

Innovative Circular Business Models in the Olive Oil Sector for Sustainable Mediterranean Agrifood Systems

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Article

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Abstract: Considering the large amounts of harmful waste produced in the Mediterranean olive sector, entrepreneurial initiatives creating value from olive waste and by-products via circular bioeconomy approaches are reviewed. These circular business models aim to enhance the functionality use of olive trees beyond traditional patterns for value creation. The study focuses on business drivers and value creation mechanisms, and specifically on conversion pathways of olive waste towards new value propositions. In total, 41 cases are analyzed mainly according to the Business Model Canvas components with NVivo, based on data gathered from an extensive online search mainly of company websites and reports, online articles, research project reports, professional websites, and newsletters. Results indicate that some innovative businesses have emerged specializing in the domain of olive waste valorization, driven by environmental concerns and mainly focusing on bioenergy production. However, the overall olive biomass potential yet seems to be under-valorized. A more radical and systemic change will be needed for effective implementation of circular business models contributing to sustainable development in the Mediterranean olive sector, with adequate subsidies, common regulations, more collective actions for creating economies of scale, and marketing strategies to increase consumer awareness for biobased products.

Keywords: circular economy; bioeconomy; business models; olive waste and by-products; sustainability; Mediterranean region

1. Introduction

The Mediterranean region, covering the countries surrounding the Mediterranean Sea from Europe, Africa, and Asia, is currently facing a wide range of sustainability challenges such as population growth, poverty, inequalities in the production sector, inadequate food supplies, food and nutrition security, changes in dietary patterns, environmental degradation, climate change, and political instability [1]. The most important challenge for the agrifood sector is "providing enough food, in quantity and quality, to meet the nutritional needs of global populations while simultaneously conserving natural resources and ecosystems for present and future generations" [1] (p. 1). This objective corresponds well to the sustainability definition of the 1987 Brundtland report 'Our Common Future' by the World Commission on Environment and Development, stating that "Sustainable development is development that meets the needs of the present without compromising the ability of future generations to meet their own needs" [2]. Agriculture still represents a strategic sector for the socio-economic development of Mediterranean countries in terms of employment and incomes. In Southern Mediterranean countries, 20%-30% of the population work in this sector. However, the increase of agricultural production, often through intensification and external inputs, is leading to negative externalities on the environment, such as land

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Copyright: © 2021 by the authors. Licensee MDPI, Basel, Switzerland. This article is an open access article distributed under the terms and conditions of the Creative Commons Attribution (CC BY) license (http://creativecommons.org/licenses /by/4.0/). degradation, greenhouse gas emissions, and loss of biodiversity [1]. Agriculture is the main water consumer in this region where its scarcity requires intelligent agricultural growth schemes and efficient usage of all agro-resources produced [3]. Mediterranean countries need to produce more food with fewer resources, using them more sparingly [4]. Moreover, food losses and waste deteriorate the efficiency of the food chains and therefore contribute to food and nutrition insecurity [5]. Within the Mediterranean agrifood system, olive and olive oil production is a key element, largely known as a culinary specialty and as part of the Mediterranean heritage and diet, also for its health and medicinal effects. Olive oil production has increased over the past decades, as a valuable source of antioxidants and essential fatty acids in the human diet [6]. Olive oil constitutes one of the most important dietary trends worldwide, including considerable trading volumes [7]. With more than 3 million tons of olive oil produced globally per year, the sector offers significant revenues and employment, especially in rural areas. The by far most important olive oil-producing country is Spain (more than one-third of the overall worldwide production), followed by Italy, Greece, Tunisia, Turkey, and Morocco [8]. However, olive oil production generates huge amounts of olive waste (wood, branches, leaves) and by-products (olive pomace, olive mill wastewater, olive stones) with an important environmental footprint. These residues are not only undesirable in terms of sustainability and environmental impact, but also create high costs for management and disposal [9].

Circular economy approaches can contribute to reducing the amount of waste generated within the agrifood system, by valorizing and adding value to agricultural or food waste and by-products, nutrient recycling, and by changing to more sustainable and efficient production and consumption patterns [10]. The circular economy is promoted worldwide since a couple of years and is based on the principle of closing resource, material and energy loops, by recycling and reusing products and components, and by reducing waste to a minimum [11,12]. It is considered as a new and alternative way to reconcile economic growth with the use of natural resources and to develop sustainable economic systems, but with a narrower focus on economic and environmental dimensions [13]. The circular economy is relevant for the agrifood system, as highlighted in several recent studies [10,14–18], but still presents important research gaps, including from management science [19]. However, to switch from a linear to a circular economy, new business models are needed, being able to adapt their resources and management capabilities [20] and to link technological and organizational innovation [21]. Those new circular business models aim to combine commercial value creation with resource efficiency strategies, by slowing and closing resource flows [22–24].

The research objective was to investigate and analyze the drivers and characteristics of circular business models that convert olive waste and by-products into new valueadded products via bioeconomy approaches. To our best knowledge, this has not yet been presented in academic literature but seems relevant for understanding how those businesses operate and contribute to more sustainability in an environmentally harmful sector. Bioeconomy is "the production of biomass and the conversion of biomass into value-added products, such as food, feed, bio-based products and bioenergy" [25] (p. 1). Specific questions were: Where do olive waste and by-product business activities currently take place? What drives companies to adopt circular economy principles in the olive sector? How are circular economy principles reflected in the business model canvas components?

For the aim of this study, a review of existing entrepreneurial initiatives for olive waste and by-product valorization was done in the Mediterranean area and Europe, with specific regard to their geographical repartition, the business drivers, and the business model characteristics in terms of key activities, partnerships, types of resources, value proposition, customers and channels, and value capture. This article contributes to the actual circular business model discussion in the specific bioeconomy domain, and offers the first comprehensive insights into the Mediterranean olive waste topic from a business perspective, highlighting practical opportunities for new and sustainable entrepreneurship in this region.

In the next background section (Section 2), the main challenges related to olive oil waste and by-product management and valorization opportunities from existing literature are presented, and the concept of the circular business model and the Business Canvas Model introduced. Next, the research methodology will be explained (Section 3). Main results from the review on existing circular business models in the olive oil production chain will be presented (Section 4) and discussed (Section 5), with paths for future research on this topic. Finally, some major conclusions are drawn (Section 6).

2. Background

2.1. Olive Waste and by-Products

In the European countries, the total area covered with olive trees accounts for 4.59 million ha, 55% of this area being in Spain, 23% in Italy, and 15% in Greece (https://appsso.eurostat.ec.europa.eu/nui/show.do?dataset=orch_olives3&lang=en, accessed on 06 January 2021). In 2018, the total production of olives for olive oil in the European Union was 12.9 million tons. Spain accounted for 71.9% of the European Union total harvested production of olives for olive oil (9.3 million tons of olive oil produced in Spain), followed by Italy with 14.7% and Greece with 7.3% [26].

Olive tree cultivation and the olive oil industry involve different processes, such as cutting branches and wood from pruning, and leave removal, olive washing, grinding, beating, and separation of the oil from extraction. The production of olive oil thus generates different wastes (wood, branches, leaves) and by-products (olive pomace, olive mill wastewater, olive stones) [27] in huge quantities. In European producer countries alone, there are an estimated 9.6 million tons/year from the olive mills and 11.8 million tons of additional biomass from the olive tree pruning process [28]. This waste and byproducts can have a great impact on the land and water environment, because of their partly high phytotoxicity. The amount and physicochemical characteristics of the produced waste and by-products mainly depend on the method used for the extraction [29]. One distinguishes between three different extraction methods: the traditional process with hydraulic pressure, still used in some mills because of the high quality of the oil produced, and the centrifugal processes, with three- or two-phase systems [30]. The approximate input-output data for the three types of olive oil production processes are as follows [31]. In the traditional production process, one ton of olives yields approximately 200 kg of oil, between 200 and 400 kg of solid waste (25% of which is water and 6% is oil), and between 400 and 600 kg of wastewater (88% of which is water and the rest solids and oil). With the three-phase production process, one ton of olives yields 200 kg of oil, between 500 and 600 kg of solid waste, and between 1000 and 1200 kg of wastewater. With the two-phase production system, one ton of olives yields 200 kg of olive oil, between 800 and 950 kg of solid waste, and between 85 and 110 kg of wastewater. Hence, especially the traditional and three-phase extraction systems produce a lot of olive mill wastewater, which is one of the most polluting effluents in agrifood production due to its high organic load and numerous contaminants (phenolic compounds), being phytotoxic and poorly biodegradable. Olive mill wastewater can be disposed of in evaporation ponds but is often still thrown in the nearby environment, causing soil contamination, natural streams pollution, or other severe effects e.g., on the aquatic fauna [32]. On the other hand, wet olive pomace from the two-phase extraction has a strong odor and a pasty texture, making its management and transport also difficult [6].

In general, treating olive mill effluents is difficult mainly due to (1) its high organic loading, (2) the seasonal operation of olive mills (typically from November to February), (3) its high territorial scattering, (4) the high costs for installing a waste treatment facility, especially for small- and medium-sized producers, and (5) the presence of organic compounds which are hardly biodegradable, such as fatty acids and phenolic compounds [33,34]. Nonetheless, finding solutions for olive waste and by-products is crucial for avoiding negative externalities on the environment combined with an effort to locally preserve scarce natural resources (energy, water, soil, raw material). In this perspective, it is rather surprising that for the treatment of olive mill waste and by-products, there is until now no common European Union legislation [31]. National regulations for the olive by-product disposal, especially for the olive mill wastewater, exist in several countries such as Spain, Italy, or Portugal, but not in all olive oil-producing countries and also not for all types of olive waste (e.g., not for leaves and branches).

Yet, waste and by-products from the olive oil production should not only be considered from a mere 'management or treatment' point of view but can offer opportunities to be valorized, i.e., to be converted into new value-added and marketable ingredients and products, potentially leading to additional farmers' incomes. The different conversion strategies based on a broader bioeconomy perspective can be divided into different categories of biomass upgrading [28]: specialty molecules, food and feed ingredients, industrial bio-based materials, bio-fertilizers and bioenergy, with different priorities as shown in the biomass value pyramid (Figure 1). Using biomass for energy needs the highest volume but has the lowest priority. Bio-fertilizers and bio-materials have more value, followed by food and feed ingredients. The highest value-added from the lowest volume is reached within the fine chemical or pharmaceutical sector (health and lifestyle).

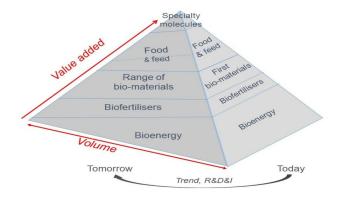


Figure 1. The biomass value pyramid; modified from Donner et al., 2020.

While traditionally, olive waste and by-products are spread on the land or used for compost, animal feed, energy, or heat, much research has been done to develop newer and higher adding-value biotechnological valorization pathways. Different conversion technologies exist, with thermochemical (via pelleting or pyrolysis, for heat and electricity) or (bio)chemical (fractionation, extraction, anaerobic digestion, for e.g., bioethanol, biophenols, biofertilizers, biogas) processes, as described by Negro et al. [35]. One of the newer trends consists of using olive by-products as a source of polyphenols, with an application as food additives or nutraceuticals in the food and pharmaceutical industries, or for the production of wood adhesives [27]. The phenolic compounds find an increasing interest for application in the cosmetic sector because of their antioxidant and anti-inflammatory effects [36]. However, the conversion technologies and proposed waste valorization methods are not yet always implemented at an industrial scale or economically feasible [34]. Consequently, and despite the enormous amount of research in the field [8,28–30,37,38], mostly from a chemical or biotechnological perspective, with many proposed treatment methods and 'endless' respective literature and references, the olive oil industry remains unsustainable, with few exceptions [9]. Therefore, a case study approach was chosen and existing entrepreneurial initiatives that valorize olive waste and

by-products with a circular economy approach were empirically reviewed, to get a 'picture' of what is currently being done in this sector from a business perspective.

2.2. Circular Business Models

Business models linked to the circular economy is a recent field of research, although the number of publications has significantly increased in the past years [19,22,23,39–43]. A business model in general describes how a firm does business [44]. It refers to the logic of a firm, the way it operates, and how it creates value for its stakeholders [45]. The Business Model Canvas (Figure 2) developed by Osterwalder and Pigneur [46] is the most common conceptual model and often used for designing new or analyzing existing business models. It consists of nine different components or building blocks that cover the four main areas of a business: (i) the infrastructure needed for the *value creation* and encompassing key activities, key resources, and key partners, (ii) *the central element value proposition*, i.e., the products and/or services offered, (iii) the *value delivery*, including customer segment, customer relationships as well as marketing/distribution channels, and (iv) *the value capture* area with the financial components costs structure and revenue streams

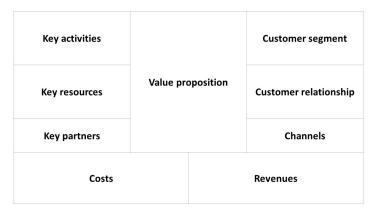


Figure 2. Business model canvas; source: based on Osterwalder & Pigneur (2010).

Circular business models are similar to sustainable business models as both aim at creating not only economic but also environmental and social value [47]. They can be considered as two related types and as a sub-category of business models [48]. However, circular business models offer new perspectives by developing strategies to close, slow, intensify, de-materialize, or narrow resource loops [49,50]. Mentink [51] (p.35), following the circular economy definition by the Ellen MacArthur Foundation, defines a circular business model as "the rationale of how an organization creates, delivers and captures value with and within closed material loops." For Micheaux and Aggeri [52], too, a circular business model does not principally aim at economic performance, but rather at closing the energy and material loops, by ensuring good financial health and thus, the long-term viability of the firm. Lewandowski [39] states that only very few studies deal with circular business model frameworks. He integrates the circular economy principles and extends Osterwalder and Pigneurs' business model canvas by adding two more building blocks. The first one is a 'take-back system,' including the idea of material loops where products, components, or materials can be reused if collected back from the consumer; and the second one are 'adoption factors,' assuming that a transition towards circular business models must be supported by various internal organizational capabilities and external (technological, political, sociocultural, economic) factors. For Antikainen and Valkokari [48], the 'business ecosystem level' also plays an important role, referring to trends and drivers and a stakeholder involvement having a direct impact on the business model. Stal and Corvellec even go further by considering that it is the new

circular economy institutional context including rules, norms, and beliefs that prescribes circular business model adoption [53].

Especially in the context of bioeconomy, circular business models still represent an important research gap [17,54]. Circular bio-economy business models can be considered as innovative management responses to environmental challenges with closing loops and/or cascading approaches, whose objective is to develop and commercialize new products or applications using biomass instead of fossil-based resources [54]. However, in general, circular business models still encounter many barriers and risks, such as sometimes a lack of adequate policies, dependence on subsidies, need for high investments and collaboration, price competitiveness for bio-based products, or insufficient communication towards customers [54–57].

In this article, the focus was on analyzing circular business models in the olive sector particularly regarding their main drivers, key resources, value creation mechanisms, and valorization pathways and outputs. The Business Model Canvas by Osterwalder and Pigneur [46] (Figure 2) was used as an analytical framework because it offered several advantages for this study, compared to other more 'traditional' business strategy analysis models such as the SWOT matrix for assessing the Strengths, Weaknesses, Opportunities and Threats of firms current position, Porters value chain analysis for developing competitive advantages [58], the Ansoff matrix for future growth strategies [59], Porters five forces [60] or the PEST(LE) (Political, Economic, Social, Technological, Legal, and Environmental) analysis [61] for scanning the industrial and business macro-environment. First, it is a straightforward and structured tool visualizing all the strategic elements an enterprise has to consider for ensuring its viability and financial sustainability. It thus enables a practical and simple approach to understand and analyze details of an organization's current or of a future business model. Next, it has already been applied in the context of sustainability in its three dimensions (economic, social, and environmental) [62,63] and, more recently, circular economy [19,48]. Finally, it fits very well to this article's specific research aim to capture the characteristics of more recently emerged (and not yet always fully established) entrepreneurial activities for olive waste and by-product valorization, where businesses often are still focused on the value creation elements for developing innovative value propositions within new markets.

3. Methodology

In the period going from 11/2019 to 02/2020, various data was collected by the authors via an extensive online search and review of company websites, presentations and reports, online articles, research project reports, specialized professional websites and newsletters (e.g., Olive Oil Times). This online search was done via Google. In addition, experts (e.g., from France Olive) and research colleagues were asked for existing initiatives that valorize olive waste and by-products. Academic articles reporting business case studies on olive waste and by-product valorization were searched on Web of Science, Scopus, and Google Scholar, but without results except from a very few examples [32,64,65], as literature in this domain is overwhelmingly focused on technological aspects of olive waste, olive by-products, olive biomass, waste valorization, olive wastewater, olive cake, olive pomace, olive kernel, olive leaves, olive cosmetic, olive pellets. These keywords were also translated into French, Spanish, Italian, Serbo-Croatian, and German to get access to data that was not available in English.

In total, 51 initiatives of circular business models focusing on olive waste and byproducts valorization were found. It is important to highlight that these initiatives explicitly mentioned waste and/or by-product valorization as part of their activity in the resources available on the internet. From the total number of 51, 41 initiatives were selected for further analysis. Ten initiatives were rejected, considering the following criteria: (1) they valorized food (olive oil) waste rather than agricultural waste issued from the production and processing stages, (2) initiatives for which there was not sufficient information available.

For the 41 selected initiatives, the online data found was downloaded and saved in Portable Document Formats (PDFs). This data from the webpages was introduced into NVivo. NVivo is a software tool for qualitative analysis of textual and audio-visual data sources, that allows organizing and coding multiple data sources, assigning attributes to data for comparison, and querying and visualizing data [66]. For classifying the initiatives, each one was coded regarding its type of business, geographical location (country), the priority of waste valorization (principal or side activity), business drivers, business model canvas elements, resources valorized, and outputs.

The outline of the methodology is presented in the following Figure 3.

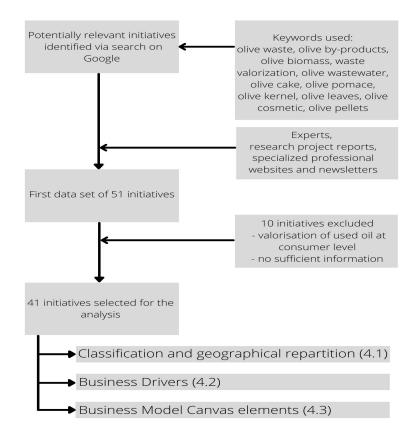


Figure 3. Methodological process.

The key data of each initiative was then synthesized and presented in a table according to the following main criteria (cf. Appendix A): name and type of initiative; country and region; principal or side activity; context, business drivers; type of resource valorized; valorization pathway and outputs (products); data source or website.

Within the different outputs (products) of the valorization processes found, the following categories were created: animal feed, handcrafted (artisanal) products, bioenergy, cosmetics, fertilizers, molecules, purified water, and refined pomace oil. The reason for not including soap in cosmetics was that soaps can be relatively easily processed, even by using traditional techniques, whereas for cosmetics, more elaborated technological paths are needed.

4. Results

In this section, results are presented, starting with general classification and geographical repartition of the entrepreneurial initiatives (Section 4.1), followed by the

business drivers (Section 4.2), and finally by a characterization of the businesses according to the Canvas Model and including their olive waste valorization pathways (Section 4.3).

4.1. General Classification and Geographical Repartition of the Businesses

The 41 cases are introduced by classifying them according to their business model types, the main focus of activity, and geographical repartition.

Among the initiatives studied, different types of business models could be found. The majority of them are individual businesses, i.e., olive oil processing companies, startups, or highly specialized multinationals, and some initiatives are collective such as cooperatives, associations, or public-private partnerships. However, even for the individual producers and enterprises, there is a strong reliance on partnerships and cooperation, e.g., for inputs of resources (usually the mill is processing the olives from a high number of producers), for knowledge exchange (e.g., with research centers), and for distribution channels of the final products.

From the 41 initiatives, 22 businesses have olive waste and/or by-product valorization as a principal activity, i.e., they are fully focused and specialized in this domain, whereas 19 valorize waste and/or by-products as a side activity alongside olive oil production.

The geographical representation is shown in Figure 4 (map). The majority of the initiatives are situated in the Mediterranean countries (37 cases). Spain is the country with the highest number of initiatives (10 cases), followed by France (6), Tunisia (6), and Italy (5). The fact that Spain is the leader is not surprising as it is the worldwide biggest olive oil production country, followed by Italy, Greece, and Tunisia, as already mentioned in the introduction. France as a very small olive oil producing country seems in the first instance surprising, but the initiatives here are mainly targeting cosmetics, thus correspond to the high added value strategy for the olive oil itself, with an average price of $27 \notin L$, compared to an average price of olive oil in Spain being $3 \notin L$ or less. Tunisia is represented with six initiatives, which valorize olive waste and by-products mainly into energy, but also with artisanal products, commercialized as traditional products. In Morocco, the olive by-products are mainly valorized as bioenergy until now. Outside of the Mediterranean, two initiatives were found in Germany, one in Ireland, and one in the United Kingdom. These businesses are rather specialized enterprises, valorizing byproducts for example as end-consumer eco-barbecue pellets (case 9) or tanning agents for leather products (case 40).

Figure 4. Geographical repartition of initiatives valorizing olive waste and by-products (own design).

The main drivers for valorizing olive waste and by-products, with references to some case examples and illustrations, are summarized in Table 1.

Business Drivers	Reference to Cases	Illustration Example	
Commitment to sustainable development, particularly to environmental protection	Indicated by half of the cases studied, e.g., cases 4, 5, 9, 13, 16, 36, 37, 38	"Where technology and nature meet. Let's protect the Earth together. We don't have another one" (case 13)	
Circular economy principles and closed-loop thinking	Cases 11, 14, 15, 18, 27, 29, 39	Collective action for locally using olive pits for heating of public buildings (case 14)	
Diversifying activities of traditional olive oil mills	Cases 4, 8, 14, 22, 23	Olive oil production as the main activity, completed with a production of olive pomace oil, soap and eco-charcoal (case 4)	
Quality, combined with origin and environment	Cases 23, 24, 25, 31	Evoke the resource origin (Provence, France), as well as particular methodology for extracting high- quality molecules from olive flowers and leaves (case 24)	
Treating the high volumes of existing olive waste and by- products	Cases 1, 2, 8, 28	"1MW installed = 600 tons of waste valorized" (case 8)	
Specializing in agro-waste conversion	Cases 3, 7, 40	Production of tanning agents used for premium eco-leather based on olive leaves (case 40)	
Business opportunity	Cases 6, 11	Business opportunity by utilizing olive wood for artistic creation and offer as souvenirs (case 6)	

Table 1. Business drivers for valorizing olive waste and by-products.

In general, it can be stated that initiatives are mostly driven by environmental concerns regarding the harmful residues from olive oil production. This is often mentioned together with other related sustainability objectives, such as quality food products, human health, energy saving, renewable sources, organic agriculture, or local development. Some enterprises explicitly refer to the circular economy, and especially to the 3R principles, i.e., reusing materials, avoiding and recycling wastes, reducing energy. Herein, several enterprises have diversified or further developed their original business model towards waste and by-product valorization directly from the olive oil production process, due to the challenge of treating the amounts of waste. In other cases, the environmental concern is linked to the high quality of products offered and to the place of origin. This is especially the case for cosmetics and most probably for meeting the high consumer demands in this sector, as these products have a direct impact on consumers' bodies and health.

The high volumes of olive oil production, and consequently the high amounts of waste and by-products left that need to be treated for environmental reasons, are another driving force for olive waste valorization via technological and/or business model innovations towards more circularity. For example, while the biomass left after olive tree pruning (branches, leaves, wood) used to be thrown away or burnt before, because of the large amounts, some initiatives decided to better use it as a resource for new outputs in the production.

Concerning the olive oil extraction process, the problem of the remaining olive mill wastewater and olive pomace and cake, which already had to be disposed of according to legal regulations, in several cases also led to innovative ideas for valorizing and creating new value-added products.

Moreover, while some olive oil mills chose to diversify their activities for creating additional incomes, other initiatives newly emerged seizing the business opportunity by specializing in olive waste and by-product valorization, without any direct involvement in the olive oil production sector. Such initiatives are most often closely linked to other sectors, such as renewable energies or the chemical industry.

Despite the diversity of the drivers, one can state that all cases have in common a high awareness of the value of olive waste and by-products, considering them as valuable resources rather than as waste.

4.3. Characterisation According to the Business Canvas Model

In this subsection, the main results in terms of business characteristics according to the Business Canvas Model are highlighted in the following order: key activities, key partners, key resources, value proposition, customer segments and relationships, channels, costs and revenues. However, a strong focus is on key resources and their valorization paths towards new value propositions, as most of the information could be found for these (interlinked) elements.

As highlighted in Section 4.1, some businesses exclusively valorize olive waste and by-products, while others do this as a side activity next to olive oil processing. Taking into account only the olive waste and by-product conversion *key activities*, they principally include the collection and transport of pruning residues from the field, the olive pomace oil extraction, and the treatment of olive mill wastewater.

Partnerships are diverse and vary among the initiatives studied. Several enterprises are collaborating with research institutes (e.g., case 1, 2, 3, 7), others have emerged from publicly funded research projects or are based on public-private partnerships (e.g., case 1, 12, 14, 15, 38), and some initiatives also exist that are embedded in associative, not-for-profit organizations (e.g., case 11, 39). Next, some kind of private-private collaboration is taking place everywhere, within the olive chain (among olive growers, mills, cooperatives, pomace oil refineries) as well as outside the chain (e.g., with animal farms, bioenergy suppliers, leather, cosmetic or artisanal industry).

Concerning the *key resources* used, the olive tree itself provides excellent opportunities for exploiting all its parts. Besides the fruit being used for olive oil production, all other parts of the tree can be valorized. Cases were found adding value to branches (3 cases), leaves (4), flowers (1), wood (4), and seed (2). Branches, with leaves on them, are cut off the trees in the process of pruning. Unfortunately, in many cases still, the branches are burnt. The resources coming out of the olive oil production process are the dominant resources for valorization: the olive kernels and olive cake (the dried material), each valorized by 18 initiatives. Olive pomace, which still contains oil residues, is valorized by 14 businesses, and olive mill wastewater is valorized by 8 initiatives. Hence, an important number of businesses valorize several resources at the same time. The focus on the valorization of by-products from the olive oil production phase can be explained by the legal obligations for their treatment, while there is no regulation for the branches and leaves.

The outputs of the valorization processes, i.e., the *value proposition* in terms of the final products or ingredients, can be categorized as follows, starting with the highest to the lowest added value, as shown in Figure 5: cosmetics, specialty bio-molecules, artisanal products, animal feed, refined pomace oil, purified water, bio-fertilizers, bioenergy. Most of the initiatives (22 cases) are valorizing biomass for bioenergy, i.e., for electricity (5 cases) or heat (6 cases). Fertilizers are the second largest category of outputs, produced by 8 of the cases, 6 of which are specified as olive-based compost. Refined pomace oil is produced by 5 initiatives, as well as cosmetics. Cosmetics are produced with olive oil (2 cases), with

leaf extracts (2), flower extracts (1), or olive kernels (1). Refined pomace oil is produced by 5 initiatives. Purified water and animal feed as output is found in 3, artisanal products as well in 3 cases: olive wood bowls and figurines (2) and knives (1). Finally, molecules are extracted by two enterprises, e.g., as extraction from olive leaves being used for leather tanning agents.

Figure 5. Olive waste and by-product valorization outputs, adapted to the biomass pyramid (own design).

The valorization pathways from resources to the value proposition (outputs or final products and ingredients) are outlined in Figure 6. Starting from the highest in volume, but lowest in value (as in the biomass value pyramid), different types of waste of the olive tree (wood, branches, and leaves) as well as by-products remain from the olive oil production in the mill (olive cake, olive kernels). The biomass can be used for heating with pellets (e.g., case 9, 32, 33), or, in the case of several large projects (e.g., cases 17, 28), biomass can be used for the generation of electricity. Molecules are extracted either from the wastewater (case 3), from the leaves (case 40), or the flowers (case 24). They are further used for different industry purposes: as antioxidants for cosmetics, as tanning agents in ecological leather processing, or as active ingredients for medical compounds. Wastewater is purified and then normally used in the field for irrigation. Such circular economy practice is not only tackling environmental issues in terms of reducing waste, but also in terms of lowering the need for fresh water for irrigation, which is a crucial challenge in the Mediterranean area. Olive pomace and olive cake as well as wastewater are transformed into fertilizers (e.g., cases 1, 11, 38). Olive pomace is also used as a resource for olive pomace oil, edible oil for human consumption (e.g., cases 4, 20). Furthermore, olive pomace and olive cake are used for animal feed. For example, case 41 has developed a business model for the use of olive cake for animal feed, creating a niche product especially promoted for certain races of cattle that consume the most expensive meat. Olive wood is used as a resource for making artisanal products, such as spoons, bowls, figurines, as well as artisanal knives with olive wood handles (cases 6, 22, 30). Finally, olive flowers are used for the extraction of molecules used for cosmetics (e.g., case 24).

Figure 6. Valorization pathways and value propositions (own design).

The *customers* of the business models analyzed can be categorized into two main categories: business-to-business (B2B) and business-to-consumer (B2C). To the first category, B2B, belong products such as heat, electricity, fertilizers, purified water, animal feed, and molecules. These are mainly sold to bioenergy providers, agricultural or animal feed industries, animal farms, or chemical or pharmaceutical industries. The B2C category consists of refined pomace oil, artisanal products, and cosmetics, directly offered to end-consumers. About the customer relationships, no information could be found.

Key channels have been studied according to distribution and communication channels. The distribution channels are not only direct as for artisanal products or cosmetics sold in (e-)shops but also indirect via e.g., retailers or biomass trading platforms. The same, both short, e.g., locally used heat, electricity, or water, as well as long-distance distribution exists, e.g., in the case of animal feed, fertilizers, or pomace oil, which are sold worldwide. Marketing communication is done via the companies' websites, traditional and social media channels, and by participating at trade fairs. However, it could be stated that the communication about the waste and by-product activities and products on the websites is in general rather weak, sometimes even non-existent.

Finally, concerning the financial structure of the businesses, *costs and revenues*, not much data was publicly accessible. However, it could be observed that certain types of products obtain higher market prices than other products from the same category. This was e.g., the case for the end-price of Wagyu cattle meat (30 \$/kg) fed by olive by-products feed (case 41), or artisanal olive wood knives (online price for a set of six knives with olive wood handles found at 179€, case 30).

The main results of olive waste and by-product business analysis according to the Business Canvas Model are highlighted in Table 2.

Key activities	Value proposition	Customer segment
Collecting pruning residues	Cosmetics	B2B
Wastewater treatment	Specialty bio-molecules	B2C
Olive pomace oil extraction	Artisanal products	
Key resources	Animal feed	Customer relationship
Olive fruit	Refined pomace oil	-
Branches	Purified water	
Leaves	Bio-fertilizers	
Flowers	Bioenergy	
Seed		
Olive kernels		
Olive cake		

Table 2. Business model canvas elements for olive oil waste and by-product valorization.

;
;

Olive pomace	
Key partners	Channels
Private (partners from within	Direct: (e-)shops (cosmetics,
and outside the olive chain)	artisanal products)
Research	Indirect: specialized
Public	platforms for biomass trade
Associative	Websites
	Social media
	Traditional media
	Participation at fairs
Costs	Revenues
-	Certain types of products
	obtain higher market prices
	than other products from the
	same category

5. Discussion

The review and analysis of 41 business cases valorizing waste and by-products from the olive production have brought forward the following key insights:

- i. The main driver for starting olive waste valorization activities is a general commitment to the environment given the unused and partly environmentally harmful residues. With high amounts of olive oil, olive waste and by-products produced, Spain is the leader in this domain.
- ii. Very often, businesses make olive waste and by-product valorization their main activity by specializing in this domain. However, the valorization can also perfectly be a side activity for olive oil producers.
- iii. The majority of cases are individual businesses, i.e., olive oil producers, start-ups, or highly specialized multinationals, but several initiatives are collective such as cooperatives, associations, or public-private partnerships.
- iv. While all resources of the olive tree and olive oil production process have the potential to be valorized, value-adding activities are currently often still limited to one or several resources.
- v. Olive waste and by-products are currently rather converted into low added-value products (bioenergy or fertilizers), but also several initiatives exist that successfully market high added value products (e.g., extracts for cosmetics, artisanal products based on olive wood).

Regarding the first point, it can be considered as positive that the environmental concern, including circular economy thinking, has such an importance for businesses. This shows the general high sensitivity in the sector towards the environmental problem of waste and the principles of reducing, recycling, and reusing waste, while one could expect that legal obligations, public subsidies, or other economic opportunities play a major role. On the other hand, as the arguments cited mostly originate from the company's websites; other reasons may also be important that are not publicly mentioned. Hence, further research with more in-depth case studies is needed into the internal but also external drivers and barriers for olive waste and by-product valorizing business models, including the larger business ecosystem [48,57]. Herein, case-specific economic, legal-institutional, and social contexts and their respective policies, funding schemes, and regulatory frameworks should be considered, being a crucial factor for companies' decision making to adopt circular economy practices but also very heterogeneous across countries [66,67]. Concerning the amounts of olive oil and by-products, the diversity of olive plantation sizes, as well as the different plantation types (traditional, semi-intensive, super-intensive)

[68], have to be taken into account, especially when considering the logistics and organizational aspects of any type of waste and by-product valorization.

Second and third, the fact that either new, individual, and highly specialized enterprises or collective organizations were found, seems rather evident within the bioeconomy domain, because of the technologies (e.g., for specialty molecules) and the investments e.g., for infrastructure (e.g., for biogas or pelleting) or research needed and high quantities of waste or by-products required (e.g., for bio-energy production). Furthermore, most of the valorization paths lead towards other sectors, outside the olive chain, thus requiring different skills and know-how. Another reason is that smallholders, still being dominant in the Mediterranean region, are currently not able to add value to olive waste and by-products alone and in a profitable way.

Fourth, concentrating on only one or several resources instead of valorizing all waste and by-products together may be due to the heterogeneity and seasonality of the agricultural resources, the many different valorization pathways possible, and the general olive waste treatment difficulties as highlighted earlier in literature [33,34]. Fifth, converting olive waste rather into low instead of high added value, may have to do with the readiness level of technologies, and also with the public subsidies being focused on low added value (e.g., for bioenergy). As potential solutions for points 4 and 5, Negro et al. [35] have proposed to implement small-scale integrated biorefineries with cascading approaches, with multiple and diversified usages of waste streams through consecutive production processes and via different technologies. A cascading approach could potentially allow converting locally various biomass types into a broad range of products and ingredients with different values (food additives, biochemicals, biomaterials, biofuels, and bioenergy) and also make the valorizing processes more efficient and costeffective, especially in Mediterranean rural areas.

Finally, as the information gathered from the online sources was mainly concentrated on the Business Model Canvas elements 'key activities, key resources, and value proposition,' more in-depth research should be done on those building blocks that have not or not fully been treated in this review, such as the kind of partnerships, customers, distribution and marketing strategies, and especially value capturing components (costrevenue structure). Analyzing and developing marketing strategies seems crucial, as the overall communication on the olive waste valorizing activities and bio-based products towards consumers within the studied cases was in general rather weak, sometimes even non-existent, even though (olive oil) consumers are concerned about environmental issues and the use of natural resources [65]. Finally, deepening knowledge about partnerships, kinds of customers and their relationships as well as the value capturing components are also very important for assessing the economic feasibility and persistence of (joint) entrepreneurial initiatives in the Mediterranean region.

6. Conclusions

Until now, the topic of olive waste and by-product valorization has often been considered from a chemical or biotechnological perspective (e.g., [9,29,69]) but not in management science. Therefore, in this article, circular business models in the olive sector have been studied and analyzed concerning their geographical repartition, drivers, and Business Model Canvas components especially regarding the types of activities, resources, value propositions, and valorization pathways.

The study offers the first comprehensive insights into new entrepreneurial activities and circular business models in the area of olive oil waste and by-product valorization. From a conceptual point of view, it highlights the usefulness of the Business Model Canvas as a tool for developing and analyzing emerging circular business practices, and particularly its 'value creation' and 'value proposition' elements, which currently still seem to be the most focus areas in the specific bioeconomy domain. From a management point of view, the study contributes to a better understanding of the business opportunities of adding value to olive waste and by-products, by listing and analyzing an important number of various examples of entrepreneurial initiatives from different countries.

In detail, results indicate that all types of olive waste and by-products can be converted into value and several entrepreneurial initiatives have emerged that valorize and commercialize olive waste-based products. These business activities currently take place in different countries around the Mediterranean Sea (especially in Spain, France, Tunisia, and Italy), but also in other European countries that do not belong to the Mediterranean region (the United Kingdom, Ireland, and Germany). The businesses are mainly driven by a commitment to the environment given the unused high amounts and partly environmentally harmful residues. Within their Business Canvas Models, the circular bioeconomy principles 'closing loops' and 'cascading' are principally reflected in the enterprises' *key activities* (collecting and re- or upcycling organic waste), *key resources* (using olive waste and by-products as main resources), *key partners* (collaborating with partners from the olive chain but also other sectors), and *new value propositions* (offering multiple and diversified products and services based on waste streams). The value delivery and value capture components, however, which could not such well be explored due to a lack of available data, seem to rather follow traditional linear schemes.

Overall, considering the large amounts of olive waste and the high number of olive growers and oil producers in the Mediterranean region, the potential of olive waste and by-product valorizing business activities yet seems to be under-exploited. The question is why. Agro-waste conversion technologies exist but do not yet always reach an industrial scale or go hand in hand with business innovation. Also, many olive farmers in the Mediterranean area are still smallholders and waste valorization pathways need a critical mass to be profitable. This implies that a more radical and systemic change will be needed for effective implementation of business models towards a circular bio-economy in the olive sector, with adequate policies and subsidies, common laws and regulations, more collective actions for creating economies of scale, and marketing strategies to increase the consumer awareness and willingness-to-pay for bio-based products.

As this study has been limited by the use of secondary resources and not taken into account the case-specific contextual factors in which entrepreneurial activities take place, future research should use different research methodologies such as in-depth case studies including interviews combined with field visits, online surveys, or focus group discussions, and integrate into the analysis the larger political, legal, economic, social, and technological environment of the businesses. Another point that deserves more attention is the value capture components, i.e., the financial elements not only essential for the persistence of each company but also important for understanding where exactly political interventions and support are indispensable for avoiding negative environmental impacts and reaching more sustainability in agrifood systems.

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Data Availability Statement: Data supporting reported results can be found at the indicated company websites in the Appendix A.

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Appendix A

Table A1. Listing of entrepreneurial	initiatives valorizing	olive waste and by-products.

No	Name/Type of Initiative	Country/ Region	Principal/ Side Activity	Context/ Business Drivers	Type of Agro- Waste Valorized	Valorisation Pathway & Outputs	Source/Homepage
1	Trainalba SL, olive oil extraction company & Fundación Cartif, R&D project	Spain, Andalucía	Principal activity	Large amounts of by- products in Andalucía, olive waste thrown away before	cake, olive mill	By-product e treatment plant, organic fertilizers, cleaned irrigation water	http://www.cprac.or g/docs/med111fran.p df (accessed on 10 January 2021)
2	CAD Environnement, start-up company	France, Provence	Principal activity	Lots of unused olive waste in the Provence	Olive cake, olive mill wastewat er	(vermi)compostin	https://www.imbe.fr /IMG/pdf/re- 40_amic- dalmasso.pdf (accessed on 10 January 2021)
3	Grap'Sud, union of cooperatives	France, Occitanie	Principal activity	Specialized in valorizing grape by- products, diversification with other agricultural by- products	Olive mill wastewat er	,	http://www.grapsud .com/en/our- products/nutraceutic als/olive- polyphenols (accessed on 10 January 2021)
4	Cho Company, multinational industrial olive oil group	Tunisia, Sfax	Side activity	Commitment to sustainable development, quality products, environmental protection and human health, diversification of activities		Production of refined olive pomace oil, soap, and eco-charcoal	http://groupe- cho.netissedev.com/i ndex.php/ nos- metiers/valorisation- des- sous- produits/extraction- des- huiles-de- grignons-dolives/ (accessed on 10 January 2021)
5	Abu Walid Group, large international olive oil producing company	Tunisia, Tunis	Side activity	One of the first organic olive oil producers, commitment to quality and the environment	Olive stones and pomace	Biomass for energy use: heat and electricity	http://www.abouwal id- group.com/biomas_e n.php?br= 1 (accessed on 10 January 2021)
6	Ons Art, wood manufacturer	Tunisia, Sfax	Principal activity	Business opportunity, as located in a dense olive growing region	wood	Various articles handmade from olive wood	http://olivewoodons- art.com/Catalog- 2018/#p=1 (accessed on 10 January 2021)
7	Elayo, large company	Spain, Andalucía	Principal activity	Highly specialized in the development of innovative products	Olives and all by- products	Extraction, dehydration, large innovative product portfolio	https://www.elayo.e s/ (accessed on 10 January 2021)

				derived from olive by-			
8	Aveo, start-up energy company	Morocco, Casablanc a	Principal activity	products Originally an olive oil- producing enterprise, since 2014 Aveo- Energie; need to valorize by- products		Bio-energy production (heat)	http://www.aveo.ma (accessed on 10 January 2021)
9	Oliobric, commercial enterprise	Germany	Principal activity	'100% ecologic and sustainable'	Olive cake	Barbecue pellets for household use	http://www.oliobric. com/ (accessed on 10 January 2021)
10	Edilteco Group, multinational group	Italy, Emilia Romagna	Side activity	Energy saving	Olive stones	'Mixxol' à eco-	http://www.edilteco. fr/fr/; https://www.batiact u.com/edito/un- mortier-leger-a-base- de-noyaux-d-olives- 35405.php (accessed on 10 January 2021)
11	Sabra Olive Oil, olive oil producer, Switchmed pilot project	Tunisia, Kairouan	Side activity	'Why throw away resources that can increase the firm's profitability?'		Combustion material, fertilizers, animal feed, water reuse, and efficiency	Sabra-Oliv-
12	Agraria Riva del Gardo, large agricultural cooperative	Italy, Lago del	Side activity	All waste and by- products are reprocessed for reusable materials	Olive pomace, pits, wastewat er	for heating (from	http://www.agririva. it/DE/wied erverwendung-von- prozessabfaellen.ph p (accessed on 10 January 2021)
13	BioLive, biotechnology enterprise	Turkey	Principal activity	Overcome the environmental problem of petrol- based plastics by producing biodegradable plastics	Olive seeds	based granules as raw material by	http://www.biolivear ge.com/ind exen.html (accessed on 10 January 2021)
14	Cooperative oléicole de Levens, with the municipality of Broc	France, Côte d'Azur	Side activity	Valuable use instead of throwing away, diversification of activities	Olive pits	Drying of olive pits that are put in bags as pellets for heating of public buildings	https://www.nicema tin.com/economie/ce tte-commune-des- alpes-maritimes- chauffe-des- batiments-publics- aux-noyaux-dolives- 16295 (accessed on 10 January 2021)
15	Oleafood, branch of the groupe «Les	Morocco, Meknès	Principal activity	Circular economy project	Olive pomace, kernel,	Biomass; olive kernel bio- fuel	http://www.aicha.co m; https://leseco.ma/bus

	Conserves de Meknès-Aïcha»				branches		iness/les-solutions- ecologiques-d-olea- food-meknes.html (accessed on 10 January 2021)
16	Bioland Energy, filial del Grupo Oleícola Jaén	Spain, Andalucía	Side activity	Zero waste and respect for the environment	Olive kernels, pomace	Biomass/fuel, olive pomace oil	https://www.grupoo leicolajaen.com (accessed on 10 January 2021)
17	Fiusis SRL, company	Italy, Camimera	Principal activity	We produce energy from renewable sources, so the environment is a priority for us	Olive tree pruning	First power plant in the world fuelled exclusively by olive tree pruning; 8000 tons/year valorized	http://fiusis.com/ (accessed on 10 January 2021)
18	As Pontis Almazara, olive oil factory	Spain, Extrema- dura	Side activity.	Become an ecological olive mill without any waste; all wastes should be recycled and valorized	Leaves, wastewat er kernels, branches, pomace	Resources reused in the proper farm: wastewater purified, leaves for animal feed and compost, kernels for energy, olive pomace oil	http://aspontis.com/ (accessed on 10 January 2021)
19	Cooperativa Oleicola El Tejar	Spain, Andalucía	Principal activity	'Las energías renovables contribuyen además al equilibrio territorial y a la disminución de la dependencia de suministros externos'	kernels,	Biomass for energy	http://eltejar.sbsoftw are.es/ (accessed on 10 January 2021)
20	ABEA, olive oil processing enterprise	Greece, Chania	Side activity	'Our goal: a production aligned with sound agricultural practices, which respect the environment and ensure sustainable development'	Olive cake, olive seeds	Olive pomace oil and Cosmetics: olive soap with olive seed and honey	https://www.abea.gr /en/ (accessed on 10 January 2021)
21	Renergy UK, trading company for biomass	UK	Principal activity	'We strongly trust in the importance of sustainability of energy and this is why we are focused on trading biomass.'	Olive cake, stones	Biofuel Pellets	http://www.renergy uk.com/ home/ (accessed on 10 January 2021)
22	Express Commerce International (E.C.I)	Tunisia	One of many activities	Diversification of activities.	Olive kernels, olive wood	Biomass/fuel from olive kernels. Artisanal	https://www.ste- eci.com/product- biomass (accessed on 10 January 2021)

						figurines from wood	
23	The Olive tree, cosmetic producer with online shop	Greece, Athens	Side activity	Originally cosmetics based on olive oil. Diversification of substances used, for better quality.	Leaf extracts	Various cosmetics (with olive leaf extract): body lotion, body cream, shampoo	⁵ https://theolivetree- organic.com/ (accessed on 10 January 2021)
24	Une Olive en Provence , cosmetic producer, online shop	France	Principal activity	Each element of the olive tree has its value. Natural products.	Olive flower, leaves		www.uneoliveenpro vence.com (accessed on 10 January 2021)
25	Pure Olive, cosmetic producer, online shop	France	Principal activity	Cosmetics with high- quality ingredients and known local origin.	Pomace oil for soap	Cosmetics: soap, liquid soap, shampoo.	https://www.pureoli ve.fr/ (accessed on 10 January 2021)
26	Olivketts, biomass, bioenergy supplier	Global	Principal activity	Opportunity is using biomass for energy. 'Why waste it?'	Olive kernels, cake	Biomass for energy	http://www.olivketts .com/ (accessed on 10 January 2021)
27	Gestamp Biomass	Spain, Andalucía)	One of the activities	Energy efficiency, energy-saving, maximum use of available resources.	Olive cake, kernels	Biomass for production of electricity	http://newsletter.ave biom.com/AVEBIO M/ponenciasExpoFri oCalor/01_P05_Gest amp.pdf (accessed on 10 January 2021)
28	Rossano Calabro, power station for the olive industry	Italy	Principal activity	Plant located in olive producing zone with large quantities: Puglia, Calabria.	Olive cake, pomace, husk	Pomace gasifier for electricity	http://ieabioenergyta sk33.org/content/inf o/567 (accessed on 10 January 2021)
29	Kapoudia, olive oil processor	Tunisia	Side activity	Environmental responsibility and circular economy. 'All is used, nothing is lost'		Biomass	http://www.kapoudi a.com/ (accessed on 10 January 2021)
30	Jean Dubost, artisanal cutlery	France	Principal activity	High quality olive wood.	Olive wood	Artisanal knives	https://www.shop.co uteaujean dubost.com/bois- olivier (accessed on 10 January 2021)
31	Lucchi & Guastalli, ecological olive mill	Italy	Side activity	Quality olive oil with respect for the environment and of the territory.	Olive cake, pomace, kernels	Biogas for electricity	https://frantoiolg.co m/en/ (accessed on 10 January 2021)
32	Aceites Sierra Sur, olive oil processor	Spain	Side activity	Engagement for environment	Olive pomace	Biofuels, pellets	https://aceitessierras ur.es/granelesaceites /biomasa/ (accessed on 10 January 2021)
33	Daniel Espuny, enterprise specialized in	Spain	Principal activity	Historically production of olive oil. Environmental	Olive pomace	Biofuels, pellets	http://danielespuny.es /product os/pellet-

	biomass from olive			reasons for the valorization of by- products.			de-orujillo/ (accessed on 10 January 2021)
34	Extractadora de Mora, company producing pomace oil and biomass for energy	Spain	Principal activity	Environmental responsibility.	Olive kernels, pomace	Olive pomace oil, biomass	http://www.extracto rademora.es/ (accessed on 10 January 2021)
35	Olivette , start-up	Morocco, Casablanc a	Principal activity	Environmental responsibility. Human health.	Olive branches, stones	Barbecue pellets (eco-charcoal) for household use	https://www.olivette .ma/fr/ (accessed on 10 January 2021)
36	Hotel SPA Sierra de Cazorla	Spain	Side activity	Thermal water heated with olive biomass, for environment & quality.	Biomass	Two heaters	https://www.hotelsp asierradecazorla.com / (accessed on 10 January 2021)
37	Oleo Dorato, olive oil producing company	Croatia	Side activity	Environmental commitment and consumer awareness	Olive cake	Biofuel. Also produces furnaces for biofuel use	http://oleodorato.co m/index.php (accessed on 10 January 2021)
38	Otok Krk, public community	Croatia	Side activity	Public initiative, environmental commitment	Olive cake	Soil fertilizer (from olive cake with algae)	https://www.novilist .hr/dom-i- vrt/majstori- reciklaze-krcka- firma-pretvorila- opasan-otpad-u- supergnojivo/ (accessed on 10 January 2021)
39	Association Tazmourth, Switchmed initiative	Algeria	Side activity	Reduce pollution, as the waste is normally thrown away in nature.	Olive pomace, wastewat er	Compost	https://slideplayer.fr/ slide/11900455/ (accessed on 10 January 2021)
40	Wet Green GmbH, International company	Germany	Principal activity	Leaves are often burned, but their extracts can serve as a sustainable alternative for premium leather	leaves	Tanning agents for ecological leather for e.g., automobile industry, sofas	http://www.wet- green.com/index_en gl.php (accessed on 10 January 2021)
41	Olive Feed Corporation	Ireland	Principal activity	Solve a major global environmental issue, human and animal health	Olive cake, pomace	Animal feed for Wagyu cattle, ducks, and pigs	https://www.olivefee d.com (accessed on 10 January 2021)

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