

Supplementary S3

Questionnaire survey

This Questionnaire survey is a part of a research project to develop set of patient-centeredness indicators to be used by relevant stakeholders in healthcare:

Part 1.

Personal Details

1. Gender:

Male

Female

2. Age group is:

Less than 22 years old

23-33 years old

34-44 years old

45-55 years old

Older than 55 years old

3. Region:

Mecca Region

Riyadh Region

Eastern Region

Asir Region

Jazan Region

Medina Region

Al-Qassim Region

Tabuk Region

Ha'il Region

Najran Region

Al-Jawf Region

Al-Bahah Region

Northern Borders Region

4. Educational level:

High School

Bachelor's Degree

Master's Degree

PhD

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Part 2.

General questions

5. According to your knowledge, please identify the current situation of patient-centeredness in healthcare in Saudi Arabia compared to the top developed countries:

Haven't started yet

Just started to be considered

Almost mature

Very mature and takes the lead

6. How can we improve the patient-centeredness in healthcare building in Saudi Arabia, please select from the following options:

a. Establish a governance system

b. Develop reporting and assessment system

c. Improve professionals' conscious

d. All

7. Do you think that developing patient-centeredness indicators to be used by relevant stakeholder in healthcare building, would improve the situation?

Yes

No

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Part 3.

Patient-Centeredness questions

8. Considering the Saudi context. Do you agree that the following Picker's Patient-Centeredness Care domains will cover all patient-centeredness aspects? If No please add new domain?

The 8's domains of Patient-Centeredness Care defined by Picker's are:

- A. Access to care
- B. Continuity and transition (after discharge)
- C. Involvement of family and friends
- D. Emotional support and alleviation of fear and anxiety
- E. Physical comfort
- F. Information and education
- G. Coordination and integration of care
- H. Respect for patients' values, preferences and expressed needs

Yes

No

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9. Considering the Saudi context, Please specify the domains that are still need to be improved.

All the Domains

Most of them

Non of them

Some. Please circleA...B...C...D...E...F...G...H.....