



# Article Customized Bus Network Design Based on Individual Reservation Demands

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Received: 19 September 2019; Accepted: 6 October 2019; Published: 8 October 2019



Abstract: With the advantages of congestion alleviation, environmental friendliness, as well as a better travel experience, the customized bus (CB) system to reduce individual motorized travel is highly popular in increasing numbers of cities in China. The line planning problem is a key aspect of the CB system. This paper presents a detailed flow chart of a CB network planning methodology, including individual reservation travel demand data processing, CB line origin-destination (OD) area division considering quantity constraints of demand in areas and distance constraints based on agglomerative hierarchical clustering (AHC), an initial set of CB lines generating quantity constraints of the demand on each line and line length constraints, and line selection model building, striking a balance between operator interests, social benefits, and passengers' interests. Finally, the impacts of the CB vehicle type, the fixed operation cost of online car-hailing (OCH), and the weights of each itemized cost are discussed. Serval operating schemes for the Beijing CB network were created. The results show that the combination of CB vehicles with 49 seats and 18 seats is the most cost-effective and that CBs with low capacity are more cost-effective than those with larger capacity. People receive the best service when decision-makers pay more attention to environmental pollution and congestion issues. The CB network's service acceptance rate and the spatial coverage increase with the fixed operating cost per OCH vehicle per day  $c_{0C}$ . The CB vehicle use decreases as  $c_{0C}$  ccincreases. The results of this study can provide technical support for CB operators who design CB networks.

**Keywords:** customized bus; online car-hailing service data; hierarchical clustering; line selection model; network planning

# 1. Introduction

The public transport service is facing problems with overcrowding, low punctuality, and the amount of time taken to travel in peak periods, which greatly affect the satisfaction of passengers with the public transport service and reduces the attraction of public transport. Thus, more people are forced to choose private cars, taxis, and online car-hailing (OCH). However, the increase in these individual motorized services has presented a number of challenges: the risk of increased vehicular travel and reduced public transit use, increased congestion, and shifts in mobility patterns, which are difficult to predict [1]. These individual motorized travel modes are characterized by low resource use and high travel costs. To sustainably meet these challenges, considering congestion, environmental impacts, and fuel consumption, new forms of transport must be explored [2].

Big traffic data have enabled the creation of innovative traffic services. The combinations of big data, mobile Internet, artificial intelligence, and cloud computing have led to many new forms of Mobility as a Service (MaaS). With the help of pedestrian–vehicle positioning, online reservation, and electronic payment technologies, MaaS can accurately and quickly respond to mass personalized travel demands and provide a variety of options for travelers. On the basis of meeting individual travel needs, individual motorized travel can be guided to customized bus (CB) travel based on big data. These technologies help with realizing the innovation of traffic service modes and the intensive transformation of traffic demand. CBs can provide direct and efficient transit services for groups of commuters with similar travel demands [3], which is conducive to improving dweller trip structure, alleviating traffic congestion, and reducing environmental pollution. A comparison of CB with OCH and conventional buses is provided in Table 1.

Table 1. Comparison of a customized bus (CB) with online car-hailing (OCH) and conventional buses
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CB VS. OC	Н	CB VS. Conventional Bus			
<b>Common Points</b>	Advantages of CB	<b>Common Points</b>	Advantages of CB		
<ul> <li>Reservations can be made online</li> <li>Demand response</li> <li>One seat for one person and a comfortable ride</li> <li>Door-to-door service</li> </ul>	<ul><li>Bus lanes are accessible</li><li>Cheaper bus fare</li><li>Green travel</li></ul>	<ul> <li>They both belong to the category of public transport and have the right to travel in bus lanes</li> <li>There are lines and stops</li> </ul>	<ul> <li>Advance reservation</li> <li>More flexible lines</li> <li>Fewer stops, quicker</li> <li>Higher comfort</li> </ul>		

Demand-responsive transit (DRT) systems are a class of transit services in which a fleet of vehicles dynamically changes routes and schedules to accommodate demand within a service area and can flexibly provide service [4]. Amirgholy and Gonzales [4] employed an analytical model to approximate the agency's operating cost for running a DRT system with dynamic demand and the total generalized cost that users experience as a result of the operating decisions. Flexible transit services combine the characteristics of fixed-route public transit and a demand-responsive service and are able to replace the conventional public transit service under many conditions. The demand-responsive connector is one of these flexible transit services and has already been operated as feeder transit in some cities [5]. Shen et al. [5] proposed a two-stage routing model to minimize the system cost, considering both the service provider and riders, to address the vehicle routing operation problem of the demand-responsive connector system with on-demand stations. Chen and Nie [6] analyzed a demand-adaptive service that connects passengers from their origin/destination to the fixed-route service to improve accessibility.

The CB is a new and innovative mode of DRT system that provides an advanced, attractive, and user-oriented service to specific clientele, especially commuters, by aggregating their similar travel-demand patterns using online information platforms, such as the Internet, telephones, and smartphones [7]. In terms of a customized service, route design plays a vital role in the CB operation system [8]. Li et al. [9] established a real-time scheduling model for single-line CB transit to optimize the system. The CB line that was studied was a fixed line with fixed stations and passenger reservation was known. Only one type of bus was considered in this study.

The CB service design problem involves the optimization of a set of vehicle routes, the layout of pick-up and drop-off stations, and timetables. Tong et al. [10] developed a joint optimization model to address several important practical issues: (1) how to formulate a holistic traveler mobility optimization approach to determine bus stops, passenger-to-vehicle assignment, and detailed bus route and schedule; and (2) how to integrate and solve capacitated trip-to-bus assignment and bus timetabling problems for large-scale networks. Ma et al. [11] proposed a methodological framework for CB network design using a questionnaire data collected on the Internet. Conducting online surveys is passive and limited, as well as inefficient and costly in investigating all the OD without a specific aim [12]. Ma et al. [13] studied the problems associated with the operation of CBs, such as stop selection, line planning, and timetables, and established a model for CB stop planning and timetables.

Li et al. [14] established a mixed-load CB routing model with a time window which is a mixed integer programming model. Guo et al. [8] developed a mixed integer programming model to formulate a CB multivehicle routing problem, providing suggestions for bus stop locations and routes. The model can determine passenger-to-vehicle assignment based on a series of constraints, such as operation standards and the number of stations. Li et al. [12] proposed a methodological framework of extracting potential CB routes from bus smart card data, which consisted of three processes: trip reconstruction, OD area division, and CB route extraction. Lyu et al. [3] proposed a CB line planning framework called CB-Planner, which is applicable to multiple travel data sources. Issues including bus stop locations, bus routes, timetables, and passengers' probabilities of choosing CB were simultaneously optimized by a mathematical programming formulation.

In the field of CB stop deployment, Lyu et al. [15] formulated the CB stop deployment problem as a facility location problem, which aims to find the minimum number of stops and their optimal locations, such that these stops can cover at least a given coverage percentage of passengers within the given coverage radius of a stop. They employed integer linear programming to find the best locations for CB stops. Lyu et al. [3] developed a heuristic solution framework that includes a grid-density-based clustering method for efficiently discovering potential travel demands, a CB stop deployment algorithm to minimize the number of stops and walking distance, and dynamic-programming-based routing and timetabling algorithms for maximizing estimated profit.

The determination of recommended taxi pick-ups can be used for reference in the determination of CB stops. Based on spatio-temporal clustering, Zhang et al., [16] proposed a method of recommending pick-ups for taxi drivers using taxi global positioning system (GPS) data. Zhu et al. [17] invented a method to select a recommended pick-up point by integrating various traffic influencing factors to ensure that the setting of the pick-up point is compatible with the actual traffic situation.

As an on-demand transport service, taxis play an important role in urban systems, and the pick-up and drop-off locations in taxi GPS trajectory data have been widely used to detect urban hotspots for various purposes [18]. Lyu et al. [15] proposed a bus line planning framework, called T2CBS, by taking full advantage of taxi trajectory data. Based on taxi GPS trajectory data from Shenzhen, China, Hu et al. [19] explored taxi drivers' operation behavior and passengers' demand. Ma et al. [20] modeled and analyzed the changes in the daily driving patterns of taxis in a disrupted market by mining large-scale taxi trajectory data sets, and distinct patterns were extracted using the k-means clustering method. Liu et al. [21] proposed a unified framework to design, optimize and analyze mobility-on-demand operations, and calibrated the proposed framework using the taxi demand data.

Online car-hailing apps/platforms have emerged as novel and popular means to provide an on-demand transportation service via mobile apps [22]. However, few studies have focused on mining the travel demand using OCH travel data. Wang et al. [22] presented a supply–demand prediction framework for online car-hailing services using deep neural networks that can automatically discover complicated supply–demand patterns from the car-hailing service data. Jiang et al. [23] proposed a short-term demand prediction method for an OCH service based on a least squares support vector machine using network car order data as the network car demand data to test the model.

Using latitude and longitude data, the main clustering methods used to determine specific function point are k-means clustering, the density-based spatial clustering of applications with noise (DBSCAN), and hierarchical clustering. The k-means algorithm is used to cluster commuting data, which are presented on longitude and latitude coordinates assuming that each centroid of the clusters would be reasonable locations of vertiports for personal air vehicles [24]. Lyu et al. [15] extended the traditional density-based clustering algorithm DBSCAN to an algorithm T-DBSCAN, to cluster trajectories with nearby pick-up and drop-off points and similar pick-up timestamps. Li et al. [12] use an improved DBSCAN algorithm to address the OD area division and CB route extraction to extract potential CB routes based on bus smart card data. Zhen et al. [25] used the improved hierarchical clustering algorithm based on density clustering to create the same OD clustering, which used the Integrated Circuit (IC) card data and the public transport GPS data to extract passengers' travel

OD data. Luo et al. [26] proposed an algorithm to extract the hotspot areas of urban residents with a hierarchical clustering method using the stop-point data obtained from a mobile phone travel survey. Pusadan et al. [27] used agglomerative hierarchical clustering (AHC) to determine the optimal waypoints of the flight route in several segments based on range area coordinates (latitude and longitude) of every waypoint. Euclidean distance was used to measure distances between waypoints with two centroids as a result of clustering AHC.

In the above studies, the data used in CB line planning were generally taxi trajectory data and an online questionnaire, and few studies used OCH data. The constraints of minimum demand and length limitation were not considered by Ma et al. [11] during the CB line of area division and line OD area pairing. Studies tended to only consider one type of bus. As such, our contributions are as follows: (1) based on hierarchical clustering, the CB network is planned using OCH data; (2) in the four steps of CB network planning, line length and minimum demand constraints are proposed to reduce computational redundancy; and (3) based on the line selection model proposed by Ma et al. [11], the cost factors are improved, and a model considering multiple CB vehicles types is constructed.

This paper is organized as follows. Section 2 presents the process and details of CB network planning, outlining the building of the line selection model. Section 3 describes the case analysis based on the CB network planning method. Sensitivity was analyzed to reveal the influence of CB vehicle types, cost factor weights, and the fixed operating cost in Section 4. Section 5 provides concluding remarks and future research work.

#### 2. CB Network Design Methodology

#### 2.1. CB Network Design Processing

The CB line planning process mainly involves the following four steps, as shown in Figure 1:

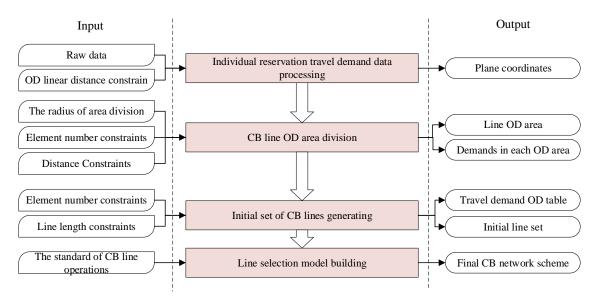


Figure 1. Framework of CB network planning. Note: origin-destination (OD).

(1) Processing the individual travel booking demand data: The individual travel booking demand data processing mainly involves screening and cleaning data, for which the OD linear distance constraint is used. Based on longitude and latitude data, ArcGIS 10.2 (Esri, USA) was used to convert them into plane coordinates to provide data support for network planning.

(2) Dividing CB line OD areas: Passengers board a CB at the origin area stops and alight at the destination stops, which are non-fixed stops. One stop at each point of demand makes the whole operation time too long and increases the operation cost. However, sharing the same station by passengers who are far away causes the CB to lose its door-to-door advantage. Therefore, a stop should

serve areas in which the distance between passengers' origins or destinations is within a reasonable range. Hierarchical-clustering-based origin–destination (OD) region division is used to find CB stop areas to be selected in CB network planning. The service area of a bus stop is determined by the radius of area division. The line length and minimum demands need to be met to reduce the calculation amount and rationally use resources. The element number constraints and distance constraints are taken into consideration in the OD region division in which the line OD areas and demands in each OD area are obtained.

(3) Generating an initial set of CB lines: Based on the results of CB line OD area division, a series of lines is gained by pairing the origin areas with the destination areas. The travel demands with the same order number in both origin areas and destination areas on this line are the demands on the line. Then, the travel demand OD table is created. The lines satisfying the line length and element number constraint settings are preserved, which form the initial set of lines. This can reduce the calculation amount in the next step.

(4) Establishing the CB line selection model: The CB is a kind of green and intensive public transportation. It can effectively reduce personalized motorized travel, thus reducing energy consumption, pollution emissions, and road congestion. Since not all lines in the initial set of CB lines are suitable for running CBs, a model is needed to determine whether each line is suitable for providing CB services. The operating lines and CB network scheme are determined by setting up a generalized cost objective function about the operating cost, social benefits, and the cost of passengers whose input is the standard of CB line operation.

We made the following assumptions in this study: (1) passengers travel by either CBs or OCH; (2) each bus only runs one route and starts from the origin area and ends in the destination area; (3) passengers can only board in the origin areas and alight in the destination areas; and (4) the CB line length is represented by the average travel distance of all the travel demands on this line.

The sets, indices, and parameters used in this study are listed in the Appendix A.

#### 2.2. Individual Reservation Travel Demand Data Processing

The order data of OCH are the record of completing an OCH service. We selected a few fields that are useful for CB network planning, including the order number, the information about when and where the OCH passengers get on and off, passenger mileage, and passengers' due expenses, which are shown in Table 2.

Fieldname	Definition	Data Type
ORDER_NO	Order number	Varchar
DEST_VEH_LON	Longitude of real vehicle arrival site	Number
DEST_VEH_LAT	Latitude of real vehicle arrival site	Number
ON_TIME	Actual boarding time	Date
OFF_TIME	Actual disembarkation time	Date
PASSENGER_MIL	Passenger miles	Number
RECEIVABLE	Receivable amount	Number
REAL_VEHICLE_LON	Longitude of the actual departure point of the vehicle	Number
REAL_VEHICLE_LAT	Latitude of the actual departure point of the vehicle	Number

Table 2. Description of data used in th	is study.
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The specific data processing steps were as shown in Figure 2. We eliminate the data with a linear distance less than  $l'_{min} = 3$ . According to Ma et al. [11], the area coverage radius is 2.5 km, and the minimum length of the line operation is determined to be  $l_{min} = 8$ . Hence, the demands with a line distance less than  $l'_{min} = 3$  are not within the service range of the CB. Then, ArcGIS (Esri, USA) was used to convert longitude and latitude coordinates into plane coordinates.

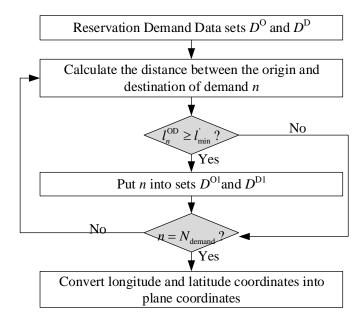


Figure 2. Process for individual reservation travel demand data processing.

## 2.3. CB Line OD Area Division

Cluster analysis is a main task in exploratory data mining and a common technique for statistical data analysis, which is an important field of unsupervised learning. Cluster analysis involves attempting to divide the samples in a data set into several disjoint subsets, and each subset is called a "cluster" [28]. Hierarchical clustering is suitable for the CB travel demand clustering, which is one of the typical cluster models [11].

Hierarchical clustering, also known as connectivity-based clustering, is based on the core idea of objects being more related to nearby objects than to objects farther away. These algorithms connect objects to form clusters based on their distance. Agglomerative hierarchical clustering (AHC) is a bottom-up approach: each observation starts in its own cluster, and pairs of clusters are merged when moving up the hierarchy [29]. The metric for hierarchical clustering used in this study was Euclidean distance. The maximum distance between elements of each cluster (also called complete-linkage clustering) is used as the linkage criteria between two sets of observations A and B used in this paper. The specific process is as follows, as shown in Figure 3:

Step 1. The origins of demands in Section 2.2 are classified using AHC. The number of elements (observed objects) in each category  $N_{\alpha}^{O}$  is obtained.

Step 2. The centroid coordinate of each category is calculated. A centroid is the means of the observations in one cluster, whose method of calculation is given by Ma et al. [11]. If  $N_{\alpha}^{O} \ge N_{\min}^{O}$ , the category is retained; otherwise, it is deleted. The line distance between the centroid and destination of the arbitrary element *m* in each origin category  $\alpha$  and  $l_{\alpha m}$  is calculated; that is, we calculate the distances from the destinations of all observed objects to the centroid in each category. If  $l_{\alpha m} \ge l_{\min}^{\prime\prime}$ , the element *m* is retained; otherwise, it is deleted from the category  $\alpha \alpha$ . In this paper,  $N_{\min}^{O} = N_{\min}^{D} = 9$  and  $l_{\min}^{\prime\prime} = 2.5$ .

Step 3. Repeat Step 2 until all elements (observed objects) and categories (origin areas) are verified.

Step 4. The destinations of the demands are classified using AHC. The number of elements in each category  $N_{\beta}^{D}$  is determined.

Step 5. If  $N_{\beta}^{D} \ge N_{\min}^{D}$ , the category is retained; otherwise, it is deleted.

Step 6. Repeat Step 5 until all elements (observed objects) and categories (destination areas) are verified.

Step 7. Calculate the centroid coordinate of each destination category.  $l_{\alpha m} \ge l''_{\min}$  is set to avoid situations in which the origin and destination of the same demand is in the same class.

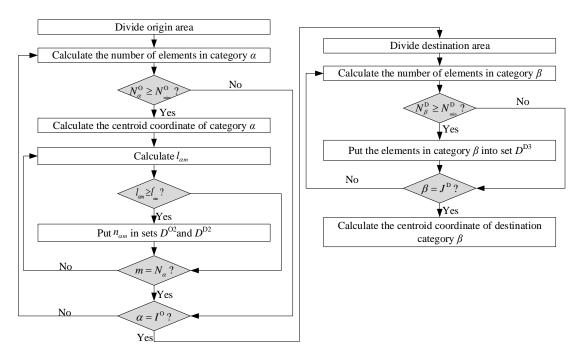


Figure 3. Process for CB line OD area division.

# 2.4. Initial Set of CB Lines Generating

A line set containing  $L = I^O \times J^D$  lines is obtained by paring the O and D areas. According to Ma et al. [11], the minimum length of the line operation is determined to be  $l_{min} = 8$ . If the demands on one CB line are too low—for instance, less than  $N_{min} = 9$  (because of this, CB occupancy must be guaranteed to be at least 50%, and the maximum load capacity per CB vehicle is 18 people/bus, meaning that  $N_{min}$  is determined to be 9)—there is no need to operate CB vehicles on the line. To improve the efficiency of the CB network planning process, the lines which do not satisfy the demand constraints do not need to be considered in the following line selection model, as shown in Figure 4.

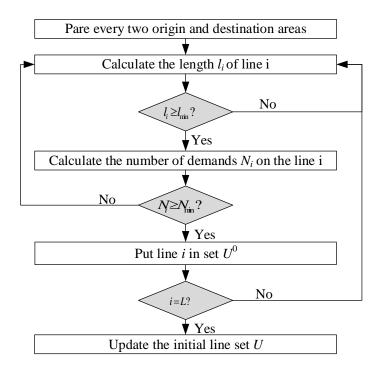


Figure 4. Process for generating the initial set of CB lines.

#### 2.5. Line Selection Model Building

A CB transport system involves stakeholders, including both suppliers and demanders, as well as the overall interests of society. CB operation increases the operating costs of CB suppliers, and the CB passengers should pay bus fares. However, this will reduce vehicle pollution emissions and ease traffic congestion, which are overall benefits to society. The problem with line selection is creating a multi-faceted comprehensive balance. Therefore, the generalized costs of the CB system in this study mainly include the company's operating cost, environmental cost, traffic congestion cost, and tge passenger cost.

The company's operating cost is determined using the following function:

$$Z_{1i} = \sum_{j=1}^{n} (c_{OBj} \times N_{Bji}) \times l_i + \sum_{j=1}^{n} (c_{0Bj} \times N_{Bji}) + c_{OC} \times N_{Ci} \times l_i + c_{0C} \times N_{Ci}$$
(1)

where the first part of Equation (1) is the fuel costs of CBs related to mileage, and the second part is the fixed operating costs of CBs related to vehicle purchase expense, taxes and dues, vehicle repair and maintenance costs, the depreciation of vehicles, and the driver's salary. The third and fourth parts of Equation (1) are the fuel cost and fixed cost of OCH, respectively, which were not considered by Ma et al. [11].

The environmental cost is calculated as

$$Z_{2i} = c_E \times \left[ \sum_{j=1}^{n} \left( W_{Bj} \times N_{Bji} \right) \times l_i + W_c \times N_{Ci} \times l_i \right]$$
(2)

The traffic congestion cost is determined using the following function:

$$Z_{3i} = c_s \times \left[ \left( \frac{l_i}{v_{Bs}} - \frac{l_i}{v_B} \right) \times n_{Bi} + \left( \frac{l_i}{v_{Cs}} - \frac{l_i}{v_C} \right) \times n_{Ci} \right]$$
(3)

The cost of fares paid by passengers is calculated as follows:

$$Z_{4i} = n_{Bi} \times \left( c_{Bf} \times f_1 \times \frac{l_i - d^B}{5} + c_{Bo} \right) + n_{Ci} \times \left[ f_2 \times \left( c_{Cf} \times l_i + c_{Ct} \times \frac{l_i}{v} \times 60 + c_{Cn} \times f_3 \times l_i - d^C \right) + \left( 1 - f_4 \right) \times c_{\min} \right]$$
(4)

where the first part of Equation (4) is the fare paid by all CB passengers on line *i*, the second part is the fare paid by all OCH passengers on line *i*, and  $Z_{4i}$  represents the interest of passengers, which was not considered by Ma et al. [11].

Based the model built by Ma et al. [11], the objective function  $Z_i$  of the line operating standard model can be determined using the linear weighted sum of the four parts as

$$\min Z_i = \omega_1 Z_{1i} + \omega_2 Z_{2i} + \omega_3 Z_{3i} + \omega_4 Z_{4i}$$
(5)

where the weights  $\omega_1, \omega_2, \omega_3$  and  $\omega_4$  could be determined based on Ma et al. [11].

The number of passengers taking CB  $n_{Bji}$  and the number of passengers taking OCH  $n_{Ci}$  are the decision variables. As can be seen from Formulas 1–5,  $n_{Bji}$  varies with the fixed operating costs, the type of CB vehicles or weights  $\omega_1$ ,  $\omega_2$ ,  $\omega_3$  and  $\omega_4$ . In addition, the number of CBs required, the CB line length and the service level are also different.

One constraint is that CB occupancy must be guaranteed to be at least 50%:

$$N_{Bji} = \begin{cases} \frac{n_{Bji}}{\alpha_{Bj}}, \frac{n_{Bji}}{\alpha_{Bj}} \times \alpha_{Bj} - n_{Bji} < 50\% \times \alpha_{Bj} \\ \frac{n_{Bji}}{\alpha_{Bj}} - 1, \text{ otherwise} \end{cases}$$
(6)

According to the existing travel experience, the length of a CB line is set as the average travel distance corresponding to the travel demand of the routes:

$$l_i = \frac{\sum_{h}^{n_i} l_{\rm ih}}{n_i} \tag{7}$$

To ensure no excessive waste of resources, the length of CB lines and the travel demand on the lines must meet certain requirements; that is, the length of the CB lines must be greater than the minimum length, and the travel demand must be greater than the minimum demand:

$$l_i \ge l_{\min} \tag{8}$$

$$n_i \ge n_{\min}$$
 (9)

The principle of demands is that the number of passengers taking CB vehicles of type *j* plus the number of passengers taking OCH should be equal to the amount of total travel demand on the line *i*, which is known.

$$\sum_{i=1}^{M} n_{Bji} = n_{Bi}$$
(10)

$$n_{Bi} + n_{Ci} = n_i \tag{11}$$

$$n_{Bji}, n_{Bi}, n_{Ci} \in N \tag{12}$$

 $N_{Ci}$  is the number of OCH vehicles on each line, formulated as

$$N_{Ci} = \frac{n_{Ci}}{\alpha_C} \tag{13}$$

Solving the CB line selection model is an integer programming problem and a discrete optimization problem [11]. The branch-and-bound method was used to solve the model in MATLAB (MathWorks, USA). The number of passengers served by the CB and OCH on each line can be calculated. The lines selected for running CBs are those on which the number of CB passengers is greater than zero; otherwise, the lines are operated by OCH. The number of CB vehicles on each CB line is thus obtained.

## 2.6. Service Level Evaluation

Based on the research of Ma et al. [11], the following evaluation indexes are established to evaluate the service level of the CB network.

The service rate  $\gamma_s$  is the proportion of the total number of people served by CBs to the number of reservation demands, which can be presented as

$$\gamma_s = \frac{\sum_{i=1}^{k} \sum_{j=1}^{\Omega} n_{Bi}}{N_{\text{demand}}} \times 100\% = \frac{\sum_{i=1}^{k} n_{Bi}}{N_{\text{demand}}} \times 100\%$$
(14)

The average load factor  $\gamma_l$  is the proportion of the total number of people served by CBs to the maximum number of seats provided by CBs, which is formulated as

$$\gamma_l = \frac{\sum_{i=1}^k \sum_{j=1}^\Omega n_{Bi}}{\sum_{i=1}^k \sum_{j=1}^\Omega \frac{n_{Bji}}{\alpha_{Bj}} \times \alpha_{Bj}} \times 100\%$$
(15)

The site coverage rate  $\gamma_0$  is the proportion of the CB site areal coverage to the total demand areal coverage, which is as follows:

$$\gamma_o = \frac{A_{\text{service}}}{A_{\text{total}}} \times 100\% = \frac{I\prime + J\prime}{I^O + I^D} \times 100\%$$
(16)

where  $A_{\text{service}}$  is the area covered by the demands served by CBs,  $A_{\text{total}}$  is the area covered by all the demands,  $I \prime$  is the number of origin categories used on the optimized lines, and  $J \prime$  is the number of destination categories used on the optimized lines.

### 3. Case Study

#### 3.1. Data Processing

Passengers/consumers send requests through OCH software, and operators obtain the requests and send instructions to drivers. One driver responds to one request, and OCH software informs passengers of their successful access to the service through OCH software. Then, the driver picks up passengers at the prescribed place and takes passengers to their destination. When a trip is finished, the OCH platform records the order number, order generation time, time and place of boarding and disembarking, passenger mileage, receivables and other information of the trip. The data of this paper were obtained from eight OCH platforms including DiDi, Shouqi Limousine & Chauffeur, CAOCAO, Ucar, etc.

On 27 July 2017 (Monday), there were 1,066,983 OCH trips in Beijing, which are shown in Figure 5: the 70,537 trips between 08:00 and 09:00 were selected for planning CB lines, which is the morning rush hour. A total of 44,043 pieces of data were left after removing the trips with a Euclidean metric less than  $l'_{min} = 3$ .

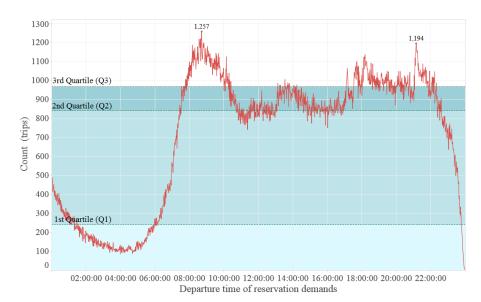


Figure 5. Reservation demands' time variation throughout 24 July 2017 (Monday).

### 3.2. CB Line OD Areas

The origin areas were divided into 334 categories. The origin hierarchical clustering tree is shown in Figure 6, which illustrates the arrangement of the clusters produced by AHC. In the figure, the *y*-axis marks the distance at which the clusters merge, whereas the objects are placed along the *x*-axis so that the clusters do not mix. The nodes on the bottom of this tree represent 44,043 individual observations all plotted at zero distance (which are not shown in Figure 6), and the remaining nodes represent the clusters to which the data belong, with the vertical bar representing the distance. The distance between merged clusters is monotonous, increasing with the level of the merger. Figure 6 shows distances greater than or equal to 5000 m. The 334 origin categories' numbers are marked in the horizontal axis. To clearly display category numbers, only the numbers of some categories are shown here.

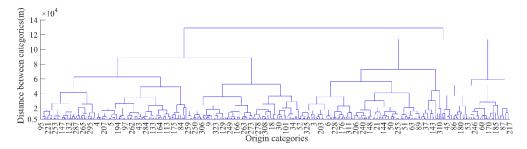


Figure 6. Origin hierarchical clustering tree.

We removed the elements for which the number of elements in a cluster is less than  $N_{\min}^O = 9$  and in which the distance from the destination to the origin centroid is less than  $l_{\min}'' = 2.5$ . After screening, 267 categories were left, involving 42,563 trips, as shown in Figure 7. Among them, the five origin areas with the highest demand density are the Central Business District (CBD) (with 812 trips), Dongdan (with 779 trips), Wangjing (with 771 trips), Taiyanggong (with 744 trips), and Shijicheng (with 684 trips).

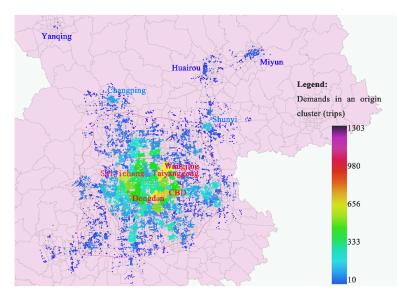


Figure 7. Origin hierarchical clustering diagram.

The destination areas were divided into 369 categories. The destination hierarchical cluster tree is shown in Figure 8. We removed the elements for which the number of elements in a cluster was less than  $N_{\min}^D = 9$ . After screening, 265 categories remained, involving 42,189 trips, as shown in Figure 9. Among them, the top five destination areas in terms of demand density were Xidan (1303 trips), CBD (1300 trips), Wangjing (1213 trips), Zhongguancun (1079 trips), and Sanlitun (917 trips).

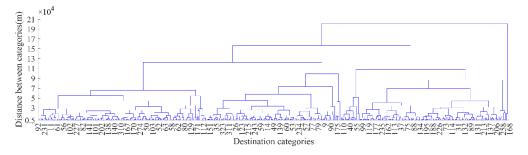


Figure 8. Destination hierarchical clustering tree.

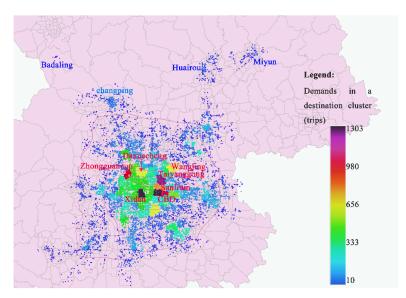


Figure 9. Destination hierarchical clustering.

Figure 10 shows the centroid of the origin and destination categories.

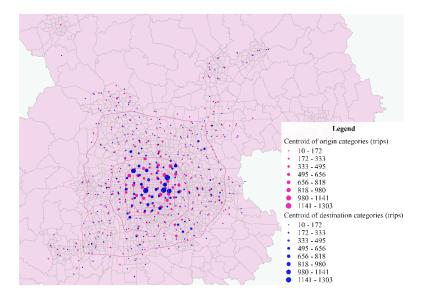


Figure 10. Cluster center distribution of origins and destinations.

#### 3.3. Initial Line Set

Based on the results of the OD area division in Section 3.2, 70,755 lines were obtained by pairing the OD areas, which formed a set of lines to be selected. A travel OD demand table was obtained by processing the travel demand data corresponding to the 70,755 lines. To compound the actual situation, the length of a CB line was set to the average travel distance of all the demands on the line. We obtained 489 lines that would satisfy the line length constraints  $l'_{min} = 8$  and the demands constraints  $N_{min} = 9$  outlined in Section 2.4.

## 3.4. Optimized CB Lines

The final operating scheme for the Beijing CB network was settled using MATLAB (MathWorks, USA) according to the line selection model in Section 2.5. The related parameters were as follows: the average load capacity per OCH  $\alpha_C = 2$ , the fuel cost per kilometer per OCH vehicle  $c_{OC} = 0.56$ , the fixed operating cost per OCH vehicle per day  $c_{0C} = 0$ , the environmental pollution cost per unit of pollution

 $c_E = 3.6$ , the pollutant emissions per OCH per kilometer  $W_c = 0.4$ , the value per unit of time  $c_s = 36$ , the average running speed of the bus in the case of exclusive bus lanes and traffic congestion  $v_{Bs} = 28$ , the average running speed of buses during normal running  $v_B = 35$ , the average running speed of cars during traffic congestion  $v_{Cs} = 26$ , the average running speed of cars during normal running  $v_C = 46$ , the CB fare per person per kilometer  $c_{Bf} = 3.0$ , CB fixed fare  $c_{Bo} = 8.4$ , OCH distance fare  $c_{Cf} = 1.6$ , the time fare based on time interval  $c_{Ct} = 0.8$ , the long distance fare charging  $c_{Cn} = 0.8$ , average speed of an OCH v = 30, the weight of operating cost  $\omega_1 = 0.2$ , the weight of environmental cost  $\omega_2 = 0.3$ , the weight of traffic congestion cost  $\omega_3 = 0.3$ , the weight of passengers' cost  $\omega_4 = 0.2$ ,  $d^B = 20$ ,  $d^C = 20$ , and  $c_{\min} = 13$ . Table 3 lists the fuel cost per kilometer per bus for CB type *j*, the fixed operating cost per bus per day for CB type *j*, and the pollutant emissions per bus per kilometer for the CB type *j*.

Parameters	When $\alpha_{Bj} = 49$	When $\alpha_{Bj} = 30$	When $\alpha_{Bj} = 28$	When $\alpha_{Bj} = 18$
c <sub>OBj</sub>	1.64	0.97	0.97	0.88
$c_{0Bi}$	449	396	396	360
$W_{Bj}$	1.3	1.2	1.2	1.0

Table 3. Parameters for CB buses with different maximum load capacities per CB vehicle.

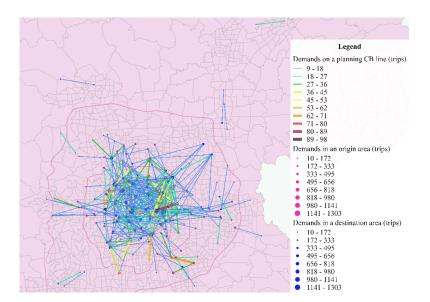
In Figures 11–16 and Tables 4–7, I–IV show that only one type of CB vehicle is used on each CB line, with 49, 30, 28, and 18 seats, respectively. I & IV indicate that two types of CB vehicles, with 49 and 18 seats, are used on one CB line. Similarly, I & III indicate that CB vehicles with 49 and 28 seats are operating on one CB line.

We planned 423 optimized CB lines for which a combination of two types of CB vehicles with 49 seats and 18 seats were used, as shown in Figure 11.  $c_{0C} = 0$ ,  $\omega_1 = 0.2$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.2$  were set. Among them, the top six lines in terms of demands served by CB are as follows:

- 1. From ShiQiao GuoMao Serviced Apartment to Beijing Gateway Plaza (with a total travel demand of 100 trips and CB demand for 98 trips);
- 2. From Shifoying Dongli to Capital Institute of Pediatrics (with a total travel demand of 84 trips and CB demand of 84 trips);
- 3. From Xibahedongli to CBD Core Area (with a total travel demand for 67 trips and CB demand for 67 trips);
- 4. From Xinkangjiayuan to Jingdong Dasha (with a total travel demand for 64 trips and CB demand for 64 trips);
- 5. From Linglongtiandi to Haixing Dasha (with a total travel demand for 62 trips and CB demand for 62 trips); and
- 6. From Juyuan Beili to Shunsitiao (with total travel demands for 62 trips and CB demands for 62 trips).

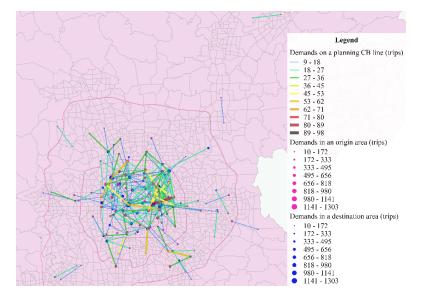
Similarly, 204 CB lines are planned when only one type of CB vehicle with 30 seats runs on each CB line, which is shown in Figure 12. Among them, the top six CB lines in terms of demands served by CB are as follows:

- 1. From ShiQiao GuoMao Serviced Apartment to Beijing Gateway Plaza (with a travel demand for 100 trips and CB demand for 90 trips);
- 2. From Shifoying dong li to Capital Institute of Pediatrics (with a total travel demand of 84 trips and CB demand for 84 trips);
- 3. From Xibahedongli to CBD Core Area (with a total travel demand for 67 trips and CB demand for 60 trips);
- 4. From Xinkangjiayuan to Jingdong Dasha (with a total travel demand for 64 trips and CB demand for 60 trips);
- 5. From Linglongtiandi to Haixing Dasha (with a total travel demand for 62 trips and CB demand for 60 trips); and



6. From Juyuan Beili to Shunsitiao (with a total travel demand for 62 trips and CB demand for 60 trips).

**Figure 11.** CB lines using I & IV when  $c_{0C} = 0$ ,  $\omega_1 = 0.2$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.2$ .



**Figure 12.** CB lines using II when  $c_{0C} = 0$ ,  $\omega_1 = 0.2$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.2$ .

## 4. Sensitivity Analysis

## 4.1. Problem Statement

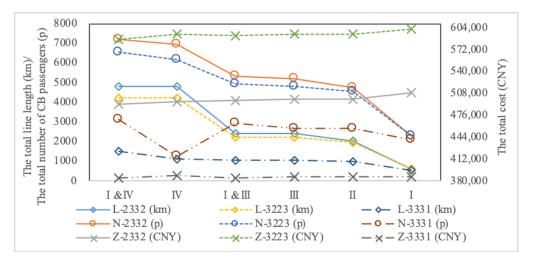
To reveal the influences of the different maximum load capacities per CB vehicle  $\alpha_{Bj}$ , the fixed operating cost of OCH  $c_{0C}$ , the weight of the operating cost  $\omega_1$ , the weight of the environmental cost  $\omega_2$ , the weight of the traffic congestion cost  $\omega_3$ , and the weight of the cost of passengers  $\omega_4$ , we analyzed the sensitivity of these parameters.  $c_{0C}$  represents the main investment in OCH, including the car purchase cost, insurance (full) fee, car maintenance fee, annual check-up fees, salary of the driver, etc., in different forms. For example,  $c_{0C} = 0$  means that OCH vehicles are personally owned vehicles, for which the fixed operating costs are not considered in this paper.  $c_{0C} = 20$ ,  $c_{0C} = 30$ , and  $c_{0C} = 60$  denote different acquisition costs of taxi vehicles.  $\omega_1$ ,  $\omega_2$ ,  $\omega_3$  and  $\omega_4$  represent the proportion of the attention paid by decision-makers to each factor when CB lines are planned. For example,  $\omega_1 = 0.2$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.2$  (abbreviated as 2332 in Tables 4–7) mean that decision-makers pay more attention to the

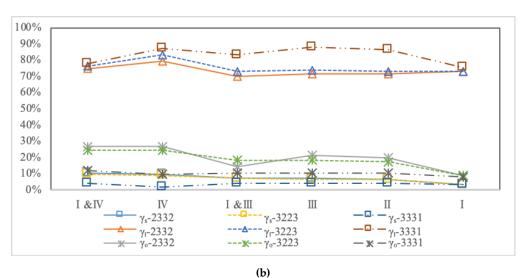
environmental pollution and congestion issues. Similarly,  $\omega_1 = 0.3$ ,  $\omega_2 = 0.2$ ,  $\omega_3 = 0.2$ , and  $\omega_4 = 0.3$  (abbreviated as 3223 in Tables 4–7) mean that decision-makers regard operating costs and the cost of passengers as more important.  $\omega_1 = 0.3$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.1$  (abbreviated as 3331 in Tables 4–7) indicate that decision-makers pay more attention to operating costs, environmental pollution, and congestion issues.

Indexes regarding the CB lines, CB vehicles, CB passengers, and service level of the CB network were chosen to evaluate the CB networks in different conditions, as shown in Figures 13–16 and Tables 4–7.

## 4.2. The Influence of $\alpha_{Bi}$

In Figure 13a, the abscissa is the operating condition related to CB vehicle type usage. The left ordinate indicates the total number of CB passengers and the total line length, and the right ordinate indicates the total cost. The abscissa in Figure 13b is consistent with that in Figure 13a. The ordinate indicates  $\gamma_s$ ,  $\gamma_l$ , and  $\gamma_o$ .





**Figure 13.** Evaluation indexes when  $c_{0C} = 0$ . (a) The total line length, the total number of CB passengers, and the total cost. Note: p is short for people. (b) The service rate, average load factor, and site coverage rate.

(a)

The comparative results of the number of optimized lines, the total line length, the average line length, the number of type 1 CB vehicles, the number of type 2 CB vehicles, the total number of CB vehicles, the number of passengers served by type 1 CB vehicles, the number of passengers served by type 2 CB vehicles, and the total number of CB passengers in different scenarios when  $c_{0C} = 0$  are presented in Table 4.

Weights	CB Vehicle Types	Number of Optimized Lines	Average Line Length (km)	Number of Type 1 CB Vehicles (Bus)	Number of Type 2 CB Vehicles (Bus)	Total Number of CB Vehicles (Bus)	Number of Passengers Served by Type 1 CB Vehicles	Number of Passengers Served by Type 2 CB Vehicles
	I & IV	423	11.41	63	367	430	2262	4940
	IV	423	11.41	-	-	485	-	-
2332	I & III	237	10.27	37	205	242	1526	3785
2332	III	237	10.27	-	-	259	-	-
	Π	204	10.05	-	-	222	-	-
	Ι	61	9.51	-	-	63	-	-
	I & IV	362	11.64	63	306	369	2262	4278
	I & III	211	10.48	33	183	216	1400	3517
3223	IV	362	11.64	-	-	411	-	-
3223	III	211	10.48	-	-	232	-	-
	Π	190	10.18	-	-	207	-	-
	Ι	61	9.51	-	-	63	-	-
	I & III	97	10.90	34	67	101	1449	1509
	I & IV	116	12.79	57	66	123	2105	986
3311	Ι	55	9.62	-	-	57	-	-
3311	Π	93	10.62	-	-	103	-	-
	III	97	10.90	-	-	108	-	-
	IV	76	14.82	-	-	79	-	-

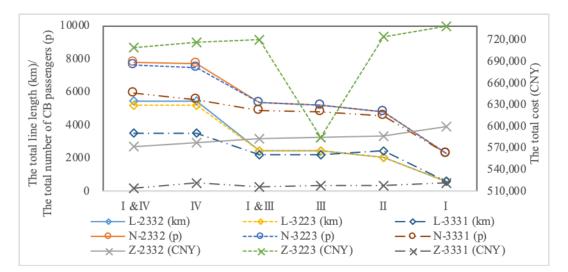
**Table 4.** Evaluation indexes of CB lines, vehicles, and passengers when  $c_{0C} = 0$ .

Combining Table 4 with Figure 13, the most cost-effective choice is to use a combination of CB vehicles with 49 seats and 18 seats (I & IV) to provide services on one CB line because they serve the most passengers at the lowest cost, and create the longest CB lines with the highest service rate, the highest site coverage rate, and the second highest average load factor. Although this combination provides the same CB line length to serve slightly fewer passengers, gaining relatively higher average load factor, equal site coverage rate, and relatively lower service rate, the cost is much higher compared with I & IV when only one type of CB vehicle with 18 seats (IV) is used. The more seats, the less cost-effective the system is when only one type of vehicle is running. Using only one type of CB vehicle with 49 seats (I) is the least cost-effective. For instance, the total CB line length, the total number of CB passengers, the total cost, the service rate, the site coverage rate, and the average load factor of I&IV are 8.32, 3.18, 0.97, 3.18, 3.15, and 1.01 times of that IV, respectively, when  $c_{0C}$  and decision-makers pay more attention to the environmental pollution and congestion issues.

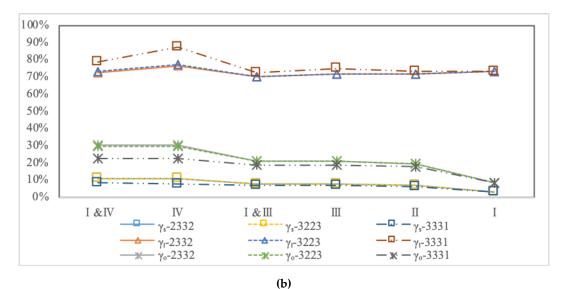
### 4.3. The Influence of $\omega_1$ , $\omega_2$ , $\omega_3$ and $\omega_4$

The CB bus lines with the longest total CB line length that serve the most CB passengers can be planned when  $\omega_1 = 0.2$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.2$ . The highest  $\gamma_s$  and  $\gamma_o$  occur with the highest service acceptance rate and the maximum spatial coverage. The lowest  $\gamma_l$  occurs with the lowest vehicle use. Conversely, the CB bus lines with the shortest total CB bus line length are planned when  $\omega_1 = 0.3$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.1$ , which serves the fewest CB passengers. The lowest  $\gamma_s$  and  $\gamma_o$  occur simultaneously, indicating the lowest service acceptance rate. This results in the highest  $\gamma_l$ , indicating the highest vehicle use. For instance,  $\gamma_s$  when  $\omega_1 = 0.2$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.2$ , is 2.33 times that of the factor weights with  $\omega_1 = 0.3$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.1$ , in which a combination of CB vehicles with 49 and 18 seats is used. The multiple is 5.61 when only one type of CB vehicle with 18 seats are used. When  $\omega_1 = 0.2$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.2$  are used,  $\gamma_o$  is 2.28 times than when  $\omega_1 = 0.3$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.1$  in which I & IV are used. The multiple is 2.82 when type IV is used. When  $\omega_1 = 0.2$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.2$ ,  $\gamma_l$  is 0.96 times and 0.91 times that of the factor weights with  $\omega_1 = 0.3$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.1$  in which I & IV, and IV are used, respectively.

The evaluation indexes when  $c_{0C} = 20$  are shown in Figure 14 and Table 5.  $\gamma_s$ ,  $\gamma_o$ , and  $\gamma_l$ , when,  $\omega_1 = 0.2$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.2$  are 1.32, 1.35, and 0.92 times that of when  $\omega_1 = 0.3$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.1$ , respectively, in which I & IV are used. Similarly, these multiples are 1.40, 1.35, and 0.87 times when IV is used.



(a)

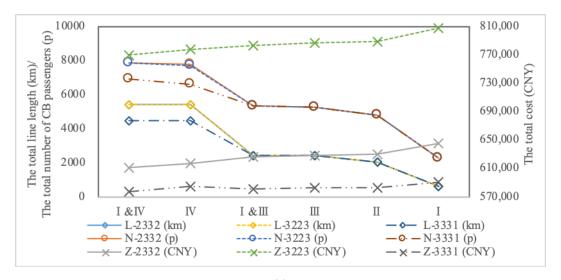


**Figure 14.** Evaluation indexes when  $c_{0C} = 20$ . (a) The total line length, the total number of CB passengers, and the total cost. Note: p is short for people. (b) The service rate, average load factor, and site coverage rate.

Weights	CB Vehicle Types	Number of Optimized Lines	Average Line Length (km)	Number of Type 1 CB Vehicles (Bus)	Number of Type 2 CB Vehicles (Bus)	Total Number of CB Vehicles (Bus)	Number of Passengers Served by Type 1 CB Vehicles (People)	Number of Passengers Served by Type 2 CB Vehicles (People)
	I & IV	486	11.12	63	430	493	2262	5551
	IV	486	11.12	-	-	562	-	-
2222	I & III	238	10.26	37	208	245	1490	3855
2332	III	238	10.26	-	-	260	-	-
	II	204	10.05	-	-	222	-	-
	Ι	61	9.51	-	-	63	-	-
	III	238	10.26	-	-	260	-	-
	I & IV	466	11.23	63	410	473	2262	5364
3223	IV	466	11.23	-	-	534	-	-
5225	I & III	238	10.26	36	209	245	1459	3883
	II	204	10.05	-	-	222	-	-
	Ι	61	9.51	-	-	63	-	-
	I & IV	302	11.53	63	246	309	2262	3651
	I & III	208	10.49	40	172	212	1637	3251
2221	II	190	10.26	-	-	207	-	-
3331	III	208	10.49	-	-	229	-	-
	IV	302	11.53	-	-	349	-	-
	Ι	61	9.51	-	-	63	-	-

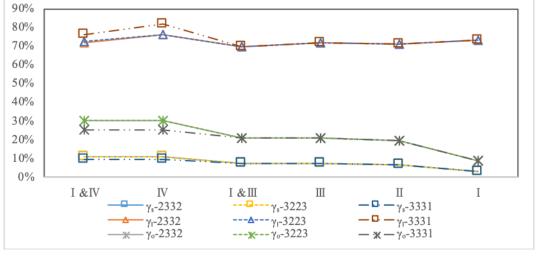
**Table 5.** Evaluation indexes for CB lines, vehicles, and passengers when  $c_{0C} = 20$ .

The evaluation indexes when  $c_{0C} = 30$  are shown in Figure 15 and Table 6.  $\gamma_s$ ,  $\gamma_o$  and  $\gamma_l$  when  $\omega_1 = 0.2$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.2$  are, respectively, 1.14, 1.21, and 0.95 times that of when  $\omega_1 = 0.3$ ,  $\omega_2 = 0.3$ ,  $\omega_3 = 0.3$ , and  $\omega_4 = 0.1$  in which I & IV are used. Likewise, these multiples are 1.18, 1.21, and 0.93 times, respectively, in which type IV is used.



(a) Figure 15. *Cont*.





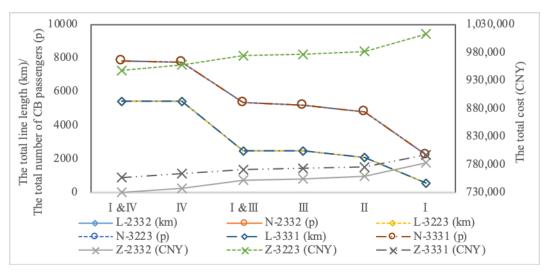
(	b	)
•	~	/

**Figure 15.** Evaluation indexes when  $c_{0C} = 30$ . (a) The total line length, the total number of CB passengers, and the total cost. Note: p is short for people. (b) The service rate, average load factor, and site coverage rate.

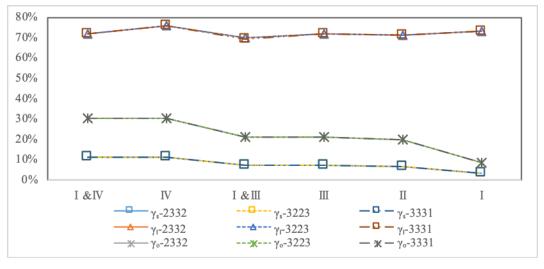
Weights	CB Vehicle Types	Number of Optimized Lines	Average Line Length (km)	Number of Type 1 CB Vehicles (Bus)	Number of Type 2 CB Vehicles (Bus)	Total Number of CB Vehicles (Bus)	Number of Passengers Served by Type 1 CB Vehicles (People)	Number of Passengers Served by Type 2 CB Vehicles (People)
	I & IV	489	11.10	63	433	496	2262	5578
	IV	489	11.10	-	-	566	-	-
2222	I & III	238	10.26	37	208	245	1490	3855
2332	III	238	10.26	-	-	260	-	-
	II	204	10.05	-	-	222	-	-
	Ι	61	9.51	-	-	63	-	-
	I & IV	486	11.12	63	430	493	2262	5551
	IV	486	11.12	-	-	563	-	-
3223	I & III	238	10.26	37	208	245	1490	3855
5225	III	238	10.26	-	-	260	-	-
	II	204	10.05	-	-	222	-	-
	Ι	61	9.51	-	-	63	-	-
	I & IV	388	11.42	63	332	395	2262	4606
	I & III	238	10.26	40	202	242	1637	3687
3331	III	238	10.26	-	-	260	-	-
3331	II	204	10.05	-	-	222	-	-
	IV	388	11.42	-	-	444	-	-
	Ι	61	9.51	-	-	63	-	-

**Table 6.** Evaluation indexes for CB lines, vehicles, and passengers when  $c_{0C} = 30$ .

Evaluation indexes when  $c_{0C} = 30$  are shown in Figure 16 and Table 7.  $\gamma_s$ ,  $\gamma_o$ , and  $\gamma_l$  have almost no difference when  $\omega_1$ ,  $\omega_2$ ,  $\omega_3$  and  $\omega_4$  are changed.







(b)

**Figure 16.** Evaluation indexes when  $c_{0C} = 60$ . (a) The total line length, the total number of CB passengers and the total cost. Note: p is short for people. (b) The service rate, average load factor, and site coverage rate.

**Table 7.** Evaluation indexes of CB lines, vehicles, and passengers when  $c_{0C} = 60$ .

Weights	CB Vehicle Types	Number of Optimized Lines	Average Line Length (km)	Number of Type 1 CB Vehicles (Bus)	Number of Type 2 CB Vehicles (Bus)	Total Number of CB Vehicles (Bus)	Number of Passengers Served by Type 1 CB Vehicles (People)	Number of Passengers Served by Type 2 CB Vehicles (People)
	I&IV	489	11.10	63	433	496	2262	5578
	IV	489	11.10	-	-	566	-	-
2332	I&III	238	10.26	38	207	245	1520	3827
	III	238	10.26	-	-	260	-	-
	II	204	10.05	-	-	222	-	-
	Ι	61	9.51	-	-	63	-	-
	I&IV	489	11.10	63	433	496	2262	5578
	IV	489	11.10	-	-	566	-	-
	I&III	238	10.26	37	208	245	1490	3855
3223	III	238	10.26	-	-	260	-	-
	II	204	10.05	-	-	222	-	-
	Ι	61	9.51	-	-	63	-	-

Weights	CB Vehicle Types	Number of Optimized Lines	Average Line Length (km)	Number of Type 1 CB Vehicles (Bus)	Number of Type 2 CB Vehicles (Bus)	Total Number of CB Vehicles (Bus)	Number of Passengers Served by Type 1 CB Vehicles (People)	Number of Passengers Served by Type 2 CB Vehicles (People)
	I&IV	489	11.10	63	433	496	2262	5578
	IV	489	11.10	-	-	566	-	-
2221	I&III	238	10.26	42	202	244	1657	3687
3331	III	238	10.26	-	-	260	-	-
	II	204	10.05	-	-	222	-	-
	Ι	61	9.51	-	-	63	-	-

Table 7. Cont.

#### 4.4. The Influence of $c_{0C}$

Figures 13–16 show that the service rate  $\gamma_s$  and the site coverage rate  $\gamma_o$  increase with the fixed operating cost per OCH vehicle per day  $c_{0C}$ . The average load factor  $\gamma_l$  decreases as  $c_{0C}$  increases. For example,  $\gamma_s$  and  $\gamma_o$  increase by 11.37% and 13.76%, respectively, when  $c_{0C}$  increases from 0 to 30.

#### 5. Conclusions

CB is a type of green, intensive, and innovative public transport. On the basis of meeting individual travel needs, individual motorized travel can be guided toward CB travel based on large data. Based on the features of OCH data, CB line planning methods were proposed in this paper. OCH data are active access data and provide more detail. In comparison, questionnaire data provided on the Internet [11] are passively acquired data and have fewer details.

This paper presented a detailed flow chart of CB line planning, which could effectively reduce the problem of redundant computation in the intermediate process. Then, a line selection model was established striking a balance between operator interests, social benefits, and passengers' interests. Finally, we discussed the impacts of the CB vehicle type, the fixed operating cost of OCH and the weights of each itemized cost. Several operating schemes for the Beijing CB network were created. The results of this paper can provide technical support for CB operators who design a CB network.

Based on the results of the sensitivity analysis, the combination of CB vehicles with 49 seats and 18 seats is the most cost-effective regardless of factor values. Using the CB vehicles with 18 seats on one CB line is sensible when only one type of CB vehicle can be used. The least cost-effective arrangement is when only the CBs with 49 seats are used.

The CB network has the longest total CB line length and serves the most CB passengers with the highest service acceptance rate and the maximum spatial coverage when decision-makers pay more attention to environmental pollution and congestion issues. It also has the lowest vehicle use. Conversely, the CB network has the shortest total CB line length and serves the least CB passengers with the lowest service acceptance rate and the minimum spatial coverage when decision-makers pay more attention to operating cost, environmental pollution, and congestion issues. This scheme also has the highest vehicle use.

The CB network's service acceptance rate and the spatial coverage increase with the fixed operating cost per OCH vehicle per day  $c_{0C}$ . CB vehicle use decreases as  $c_{0C}$  increases.

CB network planning has undergone rapid development over the last decade; much work is still to be done in this field. Many of these achievements remain to be applied in transport practice. Here, we assumed that passengers travel by either bus or car. A further refinement of the models is needed to incorporate other modes of transport. A travel mode selection model should be built in the future that can precisely mine all potential passengers of CBs. The influences of different fares on CB line planning should be discussed.

Author Contributions: Conceptualization, Z.H. and Y.C.; methodology, Z.H. and Y.C.; software, Z.H. and K.Z.; validation, Y.C.; formal analysis, Z.H.; resources, Y.C.; data curation, Y.C.; writing—original draft preparation, Z.H.; writing—review and editing, Z.H.; visualization, Z.H., H.L. and J.S.; supervision, Y.C.; project administration, Y.C.; funding acquisition, Y.C.

Funding: This study was supported by Beijing Major Science and Technology Project: Z181100003918010.

**Acknowledgments:** The authors thank the Beijing Transportation Information Center for providing data support in this research. We thank Yadan Yan and Dongwei Wang for their assistance with manuscript presentation. Special thanks to MDPI professional language editing services to ensure that English grammar is free of mistakes for this manuscript. Polly Wang supervised this project.

Conflicts of Interest: The authors declare that they have no conflicts of interest.

Appendix A. Sets, Indices, and Parameters

Symbol	Definition
$D^O$	Set of origins in raw data depicted in Table 2
$D^D$	Set of destinations in raw data depicted in Table 2
$D^{O1}$	Set of origins deleting the data whose line distance is less than $l'_{\min}$
$D^{OD1}$	Set of destinations corresponding to data set $D^{O1}$
$D^{O2}$	Set of origins eliminating elements that do not conform to the $l''_{min}$ regulations
$D^{D2}$	Set of destinations eliminating elements that do not conform to the $l''_{min}$ regulations
$D^{D3}$	Set of destinations that conform to the regulations of line length and elements
U	Set of initial lines
N <sub>demand</sub>	Number of reservation demands
$I^O$	Number of origin categories
$N^O_{lpha}$	Number of elements in origin category $\alpha$ , $\alpha = 1, 2, 3, \dots, I^O$
$N_{lpha}$	Number of elements in category $\alpha$
$J^D_{-}$	Number of destination categories
$N^D_{eta}$	Number of elements in destination category $\beta$ , $\beta = 1, 2, 3, \dots, J^O$
$\dot{N_i}$	Number of demands for line <i>i</i>
L	Number of lines that are connected by paring OD areas
$N_{\min}^O$	Low limit demands in one origin area considered to be served by CB
$N_{\min}^{D}$	Low limit demands in one destination area considered to be served by CB
$N^O_{\min} \ N^D_{\min} \ l^{OD}_n$	Line distance of demand n between its' origin and destination, $n = 1, 2, 3, \dots, N_{demand}$
$l'_{\rm min}$	Low limit line length considered to be served by CB
$l_{lpha m}$	Line distance between the centroid and destination of the element $m$ in origin category $\alpha$ ,
ιam	$m = 1, 2, 3, \cdots, N_{\alpha}$
$l_{\min}^{\prime\prime}$	Low limit line distance between the centroid of origin category and the corresponding
	destinations
$l_i$	Line length of line <i>i</i>
$l_{\min}$	Minimum line length
$Z_{1i}$	Total operating cost on line $i, i = 1, 2, 3, \dots, k$
с <sub>ОВj</sub>	Fuel cost per kilometer per bus for the CB type $j$ , $j = 1, 2, 3, \cdots$ ,
Ω	Number of CB vehicle types which have different maximum load capacities
$N_{Bji}$	Number of vehicles for the CB type <i>j</i> on line <i>i</i>
$l_i$	Mileage on the line <i>i</i>
$c_{0Bj}$	Fixed operating cost per bus per day for the CB type <i>j</i>
c <sub>OC</sub>	Fuel cost per kilometer per car for OCH
$N_{Ci}$	Number of vehicles for OCH on line <i>i</i>
$c_{0C}$	Fixed operating cost per OCH vehicle per day
$Z_{2i}$	Total environmental pollution cost on line <i>i</i>
$c_E$	Environmental pollution cost per unit of pollution
$W_{Bj}$	Pollutant emissions per bus per kilometer for the CB type <i>j</i>
$W_c$	Pollutant emissions per OCH per kilometer
$Z_{3i}$	The total congestion cost on line <i>i</i>

Symbol	Definition
$C_S$	Value per unit of time
$v_{Bs}$	Average running speed of the bus in the case of exclusive bus lanes and traffic congestion
$v_B$	Average running speed of buses during normal running
$n_{Bi}$	Number of people travelling by CBs on line <i>i</i>
$v_{Cs}$	Average running speed of cars in the case of traffic congestion
$v_{\rm C}$	Average running speed of cars during normal running
n <sub>Ci</sub>	Number of people travelling by OCH on line <i>i</i>
v	Average speed of OCH
$Z_{4i}$	Total cost of tickets on line <i>i</i>
$c_{Bf}$	CB fare per person per kilometer charging for distances above $d^B$
$c_{Bo}$	CB fixed fare charging for the distance within $d^B$ (including $d^B$ )
$f_1$	$f_1 = \begin{cases} 1, \ l_i > d^B \\ 0, \ \text{otherwise} \end{cases}$
	$f_{1} = \begin{cases} 0, \text{ otherwise} \\ f_{2} = \begin{cases} 1, c_{Cf} \times l_{i} + c_{Ct} \times \frac{l_{i}}{v} \times 60 + c_{Cn} \times f_{3} \times l_{i} - d^{C} > c_{\min} \\ 0, \text{ otherwise} \end{cases}$ Mileage boundary of CB for changes in fare rates
$f_2$	$f_2 = \begin{cases} 1, \ c_{Cf} \times i_i + c_{Ct} \times \frac{1}{v} \times 00 + c_{Cn} \times f_3 \times i_i - u > c_{\min} \\ 0, \ \text{otherwise} \end{cases}$
$d^B$	( 0, otherwise
$d^{C}$	Which ge boundary of eb for changes in fare faces
	Mileage boundary of OCH for changes in fare rates
$c_{\min}$	Minimum fare
$c_{Cf}$	OCH distance fare
$c_{Ct}$	Time fare based on time interval
c <sub>Cn</sub>	Long distance fare charging for the distance above 20 km
$Z_i$	Total cost of line <i>i</i>
$\omega_1$	Operating cost weight
$\omega_2$	Environmental cost weight
$\omega_3$	Traffic congestion cost weight
$\omega_4$	Cost weight of fares paid by passengers
$n_{Bji}$	Number of people traveling by CB vehicle of type <i>j</i> on each line
$\alpha_{Bj}$	Maximum load capacities per CB vehicle of type <i>j</i>
$l_{\rm ih}$	Travel distance of passengers on each line
$n_i$	Total travel demand on each line
$\alpha_C$	Average load capacity per OCH
L - 2332	Total line length when $\omega_1 = 0.2$ , $\omega_2 = 0.3$ , $\omega_3 = 0.3$ , and $\omega_4 = 0.2$
N – 2332	Total number of CB passengers when $\omega_1 = 0.2$ , $\omega_2 = 0.3$ , $\omega_3 = 0.3$ , and $\omega_4 = 0.2$
Z – 2332	The total cost when $\omega_1 = 0.2$ , $\omega_2 = 0.3$ , $\omega_3 = 0.3$ , and $\omega_4 = 0.2$
L – 3223.	Total line length when $\omega_1 = 0.3$ , $\omega_2 = 0.2$ , $\omega_3 = 0.2$ , and $\omega_4 = 0.3$
N – 3223	Total number of CB passengers when $\omega_1 = 0.3$ , $\omega_2 = 0.2$ , $\omega_3 = 0.2$ , and $\omega_4 = 0.3$
Z – 3223	Total cost when $\omega_1 = 0.3$ , $\omega_2 = 0.2$ , $\omega_3 = 0.2$ , and $\omega_4 = 0.3$
L – 3331	Total line length when $\omega_1 = 0.3$ , $\omega_2 = 0.3$ , $\omega_3 = 0.3$ , and $\omega_4 = 0.1$
N – 3331	The total number of CB passengers when $\omega_1 = 0.3$ , $\omega_2 = 0.3$ , $\omega_3 = 0.3$ , and $\omega_4 = 0.1$
Z – 3331.	Total cost when $\omega_1 = 0.3$ , $\omega_2 = 0.3$ ., $\omega_3 = 0.3$ , and $\omega_4 = 0.1$
$\gamma_s$ -2332	The service rate when $\omega_1 = 0.2$ , $\omega_2 = 0.3$ , $\omega_3 = 0.3$ , and $\omega_4 = 0.2$
$\gamma_1 - 2332$	Average load factor when $\omega_1 = 0.2$ , $\omega_2 = 0.3$ , $\omega_3 = 0.3$ , and $\omega_4 = 0.2$
$\gamma_0 - 2332$	The site coverage rate when $\omega_1 = 0.2$ , $\omega_2 = 0.3$ , $\omega_3 = 0.3$ , and $\omega_4 = 0.2$
$\gamma_s = 3223$	Service rate when $\omega_1 = 0.3$ , $\omega_2 = 0.2$ , $\omega_3 = 0.3$ , and $\omega_4 = 0.3$
$\gamma_{s} = 3223$ $\gamma_{l} = 3223$	Average load factor when $\omega_1 = 0.3$ , $\omega_2 = 0.2$ , $\omega_3 = 0.2$ , and $\omega_4 = 0.3$
$\gamma_0 - 3223$ $\gamma_0 - 3223$	Site coverage rate when $\omega_1 = 0.3$ , $\omega_2 = 0.2$ , $\omega_3 = 0.2$ , and $\omega_4 = 0.3$
$\gamma_o - 3223$ $\gamma_s - 3331$	
•	Service rate when $\omega_1 = 0.3$ , $\omega_2 = 0.3$ , $\omega_3 = 0.3$ , and $\omega_4 = 0.1$ Average lead factor when $\omega_1 = 0.3$ , $\omega_2 = 0.3$ , $\omega_3 = 0.3$ , and $\omega_4 = 0.1$
$\gamma_l - 3331$	Average load factor when $\omega_1 = 0.3$ , $\omega_2 = 0.3$ , $\omega_3 = 0.3$ , and $\omega_4 = 0.1$ Site sources rate when $\omega_4 = 0.2$ , $\omega_5 = 0.2$ , $\omega_7 = 0.2$ , and $\omega_8 = 0.1$
γo <b>-</b> 3331	Site coverage rate when $\omega_1 = 0.3$ , $\omega_2 = 0.3$ , $\omega_3 = 0.3$ , and $\omega_4 = 0.1$

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