

Supplementary Table S1: Least-square mean estimates and adjusted differences in mean patient experience measures by rural-urban status

Patient Care Experience Measure	Big Metro	Metro			Rural		
	Least-square mean estimate \pm SE	Least-square mean estimate \pm SE	Adjusted difference from Big Metro (95% CI)	p-value	Least-square mean estimate \pm SE	Adjusted difference from Big Metro (95% CI)	p-value
Getting needed care (n=2,460)	84.5 \pm 6.2	85.0 \pm 6.2	0.5 (-1.2 to 2.2)	0.552	86.2 \pm 6.3	1.6 (-1.1 to 4.4)	0.238
Getting care quickly (n=2,864)	59.7 \pm 6.0	60.7 \pm 6.0	0.9 (-1.0 to 2.9)	0.357	60.6 \pm 6.1	0.9 (-2.3 to 4.0)	0.599
Doctor communication (n=2,504)	85.2 \pm 4.9	85.5 \pm 4.9	0.3 (-1.0 to 1.6)	0.673	86.9 \pm 5.0	1.7 (-0.4 to 3.8)	0.119
Getting needed prescription drugs (n=1,811)	91.4 \pm 6.2	92.9 \pm 6.2	1.4 (-0.5 to 3.4)	0.153	94.2 \pm 6.3	2.8 (-0.5 to 6.0)	0.097
Customer service (n=878)	68.5 \pm 8.7	67.0 \pm 8.7	-1.5 (-5.2 to 2.2)	0.429	65.2 \pm 9.2	-3.2 (-9.8 to 3.4)	0.342
Primary care provider rating (n=2,494)	87.3 \pm 4.4	87.7 \pm 4.4	0.4 (-0.7 to 1.6)	0.469	87.7 \pm 4.5	0.4 (-1.5 to 2.3)	0.645
Specialist rating (n=2,089)	86.2 \pm 5.0	86.4 \pm 5.1	0.2 (-1.1 to 1.5)	0.767	85.9 \pm 5.2	-0.3 (-2.5 to 1.9)	0.780
Health plan rating (n=2,956)	85.2 \pm 4.5	84.2 \pm 4.5	-1.0 (-2.4 to 0.4)	0.151	83.9 \pm 4.6	-1.4 (-3.7 to 0.9)	0.238
Overall care rating (n=2,913)	87.8 \pm 4.1	87.8 \pm 4.0	0.0 (-1.2 to 1.3)	0.953	87.8 \pm 4.1	0.0 (-2.1 to 2.0)	0.981

SE – Standard Error

CI – Confidence Interval