

**Table S1 .** Constructs and Items of the questionnaire used for the telepresence service. Participants were asked to rate each construct on a 5 points Likert Scale.

Acronym	Construct	Item ("I think that...") ¥=robot or tablet
ITU	Intention of use	I would use ¥ in case of necessity I would use ¥ in case my family need it ¥ will increase my independence
ANX	Anxiety	I feel nervous using ¥ ¥ is too invasive for my privacy
ENJ	Enjoyment	I will enjoy using the ¥
TRUST	Trust	I would trust the ¥ if it gave me advice
PEU	Perceived ease of use	the ¥ is ease of use I find easily the button to stop the service The interface is ease of use Talk to the caregiver through ¥ is easy
SI	Social Influence	I feel embarrassed to use ¥

**Table S2.** ALMERE selected construct and items and results of the online questionnaire administrated for the disinfection service. Participants were asked to rate each construct on a 5 points Likert Scale.

Acronym	Construct	Item ("I think that...")	Mean	SD	Mode
ANX	Anxiety	The robot scares me	3.50	1.07	4.00
		The robot makes me anxious			
ITU	Intention of use	I would often use the robot in my job	3.73	1.03	4.00
PU	Perceived usability	The robot could support me	3.66	1.06	4.00
		It will be convenient for me to use the robot in my job			
PEOU	Perceived ease of use	The robot is easy to use	3.65	0.63	3.67
		I would need a person that helps me with the use			
		Persons could easily learn to use it			
PENJ	Perceived enjoyment	I will enjoy using the robot	4.14	0.83	5.00
SI	Social Influence	I would give a good impression if I'll use the robot	3.64	1.13	3.00
		Colleagues would like me to use the robot			
TRUST	Trust	I would trust the robot if it gave me advice	3.73	0.91	4.00
		I would follow the advice the robot gives me			