

The Role of Experience and Different Sources of Knowledge in Shaping Flood Risk Awareness

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FEELING OF SAFETY

1. How long have you been living in Negrar?

1. Since I was born (*skip to question nr. 3*)

2. Since _____ (yyyy)

2. If you haven't always lived in Negrar, where did you live before?

1. In another municipality within the same region (please specify _____)

2. Elsewhere in Italy (please specify _____)

3. Elsewhere (please specify _____)

4. In another *frazione* of the same municipality

3. [On a scale from 1 (min) to 5 (max)] Does "living here" make you feel safe?

Very unsafe					Very safe	I don't know
1	2	3	4	5	0	

4. [On a scale from 1 (min) to 5 (max)] In the following list, could you indicate to which extent you think each of these events represents a danger for you personally or for your house?

	Not at all				Serious danger	I don't know
1. Earthquake	1	2	3	4	5	0
2. Terror attack	1	2	3	4	5	0
3. Robbery	1	2	3	4	5	0
4. Drought	1	2	3	4	5	0
5. Fire	1	2	3	4	5	0

5. Are you or anyone in your family a member of the Civil Protection?

1. Yes, I am a member

2. Yes, someone of my kin is a member (specify _____)

3. Yes, both I and a /some kin are members (specify _____)

4. No

THREAT APPRAISAL

6. [On a scale from 1 (min) to 5 (max)] Considering floods, do you think they are a threat for:

	Not at all				Serious threat	I don't know
1. Your house	1	2	3	4	5	0
2. Yourself	1	2	3	4	5	0
3. Your town	1	2	3	4	5	0

7. [On a scale from 1 (min) to 5 (max)] What damages would you expect from a future flood?

No damage					Very serious damage	I don't know
1	2	3	4	5		0

PERSONAL EXPERIENCE

8. In September 2018 in Negrar it happened that _____ (short description of the event). Were you here at that time?

1. Yes

2. No (why _____)

9. Please, rate the seriousness of the damage suffered after the September 2018 event, if any [on a scale from 1 (min) to 5 (max)]

No damage					Very serious damage	I don't know
1	2	3	4	5		0

10. If you experienced damages, what kind of damages have you experienced?

11. Have you ever been involved in similar events in the past, here or elsewhere?

1. Yes, in the year | | | | | in _____
2. No

12. Before the _____ (yyyy) event, would you think something like this might happen here?

1. Yes
2. No
3. I don't know

INDIVIDUAL PREPAREDNESS

13. [On a scale from 1 (min) to 5 (max)] Presently, how well prepared do you feel to face a flood, in case it happens again?

Not prepared at all	Very well prepared				I don't know
1	2	3	4	5	0

14. Indicate if and when your household intends to adopt the following risk reduction measures. In case they have already been adopted, indicate if before or after the September 2018 event.

		Will never do	Will maybe do in the long run	Will do in the near future	Alrea dy adopted (post event)	Alrea dy adopted (before evento)	No n so
		1	2	3	4	5	0
St.I	Elevated floors	1	2	3	4	5	0
	Reinforced foundations	1	2	3	4	5	0
	Backflow valves	1	2	3	4	5	0
St.II	Water resistant materials	1	2	3	4	5	0
	Special installation of heating and electric system	1	2	3	4	5	0

Preventativ.	Keeping valuables out of flood-prone areas of the house	1	2	3	4	5	0
	Keeping expensive appliances above expected flood levels	1	2	3	4	5	0
	Adapted use of groundfloor/basement	1	2	3	4	5	0
Emer.	Metal/wood shields	1	2	3	4	5	0
	Household emergency plan	1	2	3	4	5	0

15. [On a scale from 1 (min) to 5 (max)] How effective are the risk reduction measures overall at helping to reduce the risk of floods impacting your property and life?

	Not effective at all					Very effective	I don't know
Structural measures I	1	2	3	4	5		0
Structural measures II	1	2	3	4	5		0
Avoidance measures	1	2	3	4	5		0
Emergency preparedness	1	2	3	4	5		0

COSTS

16. [On a scale from 1 (min) to 5 (max)] How long will it take you to implement precautionary measures?

	Very short time					Very long time	I don't know
Structural measures I	1	2	3	4	5		0
Structural measures II	1	2	3	4	5		0
Avoidance measures	1	2	3	4	5		0
Emergency preparedness	1	2	3	4	5		0

17. [On a scale from 1 (min) to 5 (max)] How expensive do you think it will be to take precautionary measures?

	Very low cost				Very expensive		I don't know
Structural measures I	1	2	3	4	5		0
Structural measures II	1	2	3	4	5		0
Avoidance measures	1	2	3	4	5		0
Emergency preparedness	1	2	3	4	5		0

INCENTIVES

18. [On a scale from 1 (min) to 5 (max)] Please indicate how much you agree with the following statements.

	Completely disagree				Completel y agree		I don't know
1. I would feel supported to take precautionary measures myself if some of my neighbors, friends or family does the same.	1	2	3	4	5		0
2. I would feel encouraged to take extra precautions against flooding if I get incentives by the government (with subsidies, exemptions, etc.)	1	2	3	4	5		0
3. Taking extra precautionary measures against flooding is a priority	1	2	3	4	5		0
4. By adopting risk reduction measures I contribute to a safer future for my family and fellow citizens	1	2	3	4	5		0

PROTECTION WORKS

19. Are you aware of any works (infrastructures) built in this area as protection from possible damage from floods?

1. Yes _____ (specify _____)
2. No (*skip to question nr. 21*)

20. (If you answered yes to the previous question, answer n.1 to question 19) **How much do you agree with the following statements?** [On a scale from 1 (min) to 5 (max)]

	Completely disagree			Completely agree			I don't know
1. The protection works eliminate the possibility of serious damages	1	2	3	4	5		0
2. The protection works are too expensive compared to the expected benefit	1	2	3	4	5		0
3. The protection works give a sensation of security to people living here in Negrar	1	2	3	4	5		0
4. The protection works promote/help the economic development of our community	1	2	3	4	5		0

KNOWLEDGE

21. **There are many ways to learn about hydrological phenomena. Please evaluate how the following have contributed to your personal knowledge about hydro-geological phenomena** [On a scale from 1 (min) to 5 (max)].

	No contribution			Maximum contribution			I don't know
1. Personal experience	1	2	3	4	5		0
2. Local knowledge (e.g. from elderly people experience)	1	2	3	4	5		0
3. Official training and information initiatives	1	2	3	4	5		0
4. Personal research	1	2	3	4	5		0
5. Other (specify_____)	1	2	3	4	5		0

TRUST IN ADMINISTRATIONS

22. [On a scale from 1 (min) to 5 (max)] **Please indicate how much you agree with the following statements:**

	Completely disagree			Completely agree			I don't know
1. The administration will inform me if the flood risks in my home area changes significantly	1	2	3	4	5		0
2. I trust the administration with regard to protection against flooding	1	2	3	4	5		0
3. The administration has always done well in terms of protection against flooding in Italy	1	2	3	4	5		0

PUBLIC ASSISTANCE

23. Sometimes, public bodies offer help with flood protection to private households. What kind of public support from local, regional or national bodies have you received or expect to receive? (Cross anything that applies)

	Supporto minimo			Supporto massimo		Non so
1. Financial aid for financing flood protection (subsidies, loans, etc.)	1	2	3	4	5	0
2. Material support, such as distribution of sandbags and other mobile barriers)	1	2	3	4	5	0
3. Information and awareness raising (folders, web- platforms, early warning)	1	2	3	4	5	0

24. Is your home ensured against flooding?

1. Yes
2. No
3. I don't know

SOCIO-ECONOMIC VARIABLES

25. When were you born? (year)

26. Gender

1. Male
2. Female
3. Other

27. The house you are living in is:

1. Yours/your family property
2. Rented
3. Other (specify _____)

28. Educational qualification (specify the last school/college year attended)

1. Primary school
2. Middle school
3. Professional high school (usually 3 years)
4. High school (5 years)
5. University degree or higher

29. [On a scale from 1 (min) to 5 (max)] **To satisfy the needs of your family, your income is:**

Not sufficient			Largely sufficient		I don't know
1	2	3	4	5	0