New Book Received


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The following paragraphs are reproduced from the website of the publisher [1]:

As a usability specialist or interaction designer working with the government, or as a government or contractor professional involved in specifying, procuring, or managing system development, you need this book. Editors Elizabeth Buie and Dianne Murray have brought together over 30 experts to outline practical advice to both usability specialists and government technology professionals and managers.

Working with internal and external government systems is a unique and difficult task because of the sheer magnitude of the audience for external systems (the entire population of a country, and sometimes more), and because of the need to achieve government transparency while protecting citizens’ privacy. Open government, plain language, accessibility, biometrics, service design, internal vs. external systems, and cross-cultural issues, as well as working with the government, are all covered in this book.

- Covers both public-facing systems and internal systems run by governments
- Details usability and user experience approaches specific to government websites, intranets, complex systems, and applications
- Provides practical material that allows you to take the information and immediately use it to make a difference in your projects

Table of Contents:

Introduction
Chapter 1: A Brief History of User Experience in Government Systems
PART I: Public-facing Systems

Introduction
Chapter 2: Usability of Public Web Sites
Chapter 3: Usability and Government 2.0
Chapter 4: UX of Transactions
Chapter 5: Privacy and the Citizen

PART II: Internal Systems

Introduction
Chapter 6: Usability in Defense Systems
Chapter 7: Emergency Response in Simulated Terrorist Attacks
Chapter 8: National Critical Infrastructures
Chapter 9: Legislative Drafting Systems

PART III: UX Issues Common to Both Public and Internal Systems

Introduction
Chapter 10: Content Strategy
Chapter 11: Plain Language in Government
Chapter 12: Ensuring Accessibility for People with Disabilities
Chapter 13: Mobile Access
Chapter 14: User Issues in Security
Chapter 15: Usability of Biometric Systems

PART IV: Procurement and Development

Introduction
Chapter 16: Getting UX into the Contract
Chapter 17: ISO Standards for User-Centered Design and the Specification of Usability
Chapter 18: User-centered Requirements Definition
Chapter 19: Models as Representations for Supporting the Development of e-Procedures
Chapter 20: Evaluation in Government Environments
Chapter 21: Adapting e-Gov Usability Evaluation to Cultural Contexts

PART V: Wider Considerations

Introduction
Chapter 22: Design for Policymaking
Chapter 23: Service Design and Channel Shifting
Chapter 24: UX and e-Democracy in Asia
Closing Thoughts

Resources, Glossary & Acronyms

*Editor’s Note*: The brief summary and the contents of the books are reported as provided by the authors or the publishers. Authors and publishers are encouraged to send review copies of their recent books of potential interest to readers of Remote Sensing to the Publisher (Dr. Shu-Kun Lin, Multidisciplinary Digital Publishing Institute (MDPI), Kandererstrasse 25, CH-4057 Basel, Switzerland; Tel. +41-61-683-77-34; Fax: +41-61-302-89-18; E-Mail: lin@mdpi.com). Some books will be offered to the scholarly community for the purpose of preparing full-length reviews.

Note


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