

QUESTIONNAIRE FOR ASSESSING THE SATISFACTION OF EMPLOYEES	
Dear Colleague,	
In order to continuously improve the working environment and conditions, we are interested in your opinion regarding the degree of professional satisfaction you feel at the workplace.	
Read carefully the sentences below and answer, marking for each statement in the empty cell, the answer that highlights your opinion about the professional activity.	
Please submit this questionnaire in the box specially arranged on the section where you are working.	
You do not have to sign this questionnaire; it is anonymous and confidential.	
Your answers are important to us!	
1. What is your PROFESSION? a. Doctors b. Nurses c. Auxiliary staff d. TESA staff	
2. Gender:	a. feminine b. masculine
3. Studies:	a. higher b. average c. general
4. For a better performance of the activity in optimal conditions, do you consider that improvements can be made to your hospital?	
	a. Yes, improvements can be made
	b. No, they are not necessary
	c. I do not know
<p>If your answer was " YES " to the previous question, please mention 3 improvements that come in support of a better activity.</p> <p>.....</p> <p>.....</p> <p>.....</p>	
5 Are you satisfied with working in this hospital??	
	a. Yes b. No c. I do not know
6. Are you motivated?	
	a. Yes b. No c. I do not know
7. Is there a communication and collaboration relationship between you and the hierarchical superiors?	
	a. Yes b. No c. Sometimes
8. Do you consider that there is an efficient communication relationship between the hospital management and you?	
	a. Yes b. No c. Sometimes
9. Between you as an employee of the hospital and colleagues there are relations of:	
	a. Friendship
	b. Collegiality
	c. Other
	d. No relationship
10. As an employee, do you know what your superiors expect in terms of your work?	
	a. Yes b. No c. Sometimes
11. Do you consider that at the hospital level there is a policy to promote its employees?	
	a. Yes b. No c. Sometimes
12. What do you think about your professional development within the Hospital?	
	a. Less than satisfactory
	b. Satisfactory
	c. Like most institutions

	d. Very advantageous
13. Regarding your activity:	
	a. I know my role
	b. I do just the things I was trained for
	c. I use all my knowledge to better perform my work
	d. I only use a part of the knowledge I have acquired
	e. I cannot use my acquired knowledge
14. Do you feel safe in terms of material supply, sanitary equipment, technical equipment necessary to carry out your activity? You are pleased?	
	a. I'm worried about security
	b. Security needs to be improved
	c. I feel safe
	d. I have no worries
15. The layout and cleanliness of the common areas (changing room, toilet, shower etc.) are considered:	
	a. Unsatisfying
	b. Satisfying
	c. Good
	d. Very good
16. The layout of the workplace, you consider:	
	a. Unsatisfying
	b. Satisfying
	c. Good
	d. Very good
17. To what extent are you satisfied with the quality and usefulness of the training and professional development courses you attended?	
	a. I did not participate
	b. Unsatisfying
	c. Good
	d. Very good
18. You appreciate the degree of attractiveness of the work performed as:	
	a. Very low
	b. Low
	c. Moderate
	d. High
	e. Very high
19. You appreciate the degree of exploiting your skills and abilities as:	
	a. Very low
	b. Low
	c. Moderate
	d. High
	e. Very high
20. Do you think you are well enough informed about the risks of the job?	
	a. Yes b. No c. I do not know
21. What is the quality of the protective measures taken and the provision with individual equipment?	
	a. Unsatisfying

	b. Satisfying
	c. I am satisfied
	d. I am very satisfied
22. Do you think your superior listens to you and analyzes your ideas / proposals for improvement?	
	a. No
	b. Sometimes
	c. He approves of me
	d. He listens to me
	e. He appreciates my opinions.
23. How do you appreciate the quality of the linen, the cleanliness and the protective equipment granted?	
	a. Unsatisfying
	b. Satisfying
	c. I am satisfied
	d. I am very satisfied
24. What is your opinion about this questionnaire?	
	a. I don't have a good opinion
	b. Good
	c. Very good
25. OBSERVATIONS OR SUGGESTIONS to improve the quality of the medical act	
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Thank you for collaboration!	