts believed that it might not have a significant impact on the overall sustainability values of these hospitals.

2.4. Rationalization and Normalization

The final step of the study was to calculate the LCSA values. Because LCC, ELCA, and SLCA values were in different scales and units, these values were normalized and rationalized to the same unit, and values for the FU were considered [75]. These values were added up to obtain a single value of LCSA. FU in this study was the impact per bed. Therefore, the value of LCC per bed was calculated for each hospital. Similarly, ELCA in the form of CO₂e/bed was calculated for sample hospital buildings. The values of SLCA were also calculated per bed for every hospital. In the next step, based on the weightage and ranking given to each pillar of sustainability by the experts, data were rationalized and added to obtain the LCSA [75]. According to the questionnaire and interview survey, the LCC was ranked as least important to low by experts because they believed that the government must facilitate the public in infrastructure projects like hospitals. Therefore, the cost was uncompromised because these projects could not be closed even if the hospital expenses were very high. Experts believed that environmental and social impact was critical for a public hospital. To enhance sustainability in the entire life cycle of a hospital structure, it is crucial for stakeholders to have a deep comprehension of the complex interdependencies among its various aspects and to effectively identify crucial opportunities for driving positive transformation [76]. Therefore, a causal loop diagram (CLD) based on systems thinking was developed to find the interdependency of indicators of LCSA, which is presented and discussed in Section 3.5.

3. Results

This section presents the results of the LCSA conducted in this study. First, all three pillars of sustainability and their ultimate values are discussed. To better understand the

results, it is essential to outline the key structural features and important data of the selected buildings. Table 1a,b provide important information about these buildings.

3.1. Environmental Life Cycle Assessment

The impact values were aggregated in the form of CO₂e as a single value. For confidentiality, these hospitals were named H1, H2 and so on. The total emission is a combination of emissions from construction material, the construction process, the hospital's operation, and maintenance, which depends on the area and bed capacity of the hospital. It can be seen from Figure 4 that the values of ELCA are discordant, which may be because the area per bed is inconsistent, as can be seen from Table 1a,b. The results reveal that public hospitals, on average, emit 1865.44 kg CO₂e per bed per year, indicating a considerable carbon footprint.

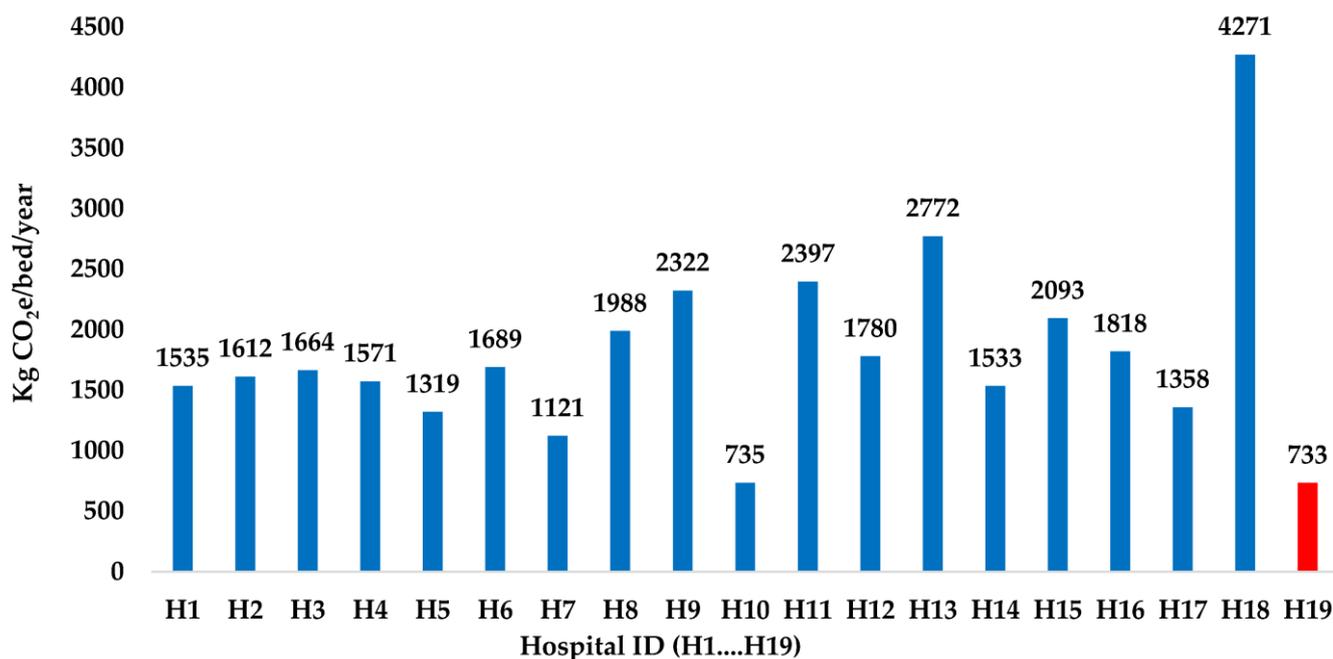


Figure 4. ELCA of hospitals in Kg CO₂e/bed/year.

The hospitals constructed in less developed areas have fewer beds due to a lower population, whereas the hospitals in urban areas have a greater number of beds. The per-bed, per-year emissions of H10 and H19 are commensurable. But H10 has 648 beds while H19 is a 280-bedded hospital. Further, these buildings have an area difference of more than 2000 m². The area per bed for each hospital was calculated, and the values were found to be inconsistent. No two hospitals considered in this study have the same area per bed. Therefore, it was suggested to calculate impacts per unit area given in Figure 5 to explore any reciprocity of emissions data.

It is obvious from Figure 5 that impacts per area for all public hospitals are comparable except for three hospitals that have more than 50 kg CO₂e/m²/year emission. H19 shows the lowest impact, i.e., 14 kgCO₂e/m²/year. Also, on average, all public hospital buildings have 88.14% higher energy consumption than H19.

3.2. Life Cycle Cost

Figure 6 shows the results of the LCC of the investigated hospitals. Despite being similar, these buildings' maintenance and operational costs varied greatly and were not proportional to the covered area of the buildings. It was observed that the design standards used in constructing these healthcare buildings, particularly the ratio of area per bed, the balance of demand and supply, etc., were inconsistent. Government land was allocated for the construction of the hospital, and the maximum area was covered in places where the

population was low, which increased the project's initial cost and led to higher operational and maintenance costs and a larger carbon footprint. The same trend has been observed in H5, H6, H9, H15, and H16, where more area has been covered, keeping in mind the future extension without considering the actual demand.

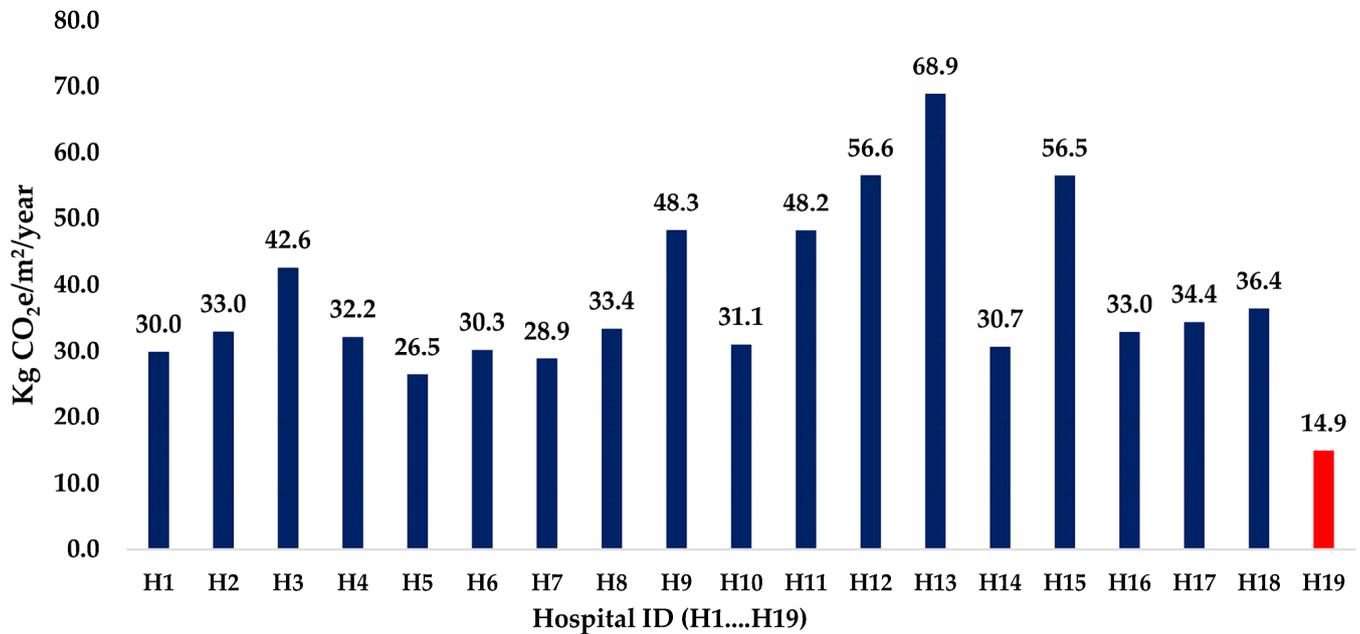


Figure 5. ELCA of hospitals in Kg CO₂e/m²/year.

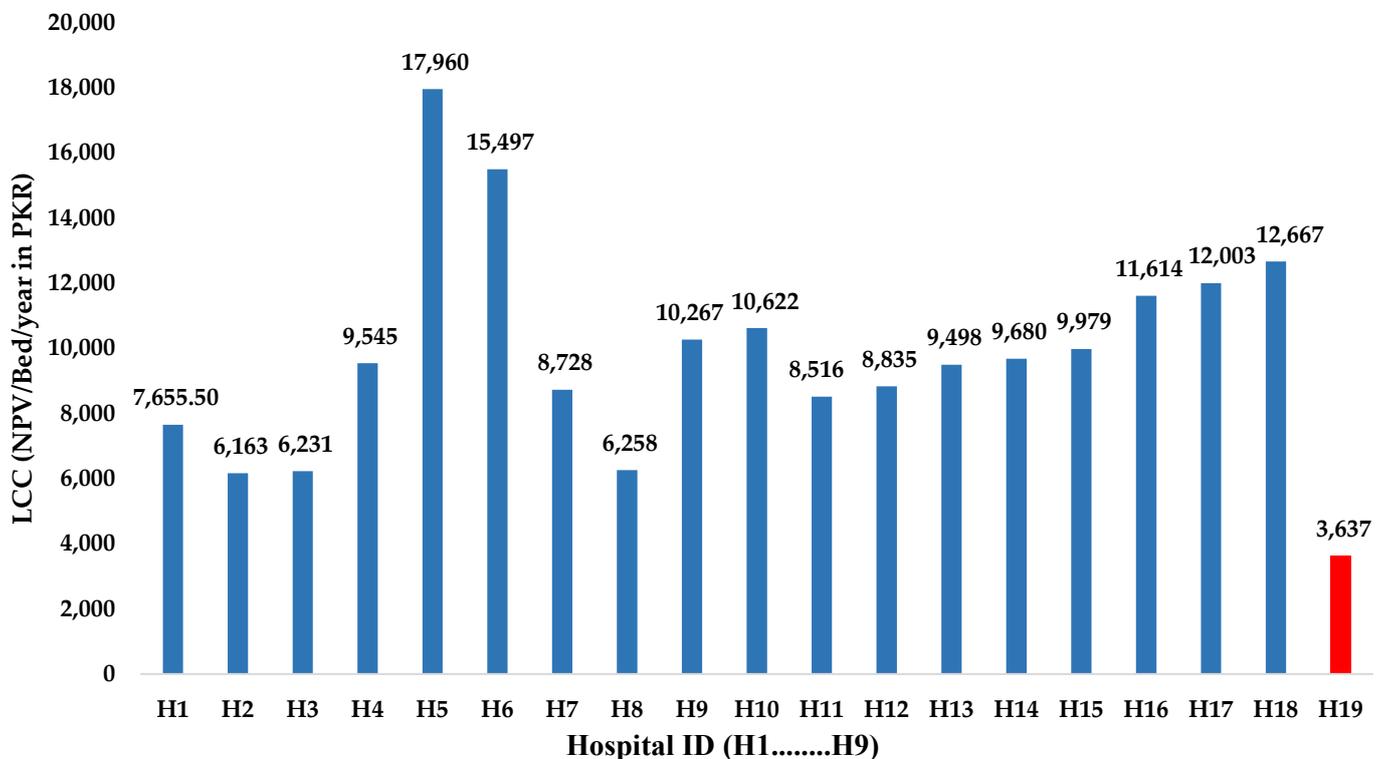


Figure 6. Life cycle cost (NPV/bed/year).

The average cost per bed for the studied public hospital buildings was PKR 10,095.51. However, the cost per bed for H19 was significantly lower, i.e., PKR 3637.50, which is 63.64% less than the average cost of the 18 remaining hospitals.

3.3. Social Life Cycle Assessment

The social LCA was determined by assessing the satisfaction of patients through three main indicators: comfort, distribution, and humanization. Overall, the social sustainability of public hospitals was very poor. The criterion used for measuring qualitative indicators was the level of satisfaction, as mentioned in the methodology section. It is clear from Figure 7 that the aggregated values of comfort, distribution, and humanization are between the scales of 3 and 4, which reflects somewhat dissatisfied to neither-satisfied-nor-dissatisfied patients. H19 has social sustainability values higher than public hospitals; it stays between neither satisfied nor dissatisfied and somewhat satisfied on the scale. This indicates that the base hospital's overall social sustainability was better than others, though not ideal.

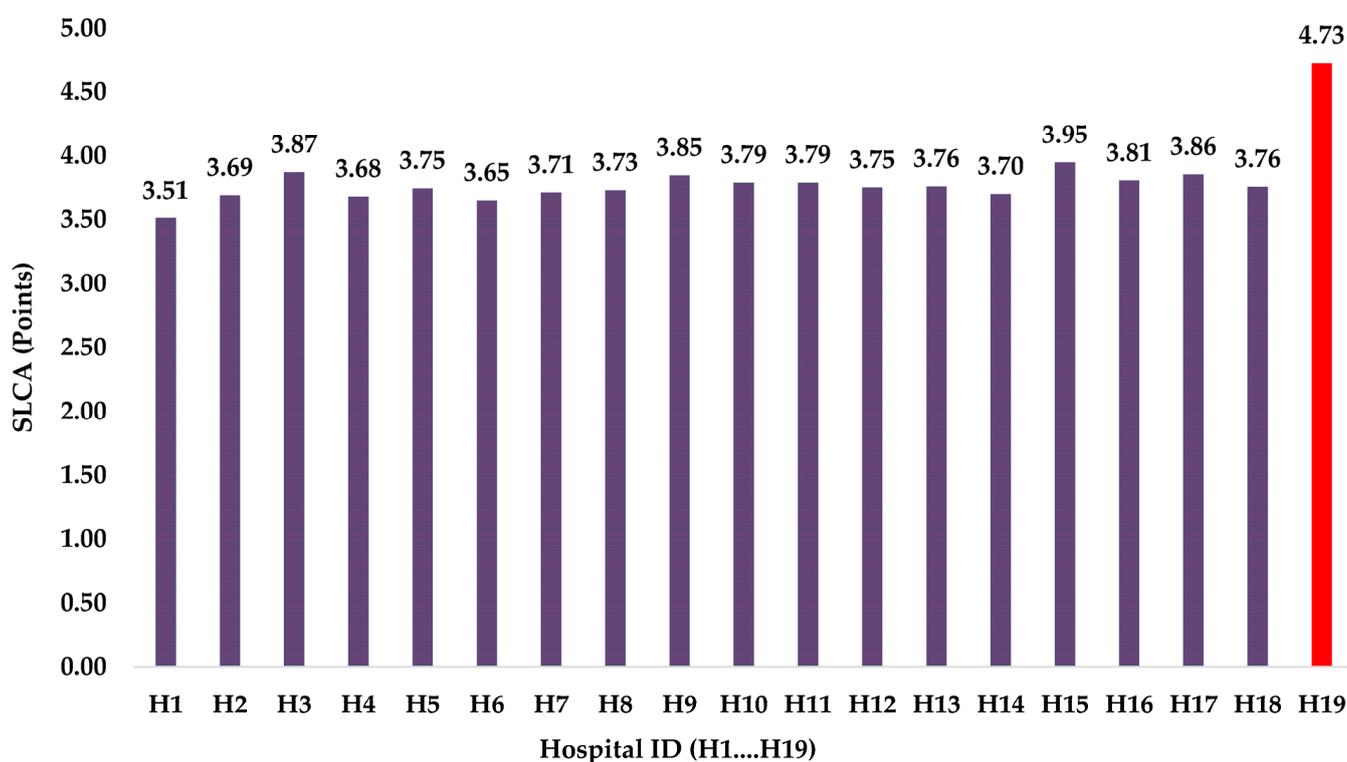


Figure 7. Social sustainability results.

The values of the main indicators are dependent on the values of sub-indicators. These twelve sub-indicators were further dependent on sixty key determinants. The scores of these key determinants were collected from the 882 respondents via face-to-face questionnaires and interview surveys. Comparing scores of these sixty key determinants for the base and 18 public hospitals was difficult. However, in the broader picture, the average score of these sixty key determinants of H19 was 23.47% better than the of 18 public hospital buildings.

Due to its efficient design and management, the base hospital performed well in the comfort indicator. The patients were satisfied with the light, sound, air quality, and thermal comfort. In comparison, public hospitals faced many issues while providing comfort to patients. Similarly, H19 was better in the distribution indicator than the other 18 public hospital buildings. H19 had a smaller building, lesser area, and green spaces than the public hospital buildings, but these areas and facilities have been efficiently managed and utilized. Therefore, the overall score of the base hospital building in these sub-indicators was still slightly better than that of public hospital buildings. In addition, the score of the base hospital was better in the humanization indicator than in public hospital buildings.

H19, on average, scored 10% less in a few key determinants than the other public hospitals. These key determinants included the space or area, hospital-to-medical-store

linkage, ease of moving from hospital to medical stores across the road, availability of private transport to the hospital, green space (parks and trees), parking areas, quality of private transport to the hospital, and favoritism.

In some key determinants, the percentage difference between base hospital and public hospital scores was more than 30%. The base hospital was superior to the remaining public hospitals. These key determinants included the behavior of paramedical staff, ease of interaction with the doctors and paramedical staff, firefighting system, smoke detectors, security system, quality hospital furniture, building cleanliness, air quality, temperature, and sound privacy. All these key determinants were related to cleanliness, building security, behaviors of paramedical staff, comfort, and facilities.

3.4. Life Cycle Sustainability Assessment

The LCSA value for each hospital was obtained by adding all three values, i.e., cost, social, and environmental assessments. Their normalization and rationalization were required because the values were in different units [77]. The LCC, ELCA, and SLCA values were rationalized on a scale from 0 to 1 to obtain comparable values. These values were then multiplied with the weightage [78] assigned to each pillar of sustainability based on the experts' opinions and were added up [79]. It provided a single unitless value of LCSA of all hospitals, as shown in Figure 8. H19 is used as a reference for calculating these results, and its score was higher for each aspect. Therefore, it was assigned a value of 1 or 100% as a sustainable hospital and was used as a benchmark.

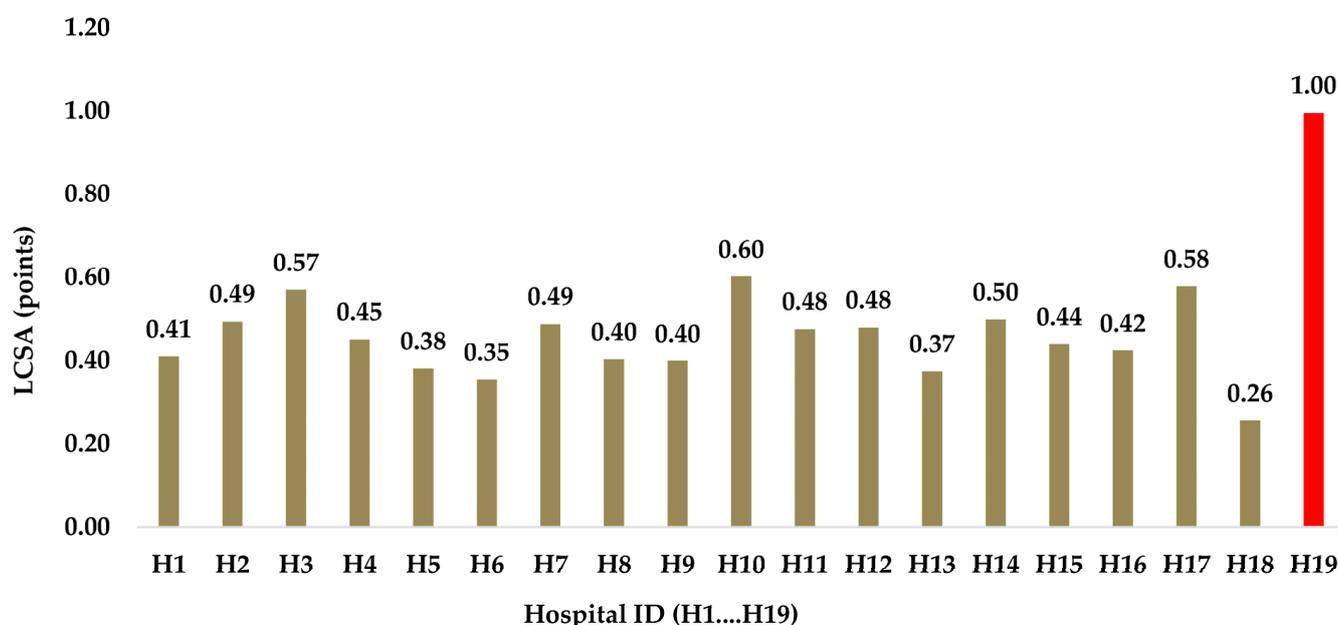


Figure 8. Life Cycle Sustainability Assessment.

The results revealed that only 4 out of 18 hospitals attained an LCSA score exceeding 50%, indicating most hospitals need significant improvements in sustainability practices. Notably, no public hospital recorded an LCSA score exceeding 60%, suggesting that even the hospitals that performed better than others have ample opportunities to enhance their sustainability practices.

3.5. Causal Loop Diagram

CLDs serve as formidable instruments for elucidating the causal ramifications among variables [80]. This diagram intends to illustrate the interconnectedness of sustainability indicators. Selecting critical indicators was based on higher-weighted scores assigned by experts during the survey conducted in the current study. Independent variables served as pivots to discern the behaviors of other variables. In an ideal sustainability scenario, the

augment waste generation. This escalates emissions such as global warming potential (GWP), ozone depletion potential (ODP), and resource depletion potential (RDP). This loop's behavior is directly influenced by B1, B2, and R3.

The satisfaction loop, R3, encapsulates essential factors to bolster social sustainability. It presents a spectrum of impacts, including comfort, health promotion, air quality, space flexibility, and social implications. An uptick in comfort is also reciprocated on the emission loop. R4, the distribution loop, fosters social sustainability, interfaces with R1 at the O&M cost variable, and links with R3 at the "social aspects" node. It delineates a relationship where an increase in safety and security increases the hospital's O&M costs, a less desirable outcome, but simultaneously enhances the social aspects of the hospital, which is a beneficial effect.

These interconnections and interdependencies facilitated by the CLD enhance the policy framework. It demonstrates the necessity of striking a balance between the three tiers of sustainability.

3.6. Discussion

The LCSA scores of public hospital buildings reveal a need for comprehensive sustainability initiatives in these buildings to mitigate their environmental, social, and economic impacts. These values are directly influenced by LCC, ELCA, and SLCA values in which public hospital buildings have underperformed. Further, these values are interrelated, and improving one sustainability aspect of a hospital building can positively or negatively impact the other aspects. Therefore, the trade-offs and synergies among sustainability's environmental, social, and economic aspects must be considered to strive for a balanced approach that addresses all aspects [81]. H19 scored relatively higher in ELCA due to its green design and material choice.

Public hospital buildings in Pakistan are typically constructed using reinforced concrete and bricks, which have a high embodied carbon footprint due to the energy-intensive manufacturing processes involved in their production [82]. Moreover, it has been noted that no recycled aggregate has been used in the construction of these public hospital buildings. The steel bars used have no recycled content, increasing these buildings' embodied carbon value [83]. H10 had similar emissions per bed to H19. However, it had almost double the emissions per unit area compared to H19, which suggests a difference in area per bed of these two hospitals. Using the area per bed of base hospital as a benchmark, it can be inferred that public hospitals have more area per bed, making these buildings inefficient in terms of energy and cost, resulting in poor economic and environmental sustainability performance. Therefore, it is important for hospitals to carefully consider the trade-offs between reducing the area per bed and maintaining high-quality patient care and experience [84].

Furthermore, it should be noted that a government department constructed and maintained all public hospitals in the country. Hence, they shared the same window-to-wall ratio and similar building structure. Brick masonry was commonly used in the construction of these buildings, with no notable design innovations implemented even during extensions. For instance, hospitals H1, H2, H6, H7, H8, H10, H14, H15, and H17 had 450 mm thick brick walls, while H3, H4, H5, H11, H13, H16, and H18 had 340 mm thick brick masonry walls with simple English bond. Using a rat trap bond can help reduce the number of bricks required and decrease the energy consumption of buildings if bricks are the chosen building material. The higher energy consumption in public hospital buildings as compared to base hospital buildings was due to the efficient design and construction of H19. The base hospital included energy-saving features such as sensors that monitored patient and visitor traffic, a rewards system for operational managers to promote energy conservation, a well-maintained schedule for electrical appliances, and the integration of renewable energy sources such as photovoltaic technology to meet half of its power needs, thus reducing its carbon emissions. It was observed during the survey that the electrical equipment, including lighting, fans, air conditioners, and medical equipment, were often

left on in these buildings, leading to significant energy wastage and increased carbon emissions. This led to low scores in the LCC and ELCA of these buildings. However, the base hospital building did not face these issues because an operation manager controlled the efficient use of these appliances, effectively managing the energy demand. This aligns with a study that reported that careful monitoring of electrical equipment used in hospitals can reduce up to 20% of a hospital's energy consumption without compromising patients' comfort [85].

The results also indicate that public hospitals fail to meet social sustainability goals. One primary reason for this failure is the improper management and maintenance of hospital buildings. During surveys and data collection, it was observed that the air conditioning systems in some hospitals were inefficient. A study by Radi et al., (2022) [86] suggested that proper maintenance of HVAC systems can lead to 35% of energy savings and reduced greenhouse gas emissions. There was no backup supply during periods of electricity shortfall, even if there were diesel-operated generators; these were only used for lighting, leaving patients to wait for a power supply in the case of any diagnostic equipment that requires electricity, such as ultrasound, X-rays, and ECGs. Green spaces that play a critical role in social and environmental sustainability are often unavailable or, if they do exist, not adequately maintained or cleaned in public hospitals [87].

The low lighting and visual comfort scores in public hospitals can be attributed to the lack of sunlight harvesting inside the building. Windows in some hospitals were covered with blinds or dark color paint that hindered the sunlight from entering. The lighting systems of these buildings relied heavily on artificial lighting. Moreover, no hospital had more than a 20% window-to-wall ratio (see Table 1a,b). In contrast, the base hospital had large windows that allowed natural light to enter the rooms, which can significantly improve patient well-being, including reducing pain and stress levels [88]. Another study found that daylight exposure in patient rooms can lead to lower medication use and faster recovery times [89].

H19 scored lower than public hospitals in the sub-indicator of access and paths, which can be attributed to its location. In healthcare, choosing the right hospital location is crucial for providing effective, high-quality, and equitable services, as it is a strategic decision with the potential to impact customer satisfaction and cost [90]. Despite scoring higher in key determinants of space flexibility than public hospitals, the performance of base hospitals was unsatisfactory due to the limited area. However, the hospital's management efficiently used the available space. Moreover, most attendants used their own vehicles to reach H19, which might be one of the reasons for the low scores in the transport-related key determinants. It is also pertinent to mention here that the public transport service is unavailable in most areas of the country, except the metropolitan, which makes access to the hospitals very costly because people have to use their private vehicles [91].

The behavior of the paramedical staff and the level of security in H19 were better in the social aspect compared to public hospitals, where security and staff behavior towards patients and attendants are often poor. This is consistent with previous studies on patient satisfaction and the behavior of healthcare workers [30,92]. In addition, the promotion criteria and recognition of the best officer of the month at H19 created a sense of fairness and impartiality, making it a more attractive option for patients compared to public hospitals where favoritism and inequality appeared to be common. The system thinking approach has revealed that understanding the interrelationships between variables such as thermal comfort, energy efficiency, health promotion, and specific hospital considerations empowers targeted interventions and discernment of improvement opportunities. Cultivating collaboration among diverse stakeholders nurtures a sustainable culture, while a comprehensive monitoring and evaluation system facilitates periodic assessment and adaptive strategies based on metrics and stakeholder feedback. Embracing perpetual learning and adaptability fosters awareness of emerging trends, technologies, and exemplary practices in hospital sustainability.

4. Policy Framework for Sustainable Hospitals in Pakistan

A comprehensive policy framework (see Figure 10) is developed in the current study, aimed at enhancing the sustainability of existing hospital buildings and providing guidance for constructing new hospitals.

LCSA	Key Challenges identified	Short Term (0–3 Years)	Medium Term (0–5 Years)	Long Term (0–10 Years)
LCC	Energy Demand 	<ul style="list-style-type: none"> Hire operational manager. Conduct energy audit of buildings and replace inefficient appliances with energy efficient appliances. 	<ul style="list-style-type: none"> Convert the building from conventional (manual) building to smart building. Insulate the building envelope 	<ul style="list-style-type: none"> Solar power system Replace brick masonry with concrete hollow blocks Adjust wall to window ratio Roof insulation and roof gardening
	Maintenance of Building and Appliances 	<ul style="list-style-type: none"> Regularly maintain electrical appliances Replace inefficiently working or damaged appliances Air Conditioner cleaning/service Replace conventional toilets with low-flow toilets to conserve water 	<ul style="list-style-type: none"> Building structure maintenance and retrofitting Install deep wells in open areas to collect rainwater and improve water table Reduce the amount of waste water 	<ul style="list-style-type: none"> Replace conventional appliances with energy-efficient options (e.g., 5-star fans, LED lights, inverted AC units, high-tech medical equipment Retrofit plain rooftops into inverted rooftops to increase rainwater harvesting potential
ELCA	CO ₂ emissions control 	<ul style="list-style-type: none"> Ensure efficient use of energy, materials and proper waste management by appointing operational manager Discourage the use of paper and encourage electronic system 	<ul style="list-style-type: none"> Hire firms that specialize in recycling hospital waste while maintaining good hygiene in the recycled products Introduce paper free or electronic system for patients record and prescription 	<ul style="list-style-type: none"> For new construction, use recycled aggregate, hollow concrete blocks and recycled steel reinforcement bars. Provide insulation to the old buildings Renewable Energy sources Develop online data source and hospital app to reduce the use the of paper Provide vertical gardening and green walls on the outer walls of hospital
	Green Spaces 	<ul style="list-style-type: none"> Hire gardener for each hospital building to improve and maintain the green spaces of the building 	<ul style="list-style-type: none"> Plant shrubs on the south side of hospital buildings and deciduous trees on the west side to provide shade and improve indoor temperature 	
	Indoor Air Quality 	<ul style="list-style-type: none"> Regular cleaning and maintenance of the hospital facilities Pest control Smoke-free environment Use of air purifiers Proper infection control measures 	<ul style="list-style-type: none"> Use of green cleaning products Advanced infection control measures Proper storage of hazardous materials Installing and maintaining an efficient HVAC system 	<ul style="list-style-type: none"> Active air monitoring system (particulate, gas, VOC, microbial and temperature/humidity monitors) installation and training
	Water Conservation 	<ul style="list-style-type: none"> Display posters and provide education on water-saving procedures for patients and attendants 	<ul style="list-style-type: none"> Replace conventional flush tanks and basins with water-efficient options 	<ul style="list-style-type: none"> Retrofit floors and install separate pipe lines for different types of used water to collect and recycle for reuse
SLCA	Building Aesthetics 	<ul style="list-style-type: none"> Regularly maintain the building's appearance, including painting Indoor plants to improve the indoor air quality, provide a sense of nature, reduce stress and anxiety, and promote healing 	<ul style="list-style-type: none"> Use infection control paints Color scheme to create a positive atmosphere and reduce stress levels Creative use of space and access to nature 	<ul style="list-style-type: none"> Vertical gardening Indoor plants Incorporate large windows and skylights to bring in natural light
	Hospital Systems Management 	<ul style="list-style-type: none"> Improve surveillance Staff and patient education about security system Improve access control Conduct regular hazard assessments Implement emergency response plans Developing and implementing a fire safety plan 	<ul style="list-style-type: none"> Increase security personnel Regular security assessments Crisis management and training Implement safe work practices Maintain up-to-date records of all fire safety-related inspections and maintenance Collaboration with local fire department 	<ul style="list-style-type: none"> Integrate new technologies such as facial recognition, biometrics, and AI-based surveillance systems Collaboration with local law enforcement Conduct a regular hazard assessment
	Hospital Facilitations Management 	<ul style="list-style-type: none"> Provide comfortable seating for patients and visitors and appropriately spaced for social distancing Make information readily available Harmonize the hospital ambulance services with Rescue 1122 service to facilitate the patients Improve ambulance response times 	<ul style="list-style-type: none"> Use color, lighting, and artwork to create a welcoming and calming environment Offer magazines, books, puzzles to help pass the time. Enhance the training of ambulance staff. Develop protocols for clear and efficient communication between dispatchers, paramedics, and hospital staff 	<ul style="list-style-type: none"> Develop a MIS (management information system) of hospitals for; <ol style="list-style-type: none"> Keeping patients' personal information and medical records confidential Saving the feedback of patients and visitors and then use it for betterment Keeping record of ambulance service maintenance Improving patient tracking and reporting system Make ambulance service economical and free in underprivileged areas

Figure 10. Policy framework for sustainable hospital building development in Pakistan.

The framework encompasses short-term, medium-term, and long-term policies, targeting three pillars of sustainability, as provided in the first column of this figure. In the second column, the key challenges identified in the results and discussion sections of this study are listed, demanding significant attention and offering the potential to enhance a hospital building's sustainability. The policies presented in Figure 10 are specifically tailored to address the identified challenges. To provide further clarity, a small tabular code of indicators of LCSA is provided, illustrating the potential impact of these policies on different aspects of sustainability. During the course of this research, it was noted that public hospitals, despite their paramount significance, frequently encounter various crucial challenges that significantly impact their sustainability and overall performance. Poor management is a major factor contributing to the lower sustainability values of public hospitals. This encompasses a range of issues, such as insufficient staffing, inadequate funding, and a lack of proper planning and decision-making processes. These issues can result in poor resource allocation, ineffective maintenance practices, and an inability to respond to changing health needs and demands. Another issue contributing to the lower sustainability of public hospitals is the conventional design of these buildings. This includes using outdated building codes, limited use of energy-efficient technologies, and a lack of consideration for the unique needs of healthcare buildings. As a result, public hospitals experience higher energy consumption, greater environmental impacts, and a less effective healthcare environment.

Neglecting operation and maintenance practices is another major issue that affects the sustainability of public hospitals. This involves failing to address repair and maintenance needs, neglecting to implement energy-saving measures, and not paying enough attention to critical aspects of building management, such as indoor air quality and lighting. These issues can result in increased costs, decreased comfort levels, and a higher potential for health problems. Finally, political involvement can also have a significant impact on the sustainability of public hospitals [45]. This includes short-term decision-making processes, political pressure to prioritize certain projects over others, and a lack of accountability for the long-term impacts of healthcare policies and initiatives. These issues can lead to an inconsistent approach to healthcare and impede progress toward implementing a more sustainable and effective healthcare system.

Kurji et al. [46] explained that the healthcare system's inequality in Pakistan is due to the underqualified administration, which develops policies without the involvement of relevant professionals, and the fact that no lessons are learned for the future. Considering the above issues, a policy framework has been developed to improve the sustainability of existing public hospitals in the current study. One of the key measures in the proposed framework is a strong focus on reducing energy demand. To reduce hospital energy use, implementing short-term solutions such as installing energy-efficient equipment, lighting, and improved building insulation should be considered. Building energy audits [93] should be carried out to identify and replace inefficient appliances with energy-efficient appliances regularly. Also, hiring expert operation managers to control energy demand by efficiently using electrical appliances will help [94]. In the long term, installing photovoltaic cells can provide a source of green energy, further reducing the environmental impact of public hospitals.

Moreover, providing building envelope insulation [95] and green walls [87] will reduce energy demand for HVAC and increase building aesthetics, adding to social sustainability. The usage of natural lighting sources should be maximized by optimizing the ratio of walls to windows and by incorporating skylights, which will decrease the reliance on artificial lighting sources such as grid power and generators during power outages. The construction of a new hospital should prioritize energy efficiency and environmental sustainability. This can be partially achieved by replacing brick masonry walls with concrete hollow blocks, adjusting the window-to-wall ratio for optimal natural light utilization, and installing roof insulation [96].

The buildings should rely on solar energy instead of fossil fuels. Further, using smart building sensors [97] can help reduce energy use. Instead of the conventional rooftop, it should be constructed as an efficient catchment for rainwater collection [98]. To further reduce GHG emissions, recycled materials should be used in new construction, and the outer brick masonry walls in existing hospitals can be replaced with grooved concrete blocks for potential vertical gardening [99]. Waste-management and air-monitoring systems should be installed, and the buildings should have a separate piping system for water collection and recycling. Water use should also be reduced by replacing conventional water fixtures with low-flow water fixtures [100]. The aesthetic look and comfort of the building should be improved through vertical gardening, painting the walls, and planting trees. The color scheme inside the building should provide a warm and healing effect [101]. Laws on medical waste handling and disposal should be developed, and the hospital should have dedicated gardeners and staff for maintenance. The hospital should also have optimized and efficient bed space, dedicated waiting areas, and proper wall-to-window ratios for leveraging natural light.

Moreover, advanced and well-monitored security, firefighting, and disaster-management systems should be installed in public hospitals. It has been found during the survey conducted in the current study that the ambulance services of public hospitals are either not available or inadequate. Therefore, people have to use private ambulances or vehicles, which is costly. Therefore, public hospitals should have fully equipped advanced ambulances that provide economical services, and in some underprivileged areas, this service should be free. These steps allow public hospitals to become more sustainable and provide a healthier environment for patients and staff.

5. Conclusions

Developing nations like Pakistan face unique challenges in achieving sustainability due to social, economic, and environmental factors. This study highlights the importance of the LCSA in evaluating the sustainability of hospital buildings and emphasizes the need to integrate LCSA into the design, construction, operation, and maintenance of hospital facilities. Moreover, this research presents a policy framework for constructing sustainable healthcare buildings that consider the country's climate and demographic conditions, which can also guide the improvement of sustainability in existing hospital buildings.

The study performed a cradle-to-grave LCSA on public hospitals with conventional design and practice and compared them with a LEED-certified base hospital (H19). H19 showed significantly lower carbon emissions than public hospitals, emitting 733.20 kg CO₂e per bed annually, while public hospitals released an average of 1865.44 kg CO₂e per bed per year. The environmental impacts of the H19 were lower due to its green architecture, smart building features, energy-efficient practices, use of photovoltaic energy, and high-quality maintenance. The poor sustainability performance of public hospital buildings necessitates urgent attention to ensure that these institutions can sustainably meet the current and future healthcare needs of the population. The CLD visualized in the current study emphasizes that improving sustainability requires considering the interconnectedness of indicators within LCSA.

A holistic policy framework is presented in this study that aims to optimize the sustainability of hospital buildings with short-term, medium-term, and long-term policies. Installing energy-efficient equipment and lighting, building energy audits, and hiring an operations manager are recommended to reduce energy demand. Furthermore, green walls and roofs can enhance building aesthetics while reducing the cooling load inside the buildings. Staff training is recommended to cultivate a sustainability mindset that encourages reduced energy and water consumption, decreases waste generation, and raises awareness about sustainability. Hospitals can encourage stakeholders to actively participate in environmental stewardship by promoting sustainable behaviors and practices.

Additionally, educating patients on the impact of their behavior on the environment can help foster a culture of sustainability. To reduce paper waste, an electronic information

management system should be implemented. The policy framework also suggests measures to enhance public hospital buildings' aesthetic appeal and comfort by implementing vertical gardening, planting trees, and painting the walls. In light of the observed gap in the current study, it is proposed that future research should focus on conducting comprehensive investigations into the impact of sustainability initiatives on medical spaces and operational costs within hospital design and space planning. Finally, public hospitals must prioritize sustainability in their operations, and the government must provide adequate funding and an enabling environment that supports sustainability efforts.

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Abbreviations

BOQS	Bill of Quantities
CMU	Concrete Masonry Unit
CO ₂ E	Carbon Dioxide Equivalent
CLD	Causal Loop Diagram
ELCA	Environmental Life Cycle Assessment
EW	East–West
FU	Functional Unit
GHG	Greenhouse Gas
HVAC	Heating, Ventilation, and Air Conditioning
IOT	Internet of things
LCA	Life Cycle Assessment
LCC	Life Cycle Cost
LCIA	Life Cycle Impact Assessment
LCSA	Life Cycle Sustainability Assessment
LEED	Leadership in Energy and Environmental Design
MRS	Market Rate System
NS	North–South
RCC	Reinforced Cement Concrete
SLCA	Social Life Cycle Assessment
WWRB	Windows to Wall Ratio of Building

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